Delivering solutions for your integration challenges

Integration with SWIFT is now easier than ever with an end-to-end service delivered by the Consulting Services team at SWIFT

SWIFT

A proven formula for delivering SWIFT integration projects

Benefits

- ◐ Providing targeted technical expertise
- ◐ Solving your SWIFT integration challenges
- ◐ Enabling migration from legacy systems
- ◐ Managing high rates of change to back-office applications

Your integration needs?

We understand that customers face fresh challenges in running their business each day. Operating in highly competitive environments leads to continuous demand for new products and services. Evolving technologies mean pressure on IT resources. And the changing landscape of regulation means more and more energy is diverted to compliance.

Whatever your business challenges, more often than not there is a knock-on effect in the back-office systems and ultimately how they work with SWIFT.

The SWIFT Consulting Services team is here to help with the SWIFT integration challenges that your business operations throw at you.

Providing targeted technical expertise
Integration projects require in-depth technical knowledge of many subjects, including SWIFT interfaces, database technologies, standards, middleware and messaging. Often this knowledge and experience is not available in-house or the resources are deployed on other projects. By outsourcing all or part of your SWIFT integration projects you can free up those resources to perform value-added tasks to help grow your business.

Solving your SWIFT integration challenges
Even with the most highly skilled in-house IT team, sometimes there are specific issues related to SWIFT integration that need some additional support. For example where:

— Transactions are not message oriented or in the required ISO format

— Operations require the co-existence of multiple standards

— The various back-office systems have different ways of connecting to SWIFT

— Each business application connected to SWIFT has its own individual requirements

Enabling migration from legacy systems
The process of evolving and changing IT systems may impact your connection to SWIFT. Your situation might be:

— To ensure your business operations stay ahead and to get the benefit of newer technology when you migrate to a new SWIFT platform

— Or you want to move your vertically integrated SWIFT connection to a new and easier to maintain architecture.

— Or it's the end of life for an in-house system or a SWIFT adaptor

— Or you need ad-hoc tools to allow for an easier transition

Managing high rates of change to back-office applications

Many factors affect the rate of change to your back-office systems, including: the sheer volume of transactions, new product launches, service improvements or systems upgrades. Similarly, there's a steady stream of regulatory requirements and standards updates specific to SWIFT that affects your back-office systems and drives additional changes.

A proven formula for delivering integration projects

SWIFT Consulting Services aims to enable our customers to have efficient, future-proofed transaction systems. We work to support our customers in the back office, while they get on with the daily demands of running their business.

Over the years of working with financial institutions across the globe, we have refined our formula for delivering integration projects. It's the unique combination of our people, our knowledge, our experience and our approach. This is provided with SWIFT integration products when needed.

People

Our Consulting Services team is made up of experts in different areas, be it operational, technical or integration. Furthermore, we can capitalise on the vast network of subject matter experts within SWIFT or its partners.

These teams work together, developing new solutions for our community daily. They are available when needed, to support you on the particular system requirements or technical issues that are unique to your integration project.

The philosophy shared by the entire SWIFT team is a genuine passion for excellence. We are driven to ensure customer satisfaction, to deliver the right solution, in the best way possible.

Knowledge

The SWIFT ecosystem has been developed over 30 years. It is truly unique. And while others have assisted with implementations, no other organisation has the breadth of knowledge on the specific aspects of the systems and processes that make up SWIFTNet: from network and connectivity to integration tools, message formats and standards.

Our unique role in driving collaboration within the financial community to develop market practices, define standards and find unique solutions to common challenges, means we are best placed to support your SWIFT integration project.

Experience

With Consulting Services you can benefit from our extensive industry experience in back-office integration for customers in financial services across the globe. Indeed our customers are the best testimony of our success. Some recent examples include:

— Helping a major European bank migrate eleven infrastructures into one

— For another customer, delivering a replacement solution for legacy platforms that means estimated savings of USD 5 million

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Approach

Consulting Services have developed a tried and tested methodology for all consulting projects. We can provide an end-to-end service or support you with any aspect of your project. The starting point is to map out your unique situation with a Functional Analysis and provide a detailed proposal for implementation. Should you wish the SWIFT team to proceed beyond this analysis, we can support your integration project with suitable products from our integration toolkit and consulting services, which includes:

— Technical Design

— Technical Implementation

— Testing & Quality Assurance

— Go-Live Support

— Project Management

We know that one size doesn't fit all. Our customers are from all spheres of the financial and corporate world, with operations that vary in size and complexity. We understand that your business, your operations and your challenges are unique to you. We'd like you to know that whatever your SWIFT integration project, our Consulting Services can advise and support you.

SWIFT integration products

To deliver the solution for your Integration project, our Consulting Services team can build upon a powerful integration tool: the Alliance Access Integration Platform. This platform runs inside Alliance Access and allows reliable communication and transformations between the SWIFT network and internal back-office systems. Re-using many Alliance Access features can reduce both the footprint and learning curve within your organisation and deliver substantial cost savings.

SWIFT Consulting Services

SWIFT Consulting Services experts have delivered over 3,000 technical, integration and business operations consulting projects covering about 1,000 clients in more than 130 countries. Team members average 15 years of relevant industry experience and have direct access to 1,800 specialists across SWIFT.

For more information, please contact your SWIFT account manager or visit www.swift.com/consultingservices