Alliance Lifeline

Ensuring business continuity when your operations are disrupted or compromised

Reliable, cost-effective ready to use SWIFT connection

Benefits

Exchange SWIFT messages when your standard SWIFT connection is unavailable

Robust, easy-to-use SWIFT connection and messaging interface

All SWIFT message and file types, standards, and Browse services

Always ready, activated on demand

Two operational models - Standby and Premium - to best match your needs

As a SWIFT user, you understand how important your connection is to your operations. But what if your access to the SWIFT network is disrupted or compromised? Wouldn't you feel better if you could have additional insurance against these ever increasing risk at an affordable price?

Alliance Lifeline is a cost-effective service that enables you to keep on using SWIFT if your standard connection becomes unavailable. Easy to activate, it lets you exchange messages and use SWIFT services until your SWIFT connection becomes operational again.

Managed and operated by SWIFT, Alliance Lifeline provides an additional ready to use SWIFT connection on top of your existing back-up infrastructure.

As a cloud service, it provides cost certainty and avoids the need for capital investment and systems maintenance at your site.

Alliance Lifeline lets you exchange all SWIFT message types and files using an Alliance Access-like interface. It offers automated and manual message entry and supports basic message reconciliation.
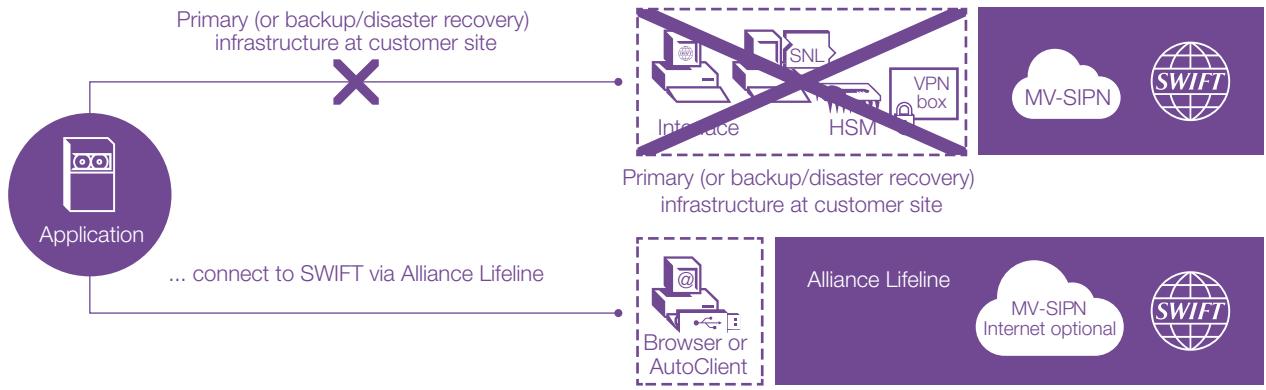
Getting started with Alliance Lifeline

When you order Alliance Lifeline, SWIFT analyses your requirements in detail and implements a customised solution allowing you to process your most critical business flows. We provide end-to-end project management and assist you with activation testing.

Alliance Lifeline is designed to meet the operational requirements of the vast majority of SWIFT customers. It does not however support all message volumes. As individual needs vary, please discuss your specific requirements with your SWIFT representative.

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Using your Lifeline connection

Alliance Lifeline is a 'cold standby' service based on Alliance Lite2. It includes a user interface, SWIFT connection, and related services. The user interface is always available, but your connection to SWIFT is not active under normal conditions. If your primary connection becomes unavailable due to a disaster or suddenly is put in quarantine because of a suspected attack, you simply ask SWIFT to activate your Alliance Lifeline connection (*). SWIFT will activate Lifeline after validating the request in line with standard security procedures. Your Lifeline connection is operational within 90 minutes.

Primary (or backup/disaster recovery)
infrastructure at customer site

Application

... connect to SWIFT via Alliance Lifeline

SNL

VPN box

Interface   HSM

MV-SIPN

SWIFT

Primary (or backup/disaster recovery)
infrastructure at customer site

Browser or
AutoClient

Alliance Lifeline

MV-SIPN
Internet optional

SWIFT

Alliance Lifeline
at customer site

Alliance Lifeline is offered in two operational models. Lifeline Premium service allows you to send messages at any time, however in order to receive you need to request activation of the service to SWIFT. This model gives you the flexibility to release without delay messages in time-critical recovery when every minute matters. The second operational model choice is Lifeline Standby. With Lifeline Standby, you always have to request SWIFT to activate your service for sending and receiving. This option provides additional control on the service usage. For both options, SWIFT provides you with a notification service when the service is activated.

Alliance Lifeline lets you connect to SWIFT from a PC or laptop and exchange messages and files. You can connect via internet from any location using the secure USB tokens, or use your Alliance Connect SWIFT VPN connection. SWIFT will deliver messages and files received from your counterparties during the period between when your primary connection went down or isolated and your Lifeline connection was activated.

Alliance Lifeline supports basic message reconciliation. You can request to receive over your Lifeline connection a report of the last messages exchanged before the outage. You can also request a copy of all messages exchanged over Lifeline during the outage.

Once your main connection is back in operation, SWIFT deactivates Alliance Lifeline at your request.

The user interface remains available at all times, allowing you to add new users, update RMA records and perform similar tasks at your convenience.

Service and support

SWIFT offers comprehensive setup and operational services for Alliance Lifeline. End-to-end setup services start with an impact assessment and include the design and remote installation of a custom solution based on your specific requirements.

SWIFT assists with Lifeline activation testing and provides documentation of activation procedures.

Operational and maintenance services include Lifeline activation and deactivation upon request.

Additional services are available on a consultancy basis and include assistance with the recommended twice-annual Lifeline activation tests, and additional configuration changes.

Pricing

Alliance Lifeline costs much less than a fully-fledged disaster recovery site. It is a yearly subscription based fee.

The exact setup cost will vary based on your configuration requirements. A daily usage fee applies when you use or activate your service; messages and files are standard prices.

(*) Note: Alliance Lifeline is not an alternative to a back-up infrastructure.

Product features

· Manual entry using browser / GUI screens
· File-based integration with additional back-office integration capabilities through the Direct Link option
· Accessible over internet connection from any location
· Option to connect over Alliance Connect SWIFT VPN
· Exchange FIN and InterAct messages, and FileAct files
· Compatible with all SWIFT standards, including ISO 20022
· Access to Browse services
· Available for all type of messaging interface customers, including configuration with Alliance Remote Gateway
· Optional archive copy of all messages on AutoClient
· Basic message reconciliation
· Standard Plus Support (24/7/365) included in the base price

Basic requirements

· PC or laptop with USB port
· Internet Explorer browser
· Alliance Connect or broadband internet connection

For more information, please contact your SWIFT account manager and see the Alliance Lifeline Service Description on www.swift.com.