

National Bank of Abu Dhabi

Review of Payments, Securities and Trade operations



- Many manual processes
- Limited integration between systems
- Implementation of new Asset Servicing function
- Exponential growth
- Changing regulatory framework

Your Challenges

.....



- Detailed review of operational processes identifying:
- Manual processes
 - Operational risk
 - Recommendations for process/system improvements in accordance to international and regional market practices

Our Solution

.....



- Neutral view on risk areas
- Quick wins to increase STP and clear roadmap for implementation
- Benchmarking with market practices

Your Benefits

.....



National Bank of Abu Dhabi

Review of Payments, Securities and Trade operations

National Bank of Abu Dhabi is the number one bank in UAE. NBAD's growing international network consists of branches and offices across five continents from the Far East to the Americas, giving it the largest global network among all UAE banks.



Storyboard

NBAD contacted SWIFT to review their Payments, Securities and Trade operations, because they wanted to increase their operational efficiency. This was required to cope with the exponential business growth they are facing. At the same time, they had to implement a new Asset Servicing function.

SWIFT conducted a detailed review of NBAD operational processes with a specific focus on reducing the high number of manual interventions. Other areas of analysis were related to the limited integration capabilities between systems. SWIFT provided recommendations for improvements in accordance to international and regional market practices.

SWIFT's neutral view on risk areas **helped the decision making process.**

Quick wins identified to increase STP, together with the clear roadmap for implementation provided **concrete way forward.**

Benchmarking with market practices gave a good idea on where NBAD stands comparing to others, and **helped prioritising corrective actions.**