# Setting up a new infrastructure with SWIFT Training

## SWIFT

### *SWIFT Training Our knowledge. Your solution.*

- ❯ Learn how to deploy, manage and use the SWIFT interfaces and get some hands-on expierence in our training labs
- ❯ Learn about security on SWIFTNet and how to manage it
- ❯ Ensure you have a team of knowledeable professionals available in-house who you can rely on at any time
- ❯ Get up-to-speed faster through high-quality training from the source

Are you a new SWIFT user? Are you setting up a new infrastructure to connect with your counterparties? Or is your current technology getting outdated and you need to upgrade your back-office systems? Either way, this is the right place to get started with SWIFT. The suite of SWIFT Training courses developed for your IT staff offer a perfect mix of theory and hands-on exercises in our training labs which will allow you to deploy, manage and use your new infrastructure in full confidence. Register for classroom training or contact us to create your personalised on-site training programme.

### Managing PKI with Browse

Attend this one-day session and learn how to manage PKI and your certificates and master the available tools, such as the SWIFTNet Online Operations Manager and Secure Channel. Through this course, you will receive the necessary knowledge to perform your security-related tasks in complete confidence. The course is developed for SWIFTNet Security Officers and anyone involved with security on SWIFT.

### Managing Alliance Access

If you are responsible for configuring and maintaining your Alliance Access system, then this hands-on course will help you get the most out of your interface. Through a mix of theory and hands-on exercises, you will learn how to use the features and functionalities of Alliance Access, such as the monitoring tool to supervise and control the different Alliance Access elements, and ensure a smoothly running messaging interface.

### Deploying Alliance Access

Through this two-day course, which offers you a perfect mix of theory, demos and hands-on exercises, you will learn how to deploy the Alliance Access server, how to benefit from all its features and how to choose the right adapter to interface with the outside world. With the relational database structure, the instructor will demonstrate and give you insights into the built-in recovery mechanism of Alliance Access. The course also describes the potential problems you may encounter during the installation or the upgrade of Alliance Access and more importantly, the preventive measures and solutions.

### Managing Alliance Gateway

This two-day course will help you configure and manage Alliance Gateway. Next to the user management, process control and monitoring, you will learn how to prepare PKI for messaging, how to connect remote applications and how to send and receive files. Once you have attended this two-day training programme you will be well prepared and able to manage Alliance Gateway successfully. The course has been designed for Alliance Gateway administrators, IT infrastructure and implementation teams.

## Managing Alliance Web Platform

During this half-day course, you will learn how to install, configure and manage the new browser-based graphical user interface for all Alliance products. You will understand how you can benefit from the centralised configuration and how to organise your Alliance connectivity in a flexible manner. This course has been designed for Alliance interface administrators, IT staff and managers as well as back-office managers.

## Operating your RMA

The Relationship Management Application (RMA) is the component used for setting up and maintaining correspondent relationships in the SWIFT environment. Through this course, you will get a clear understanding of the concepts involved, learn how to put them in practice and find out how to integrate RMA in your SWIFT environment.

## Operating your HSM

If you are responsible for setting-up and maintaining the PKI security from an operational point of view, this web class is made for you. It focusses on the daily tasks related to the operations and maintenance of your HSM. You will learn about best practices and troubleshooting your HSM. As this course also touches upon the HSM Refresh Campaign, it is the prefect starting point before embarking into this project.

## Customer applications on swift.com

On swift.com, you can find an array of applications and functionalities that help you manage your SWIFT connection and infrastructure. Do you also know how to find, interpret, manage and use all of the information that is available to you? During this course, you will discover all of these applications such as the Configuration Browser, Secure Channel, Support tools such as My Case Manager and the Knowledge Base. This course is a real eye-opener and will make you more efficient in managing your SWIFT connection.

## Creating SWIFT messages

Are you using one of SWIFT's interfaces to process your financial messages (for your primary or back-up message handling)? Then this course is just perfect for you! Based on real-life scenarios, our instructor will guide you through the message handling process from creation to authorisation. Along the journey, you will become acquainted with the business jargon used and be able to link it back to the message fields on your interface. You will learn about the functionalities of your interface by keying in messages yourself during the hands-on exercises. You will find out how to use the built-in user handbook and align your messages with the required format specifications. This course perfectly complements the message standards courses as it puts the theory into practice.

## Tailored training

If the above courses are not answering your needs, feel free to contact us to create your tailored training package.

## More information

For more information, please visit www.swift.com/training. Ask your SWIFT Account Manager, contact your regional Training team or send us an e-mail at swift.training@swift.com.

## Course portfolio

— Introduction to SWIFT connectivity (classroom)

— Managing PKI with Browse (classroom)

— Customer applications on swift.com (classroom)

— Deploying Alliance Access (classroom - hands-on)

— Managing Alliance Access (classroom - hands-on)

— Managing Alliance Gateway (classroom - hands-on)

— Managing Alliance Web Platform (web class, classroom)

— Operating your RMA (web class)

— Operating your HSM (web class)

— Operating Alliance Access (classroom - hands-on)

— Creating SWIFT messages (classroom - hands-on)

— Migrating to Alliance Web Platform for operators (classroom)

— Migrating to Alliance Web Platform for administrators (classroom)