



## Build in-house excellence with tailored learning

Training programmes tuned to your needs, delivered by our experts

Your employees are your biggest asset – but in order to be as efficient and productive as possible, they need access to high quality development opportunities. SWIFT tailored learning is a powerful tool for achieving cost-efficient organisational development.

### Benefits

- SWIFT-guided training
- Focused on your training objectives
- Adapted to your needs
- Wide choice of content
- Flexible delivery options
- Saves you time and money

Are you looking to train a group of employees? Would you like to combine several training topics or adapt content to your internal processes? If so, SWIFT tailored learning can meet your needs. When you opt for tailored learning, the first step is to discuss your learning objectives with SWIFT. This involves deciding on the topics that will be covered, as well as selecting your preferred delivery channel and language. We will then arrange the training for the date and location that best match your schedule. Once the details have been agreed, a SWIFT expert trainer will guide you from preparation to delivery to ensure your team gains the maximum benefit from the session.

“Tailored learning is more than just a training programme. As part of our trusted partnership with SWIFT, we’ve been able to take advantage of the trainers’ expert knowledge, with sessions that are matched to our specific needs.”

## What are the key benefits?

### Wide expertise

Playing a central role in the financial industry, SWIFT is well positioned to share expertise on a wide variety of subjects. You can browse our training catalogue to see our proposed topics – or you can request a new topic, bringing in examples based on your operational processes or comparing your own processes with industry best practices. Each session is tailored to your exact needs.

### Efficient and focused

Our expert trainers guide your team through their learning experience, from defining the scope and carrying out preparation work to delivering the group session. The trainers will impart the knowledge that is relevant to your environment, your team's level of experience and your learning goals. Group sessions are a unique opportunity to immerse your team in training. Individuals can draw from each other's experience, ask questions and take part in software demonstrations and hands-on exercises. They can also discuss internal processes and practice in a controlled environment.

### Multi-channel approach

We offer a wide range of learning channels to optimise both the learning experience and the retention of information. All tailored learning sessions combine self-study time and group delivery.

We can combine group sessions with software simulations or on-the-job coaching. We can also organise Q&A sessions to prepare your teams for one of our formal certification tracks. Group sessions can be delivered on site or virtually, depending on your budget and the structure of your team.

### Maximise your investment

Tailored learning sessions are held at your premises, so there's no need for complicated logistics or travel costs. Your team's time away from the office is kept to a minimum.

### Quality that you can trust

With over 40 years' experience in designing, developing and delivering training programmes, SWIFT is a tried and tested provider of high quality training.

---

### Want to know more?

Explore the [SWIFT Training catalogue](#) to discover the topics which can form the basis of your tailored learning session.

Contact your SWIFT Account Manager to discuss your training needs and objectives with one of our training experts. Website:

[www.swift.com/training](http://www.swift.com/training)