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# Frequently Asked Questions

## Swift Partner Programme – Swift Compatible Application

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For more information on the program, please contact [SWIFT.Certification.and.Compatibility.Office@swift.com](mailto:SWIFT.Certification.and.Compatibility.Office@swift.com) or your Swift relationship manager.

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### **Where can I find more information about the Swift Compatible Application programme?**

All information (program overview, eligibility criteria, technical validation documents and e-forms) is available on [the How to make your business application Swift Compatible page of swift.com](#)

### **When can a registered provider apply for a Swift Compatible Application validation?**

The compliance validation window opens mid-February of each year.

### **Can I still apply for a Swift Compatible Application compliance validation in July or August?**

The closing date for receiving new application e-forms for the current year is May 31<sup>st</sup>. Applications received after that date can be refused by Swift at its sole discretion.

### **What is the price for one Swift Compatible Application compliance validation?**

The price for your first new label is 10.000 EUR.  
The yearly label renewal fee is 5.000 EUR.

### **Can I validate my application for multiple Swift Compatible Application labels?**

Yes, any registered provider is welcome to submit one or several business applications for validation. If you are applying for multiple labels one e-form per label is required.

### **What is the price for a second or third Swift Compatible Application compliance validation?**

The price for a second new label is 7.500 EUR.  
The price for a third (and every subsequent) label is 5.000 EUR.

### **Can I apply for the Swift Compatible Application compliance validation when my application only connects to Swift through Alliance Lite2?**

No, each Compatible Application label requires support for Alliance Access via Automated File Transfer (AFT) or an interactive link with MQHA or SOAP.

At this stage, only providers who are part of the [Lite2 for Business Applications](#) program can show Lite2 connectivity support during their application compliance validation.

### **Can I apply for the Swift Compatible Application compliance validation when my application only connects to Swift through Alliance Cloud?**

Once Alliance Cloud becomes available to order for Swift registered providers it will also be accepted as connectivity requirements. In that case, the Swift Enterprise Testing Solution on Prod T&T will be used for testing. More information is expected to become available in the course of 2024.

### **Once my application is Swift Compatible, do I have to renew my compliance?**

Yes, Swift Compatible Application labels are granted for a period of one year and must be renewed every year. The criteria may change from year to year to reflect market evolution and customer needs. In case of criteria changes, Swift will require (partial) re-validation.

### **Can all providers apply for a Swift Compatible Application?**

Swift will verify your eligibility before accepting you in the programme.

- First complete and submit a [Partner Business Interest Form](#) (please choose Swift Compatible Application as Business Interest) and provide details about your business application (if you are already a registered provider, please provide your PIC - Partner Identification Code in the Business Interest Form).
- Swift will review your request and confirms acceptance or rejection into the programme.
- If your company is new to Swift, you will be requested to first register it in the [Swift Partner Programme](#).
- Once you are registered in the Swift Partner Programme, you are requested to complete one of the Swift Compatible Application e-forms to start the validation process.

### **Once I have successfully gone through the compliance validation and received a logo, how long can I use it?**

Your compatible designation is valid for one year (typically from mid-year to mid-year). Application labels that are not renewed can no longer be used or marketed after mid-year, and must be removed from any marketing brochure, leaflet, or web site.

### **What if my application only supports a subset of the mandatory message types mentioned in the criteria document, can I still apply for compliance validation?**

All mandatory requirements need to be fulfilled to successfully complete the validation. If you are still able to be completely compliant before the end of the compliance validation cycle, Swift will take your application into consideration. Please inform Swift about this before submitting the request to validate the compliance of my business application e-form.

### **What are the different steps of the compliance validation process?**

New Swift Compatible Applications must perform a 3-step compliance validation consisting of a technical validation, a functional validation and one or more positive customer validations.

### **How long does it take to go through the complete compliance validation process?**

A completely new compliance validation can take around 2 months to complete.

### **Do I need to set up and maintain my own test infrastructure to go through the Swift Compatible Application validation?**

Yes, to achieve the technical validation, you are advised to set up and maintain a Swift test infrastructure (payable). Alliance Access must be used to provide the direct connectivity to the Integration Test Bed (ITB) and to the [messaging services](#). The ITB setup includes SwiftNet Link, VPN Box, RMA security, and HSM box. Depending on the selected compliance validation, this may also require subscription to Swift [solutions](#).

More information can be found on swift.com (see: [Alliance Pack](#) and [ITB Connectivity Pack](#)).

Swift can also provide consultancy services to support you with the test set up and configuration (please contact your Swift relationship manager for more information).

### **Currently we do not have Integration Test Bed (ITB) connectivity, can we use another test environment for the Swift Compatible Application validation?**

In case you don't have your own ITB test infrastructure it is possible to use the Swift ITB test infrastructure of a Service Bureau or third-party provider offering these (payable) services. Swift does not advice on third party providers offering this service.

### **Can we also use the new Swift Enterprise Testing Solution (ETS) for our testing activities?**

As of 2024 you can optionally also test and validate your business flows using the Swift Enterprise Testing Solution (ETS). ETS enables eligible Swift registered providers to test their functionality of Swift services and products in a controlled test environment before the changes are implemented on the live FIN or FINplus service.

For more information see the Swift Enterprise Testing Solution Service Description doc in the Swift Knowledge Center.

Providers connected to the ETS can also access the Swift Test Sparring and validate business flows for CBPR+, gpi and Securities View in the Production Test and Training environment.

If you are interested in this solution or want more information please send an e-mail to [provider.readiness@swift.com](mailto:provider.readiness@swift.com).

### **What support do I get during the Swift Compatible Application validation process?**

Providers applying for a Swift Compatible Application validation are expected to have a good basic knowledge about Swift (messages, services and applications).

During the ordering and set up of the test infrastructure, the providers can get limited support through the regular Swift Support channels.

During the technical validation, the providers get limited support from our outsourcing provider involved in the validation process.

On request, Swift can provide additional consultancy services (payable) to support you during the preparation of the application compliance validation.

### **Will Swift promote my Swift Compatible Application?**

Yes, Swift helps promote those applications that receive the Swift Compatible Application designation. The list of Swift Compatible Applications is published at [www.swift.com](http://www.swift.com) > About us > Swift Partner Programme > Find a Partner > Swift Compatible Applications Finder.

