

# KBC Bank NV

## *Total Cost of Ownership (TCO) benchmarking*



### *The challenges*

- Strong focus on cost reduction and operational excellence
- Are the investments and maintenance costs still in balance with the usage and business requirements?
- Strategy to deal with legacy applications and middleware layers not finalised
- As part of the strategy and group synergy opportunities, consider migrating entities to central HUB

### *The solution*

- Objective quantitative and qualitative validation of cost analysis
- Benchmarking with Industry to reveal pain points and optimisation areas
- Quick wins to reduce cost
- Prioritisation of pain-points with as-is architecture
- Objective analysis of possible unit price for CEE entities

### *The benefits*

- Quantitative analysis and benchmarking of cost and FTE, architecture, operations and future requirements
- Validation of to-be architecture and its priorities
- Reduced cost thanks to simplified architecture
- SLA catalogue and pricing options

