



**Name Screening**  
Financial Crime Compliance

**Client**  
CRDB Bank

## **Empowering CRDB Bank to screen names more effectively**

Edward Mpina, Head of Enterprise Applications at CRDB Bank, talks about how SWIFT's Name Screening has made compliance processes easier for him and his team.

### **Meet CRDB Bank**

Established in 1996, CRDB Bank is one of the leading financial services provider in Tanzania, with assets totalling more than TZS 6.9tn at 31 December 2020. The bank provides a range of corporate, retail and business accounts to customers across Tanzania and Burundi, as well as treasury, premier and microfinance services. CRDB Bank currently has a network of 260 branches and over 3,000 employees.

### **A customer screening solution that makes your life easier**

Each year, compliance regulation becomes more and more complex, highlighting the need for efficient and cost-effective tools that reduce the burden on compliance teams. And screening is no exception.

Financial institutions must ensure that transactions are not sent by sanctioned individuals, and customer screening is a crucial step to avoid falling victim to hefty regulatory fines and reputational risks.

"We began looking for a name screening solution to try and reduce our exposure to risk," says Edward Mpina, Head of Enterprise Applications at CRDB Bank. "For us, it's important to screen individuals and databases to ensure we know who we're doing business with."

"Of all the solutions we came across, SWIFT's Name Screening fitted our needs the best. The configuration process was very straightforward and we were able to get fully set up and running in just a couple of months. The fact that there was no hardware to install made implementation very simple too."

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Head of Enterprise Applications  
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“Other options we explored could take up to 6 months to set up, and required on-site hardware to work. We wanted to avoid adding any additional complexities as maintaining hardware could have been costly.”

**Trusted, flexible and effective**

Name Screening is a solution that has the potential to make compliance processes much simpler for financial institutions. It combines a best-in-class filter with accurate and up-to-date sanctions lists, fully managed by SWIFT. Through our partnership with industry leader Dow Jones, SWIFT’s data offering includes Politically Exposed Persons (PEP), Relatives and Close Associates (RCA), Sanctions Ownership Research lists and Adverse Media.

“SWIFT’s reputation as a trusted service-provider definitely played an important part in choosing Name Screening,” continues Mpina. “And, we had already heard from other users in the community that it was an effective solution.”

“It’s very easy to use, meaning members of my team were able to get up-to-speed quickly, and it provides us with granular configuration options; we only screen what we need to. We can select which fields to include or exclude, upload our own lists and choose between a two or four-eyes review process for an added layer of security.”

Name Screening is hosted alongside our Transaction Screening and Payment Controls solutions, giving customers access to all three through an easy-to-access portal. This allows banks to screen customer databases and real-time transactions for fraud and against sanctions lists, all in one place.

“For CRDB Bank, Name Screening was the perfect choice,” concludes Mpina. “Plus, the ability for us to screen all our transactions in the same place makes things a lot simpler for us. I’d highly recommend it to other financial institutions looking to gain better control of their compliance processes.”

SWIFT is a member-owned cooperative, providing secure financial messaging services to more than 11,000 organisations, across the financial ecosystem, in almost every country in the world. For nearly five decades we have delivered certainty, continuity and excellence by constantly evolving in an everchanging landscape. In today’s fast moving, increasingly connected and challenging world, this approach has never been more relevant.

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