



# **SWIFT Webinar:**

## **Descubra cómo proteger a su institución contra el fraude de pagos**

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# The attacks on SWIFT customers have all followed the same Modus Operandi

- Attackers are **well-organised and sophisticated**
- There is (still) **no evidence** that SWIFT's network, core messaging services or OPCs have been compromised
- All **Indicator of compromise details** are published on the SWIFT Information Sharing and Analysis Centers (ISAC) portal

## Step 1

**Attackers compromise customer's environment**

- **Malware** injected by e-mail phishing, USB device, rogue URL or insider
- Long **reconnaissance** period monitoring banks' back office processes

## Step 2

**Attackers obtain valid operator credentials**

- Keylogging / screenshot malware looking for **valid account ID and password** credentials

## Step 3

**Attackers submit fraudulent messages**

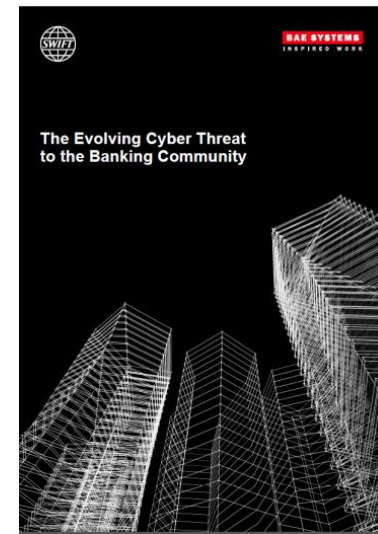
- Attacker impersonate the operator / approver and submits **fraudulent payment instructions**
- May happen outside the normal bank working hours / over public holiday

## Step 4

**Attackers hide the evidence**

### Gain time by:

- Deleting or manipulating records / log used in reconciliation
- Wiping Master Boot Record



**Your  
Community**  
Share and Prepare  
Intelligence Sharing  
SWIFT ISAC Portal



**You**  
Secure and Protect  
SWIFT Tools  
Security Controls Framework

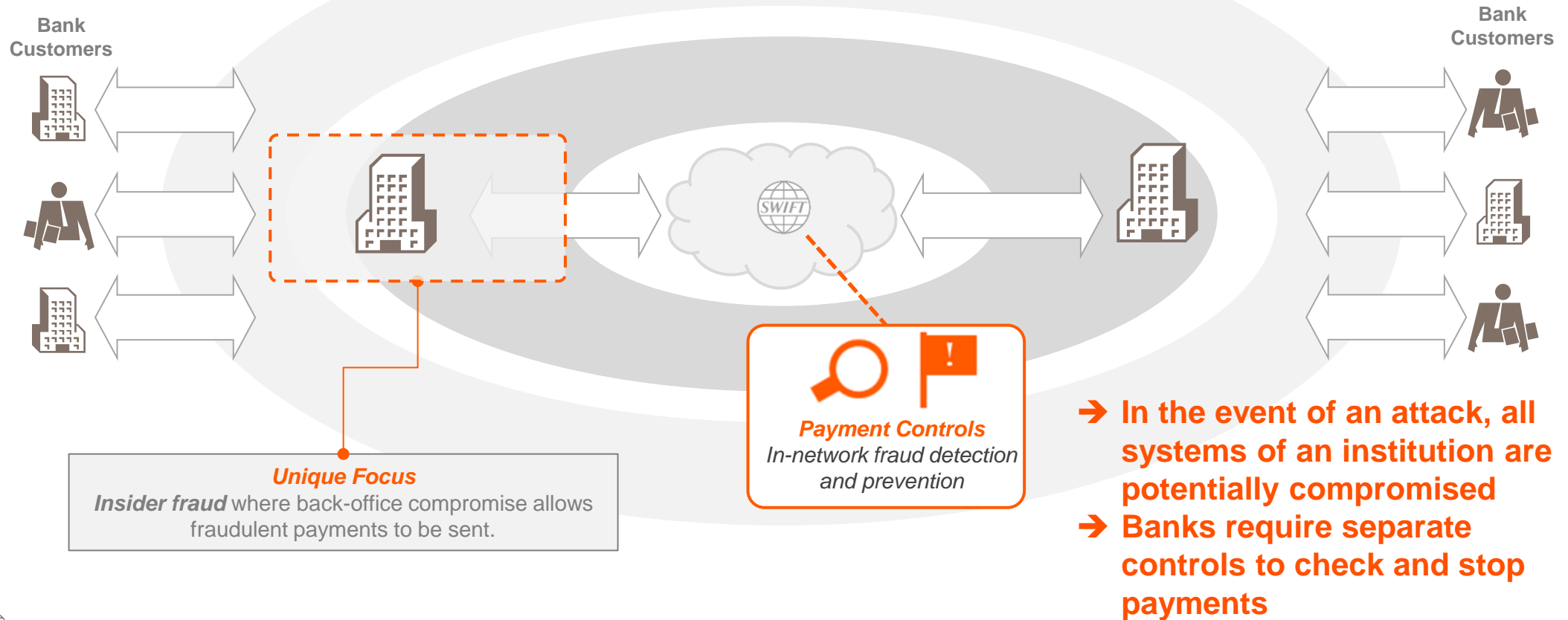


**Your  
Counterparts**  
Detect and Prevent  
RMA, Daily Validation Reports  
and Payment Controls



## New type of fraud

Fraud is increasingly sophisticated and patterns are changing – moving from data theft to payment fraud  
**“Financial institutions and payment infrastructures are the new targets” \***



### SWIFT's Payment Controls

Reduce  
Fraud  
Risks

Reduce  
Reputational  
Risks

Build Trust

- ✓ **Real-time transaction monitoring** – Proactive fraud prevention tool enables subscribers to identify and stop payments
- ✓ **In-network security** – no reliance on integrity of internal systems, a unique view of your SWIFT payment activity
- ✓ **Sophisticated & flexible rules, based on your real data** – Supporting a safe payment network for all correspondents
- ✓ **Fast incident response** – build and implement rules quickly to respond to new incidents

# Payment Controls | A fraud detection & prevention tool

Make **SWIFT's Payment Controls** part of your strategy for protecting yourself against cyber-threats.

- A unique network view of your SWIFT payment activity
- Detect payment risks with **alerting & investigation** tools
- Define your own Payment & Risk policy
- Build rules based on your traffic data

**Message scope** – Initially focused on FIN payment messages: **MT103, MT202, MT202cov, MT205 & MT205cov**

Enables your institution to:

- ✓ Control your payment processes
- ✓ Manage risk
- ✓ Ensure policies are met



# Payment Controls

## 2 Modules

Module

1

## Reporting

Activity and Risk reporting  
Inbound and Outbound  
Group and/or Entity reporting

Available Now

Module

2

## Alerting

Real-time alerting/blocking  
Outbound  
Subscriber-controlled rules

Available Q3 2018



In the event of an attack the accuracy of data in interface systems may be compromised.

### Validate Activity


- Validate aggregated daily activity and *transactions* (reference and value) for a Group or a BIC8 across the payment chain
- Daily volume and value totals, maximum value of single transactions and comparisons to *24 months historical profile*

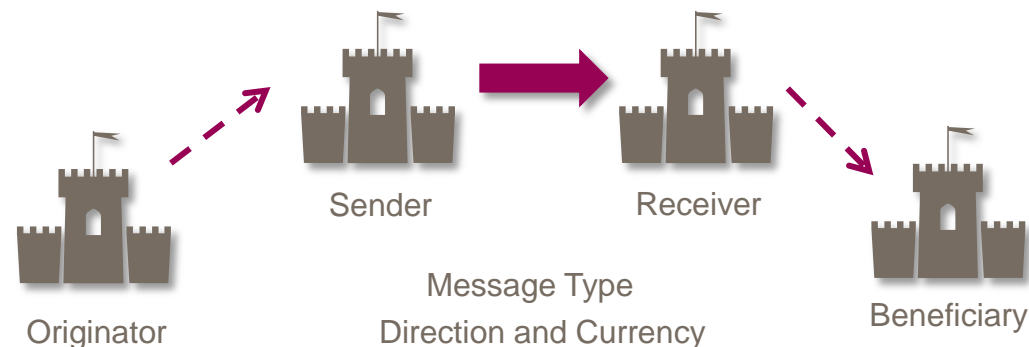
### Assess Risks

- Assess large or unusual message flows based on different risk factors (largest transactions, largest aggregates, or deviation with average activity).
- Identifies *new combinations of parties* in payment chain
- highlights transactions sent *outside of business hours*

### Review Behaviours

- Ensure alignment to Compliance policy

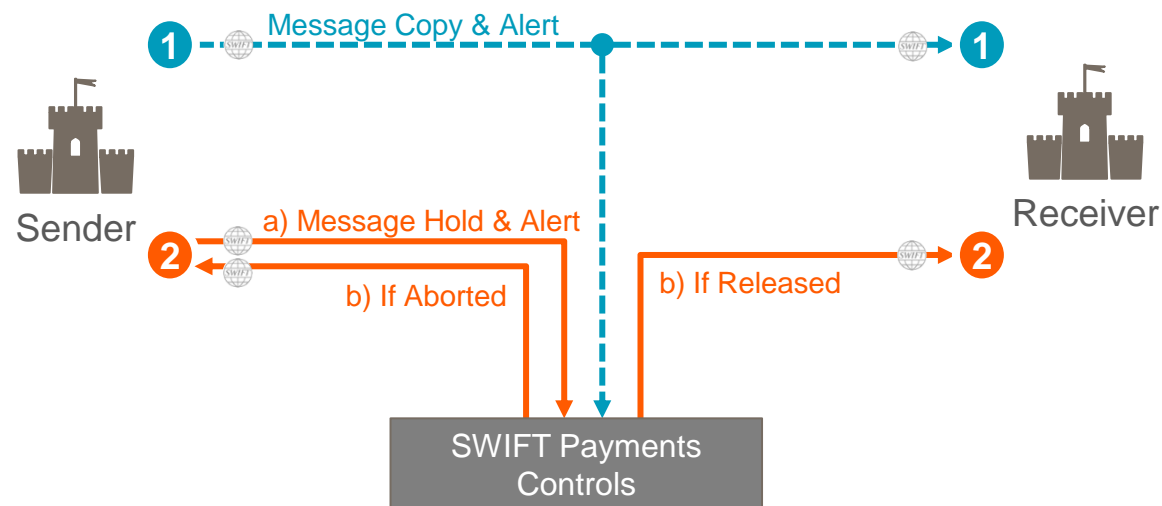
 <b>Daily Validation Reports</b>		Documentation & Support DEMOGBXX 30 Nov 2016																																	
<b>Activity Reports</b> View aggregate daily activity, maximum value of single transactions and comparison to daily averages <a href="#">View your outbound activity &gt;&gt;</a>		<b>Risk Reports</b> Highlight large or uncharacteristic payments flow and identify new relationship combinations <a href="#">View your outbound risk &gt;&gt;</a>																																	
<table> <tr> <th>Message type</th><th>Messages sent</th><th>Average amount sent (converted)</th><th>USD</th></tr> <tr> <td>MT103</td><td>2,009</td><td>372,823,991.20</td><td></td></tr> <tr> <td>MT202</td><td>1,215</td><td>58,647,655,880.27</td><td></td></tr> <tr> <td>MT202C</td><td>312</td><td>20,515,310.80</td><td></td></tr> </table>	Message type	Messages sent	Average amount sent (converted)	USD	MT103	2,009	372,823,991.20		MT202	1,215	58,647,655,880.27		MT202C	312	20,515,310.80			<table> <tr> <th>Message type</th><th>Currency</th><th>Largest transaction sent</th><td>58 new relationships</td></tr> <tr> <td>MT103</td><td>SGD</td><td>739,424,841.75</td><td></td></tr> <tr> <td>MT202</td><td>SGD</td><td>44,653,129,171.48</td><td></td></tr> <tr> <td>MT202C</td><td>DKK</td><td>22,924,859.17</td><td></td></tr> </table>	Message type	Currency	Largest transaction sent	58 new relationships	MT103	SGD	739,424,841.75		MT202	SGD	44,653,129,171.48		MT202C	DKK	22,924,859.17		
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## Real-time monitoring overview

- **Real-time, in-network monitoring:**
  - **Payment Policy** – encode institution policies & monitor at a network level, e.g. to prevent payments above certain currency thresholds from being conducted without additional review, prevent out-of-hours payments
  - **Risk Policy** – monitor and detect uncharacteristic messaging activity that may be indicative of fraud and review or flag such payments
- Provides a **zero-footprint, secure in-network, payment safety-net** against payment risks
- Flexible **business workflow** and **rule management**
- **Operating modes:** alert-only / alert-hold / auto-action
- Focused on **sender controls**



## Topics covered by the Rules

### Threshold

Protect against individual and aggregated payment behaviour that is a potential fraud risk or falls outside of business policy

### Profiling/ Learning

Identify & protect against payment behaviour that is uncharacteristic, based upon past learned behaviour

### Business Calendars

Identify payments that are sent on non-business days or outside normal business hours

### Suspicious Accounts

Verify end customer account numbers against an institution black list of account numbers believed to be high risk

### New Institutions

Identify payments involving individual institutional participants or chains that have not been seen previously, based upon historical message flows

### Badly Formed Messages

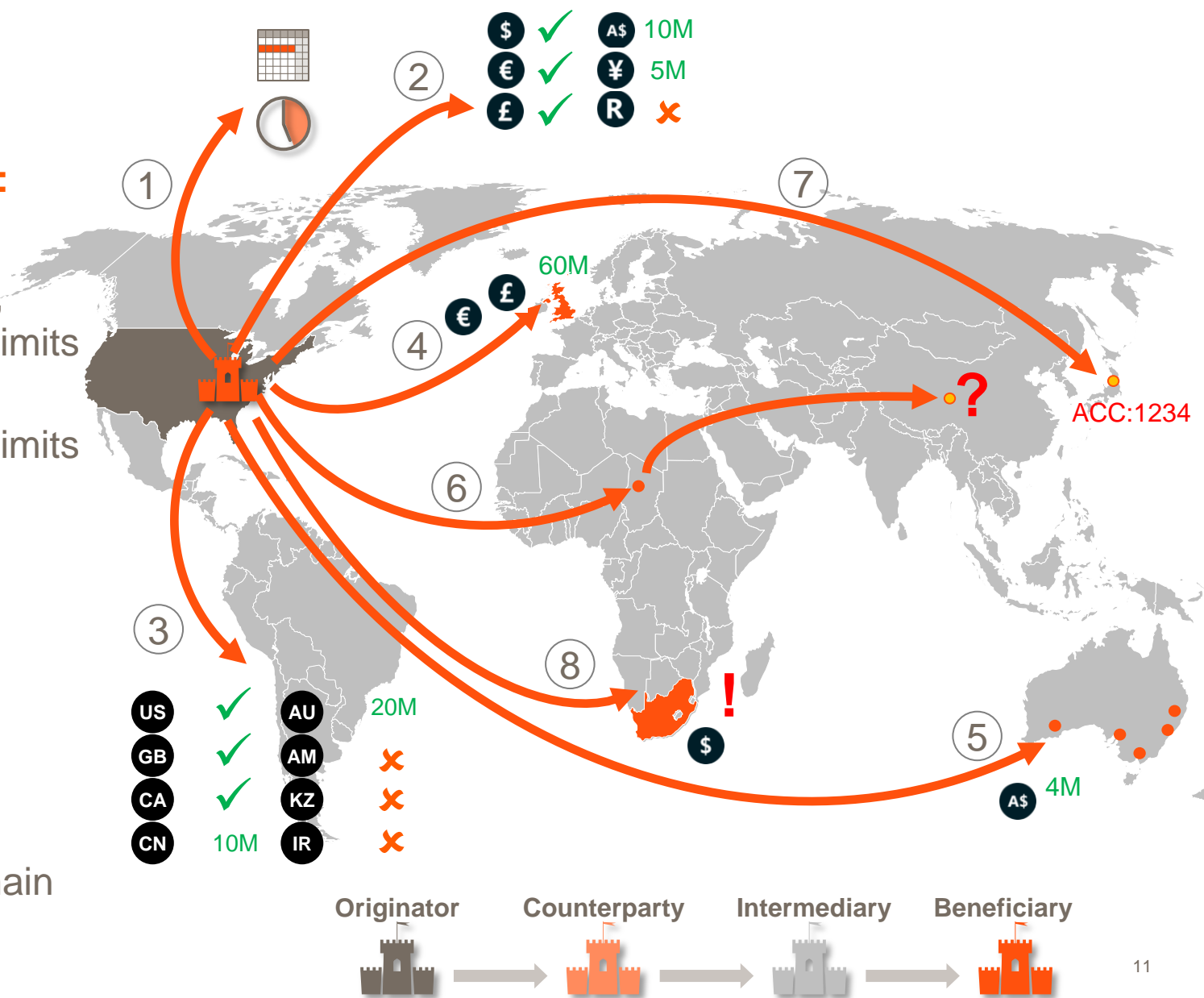
Identify and stop messages where preceded by repetitive NACKs to the same recipient

2019

**Flexible parameters including:**

1. Business hours and days
2. Currency whitelist / blacklists, single & aggregate payment limits
3. Country whitelist / blacklists, single & aggregate payment limits
4. Country & currency threshold combinations
5. BIC & Entity institution limits
6. New payment flows
7. Suspicious accounts
8. Uncharacteristic behaviours

Across the complete payment chain



# Payment Controls real-time alerting – Set up of a monitoring policy

Welcome to SWIFT Screening Utility

Configuration (Manage rulesets)

Name Screening service at a glance

Payment Controls service at a glance

**Users & BU**

- Administration
  - Define business units (Optional) and assign the required roles to users
  - User administrator

**Policy**

- Configuration
  - Define your payment policy and controlling parameters
  - Business Administrator
  - Ruleset Activator

**Alerts**

- Alert handling
  - Handle the alerts that have been generated on your traffic
  - L1 Fraud Detection Officer
  - L2 Fraud Detection Officer
  - Fraud Detection manager

Refine your payment policy and controlling parameters

**Payment Controls**

- Payment Controls service enables you to screen your payment instructions to detect illicit or unusual message flows.
- The screening of your messages is done based on your monitoring policy and controlling parameters. These have to be defined using the Rules Configuration tool.
- Messages that are detected as being illicit or unusual generate alerts which can be accessed and handled via the Alert Management, allowing your organization to investigate the situation.

**Rule Configuration**

**Alerts**

**Administration**

Payment Controls is part of the **Screening Utility platform**, which hosts a number of Financial Crime Compliance services.

Within Payment Controls you will be able to:

- Set up and **manage User & Business Units**
- Create and manage your **Payment Policy**
- **Manage** and **review alerts**

**Rulesets** allow institutions to encode their payment policy based on multiple sub-rules.

Once a Ruleset is activated the rules are now processed against the message types the subscriber has selected per rule.

A **version history** is kept of each Ruleset that is created/amended.

Screening Utility

Home Alerts Name Screening Payment Controls

Configuration

**Rulesets**

Ruleset	Status	Version	Owning BU	Publication date
FIN PCE DEV	Active Draft	214	EMEA	
Test ruleset	Active Draft	85	Marketing	



**Screening Utility** Home Alerts Name Screening Payment Controls Lists Administration PCS Demo user 1

### Configuration

← Back to overview

Ruleset  
Test ruleset [Edit title and description](#) Previous versions Active Edit draft

Created on	06 Nov 2017 12:09 GMT	Owning BU	Marketing	Current active date	30 Apr 2018 22:26 GMT	Messaging BIC(s)	ABCDUSAA
Last updated on	03 May 2018 15:01 GMT	Last updated by	demo user 1	Current draft date	03 May 2018 15:01 GMT		

Amount aggregation (13) Single payment (31) Message count (47) Mule account monitoring (19) Business calendar (3) New institution (19) Activate Edit alert settings

#### Live rules (13) Add rule

State	Rule action	Ordering	Intermediary #1	Intermediary #2	Beneficiary	Currency	Message Type	Threshold	Rule title	
Edited	<span>Blocking</span>	Me	Any	Any	IN UNSTRUCT, US, GB, FR (COUNTRY)	Any	103, 202 COV	USD 1K	Ablabia	<a href="#">Edit   more</a>
	<span>Blocking</span>	Me	IN UNSTRUCT (ENTITY)	Any	Any	Any	103	301 %	GSC - Identify where we send sudden aggregate message value spikes to any individual beneficiary F	<a href="#">Edit   more</a>
	<span>Warning</span>	Me	Any	Any	Any	Any	202	USD 100	Me Hee Hee	<a href="#">Edit   more</a>
	<span>Warning</span>	Me	Any	Any	IN US, GB, BE, UNSTRUCT (COUNTRY), IN BARC, BONY, CITI (ENTITY)	Any	103	USD 1M	Roy single actor filter - and/or test	<a href="#">Edit   more</a>
	<span>Warning</span>	IN UNSTRUCT (BIC8), IN UNSTRUCT (COUNTRY), IN UNSTRUCT (ENTITY)	Me	Any	Any	Any	103, 202	USD 2	Test amount 28/02	<a href="#">Edit   more</a>

IN AAAARSBG, AAACKWKW, AAADFRP1, AAAGFRP1, AAJJBG21, AAALSARI, AAAMFRP1, AAPBGS1, AAASHTB1, AABAFI22, AABASBES, AABSD31, AACBFR21, AACGB21, AACGCE1, AACHDE31, AACIFRP1, AACLZAJJ, AACMUS41, AACNGB21, AACOUS31, AACRECE1, AACSD33, AACUECE1, AADAIT21, AAFAFRP1, AAEMNL21, AAESBGS1, AAFAFRP1, AAFFFRP1, AAFMGB21, AAFNFRP1, AAGCHZ1, AAGSIT21, AAHOGB21, AAHTJH1, AAHVGB21, IN AED, AFN, ALL, AMD, ANG, AOA, ARS, AUD, AWG, AZN, BAM, BBD, BDT, BGN, BHD, BIF, BMD, BND, BOB, BOV, IN NZ, NU, NR, NP, NO,

Each **Ruleset** displays **summary information** on:

- When it was created/ updated and by whom
- Who the owning BU is
- When it was activated and for which BIC(s)

A subscribing customer can choose to set up rules across **Rule types**

Within **Alert settings** a subscriber can choose:

- Various **workflow types**, including 4-eyes
- (Optionally) set **automated abort/release timer** on blocking alerts

With the right permissions a User can:

- Activate a ruleset
- Create/ amend/ delete rules
- Pro-/ demote rules (live or test)

A summary view is provided of your Ruleset under each **Rule type**.

Rules can either be in **Live or Test mode**. With Live mode you can choose to block or alert-only. With Test mode you run a proposed rule against live traffic to understand the behaviour of the rule before adding this to your live rules



### Edit 'Amount aggregation' rule

**1. General information**

Rule title \*

Rule description

Rule action \*  Decision expiry action \*

When the rule is triggered, a blocking hit will be generated that puts the message on hold until the alert is handled

**2. Message type selection**

Message type \* ☒ 103 (includes generic MT 103, MT 103 REMIT and MT 103 STP) ☐ 202 ☐ 202.COV

**3. Select the actors involved**

You must select 'My Institution Role' for one of the Actors

Ordering

Intermediary #1

Intermediary #2

Beneficiary

**4. Select which currencies to include**

Currency (limit to)

**5. Set the aggregation threshold**

Aggregation window \*

Reference currency

Threshold \*  % of the normal average with a minimum of  US dollars

Specify an absolute value instead

**6. Define how the threshold should be counted**

☐ The amount of all transactions is counted together towards a single threshold

☒ Choose your threshold grouping, based on

## Rules are created using the following step-by-step process:

1. Define title and description
2. Select a rule operational mode: Blocking or non-blocking
3. Select the message types this rule should consider
4. Select the scope of actors (payment roles) to which the rule is applied – define your messaging role as an institution and optionally filter message participants that you wish to monitor
5. Optionally select the currencies involved

## Set up a 'Threshold or Amount aggregation' rule

1. Set the aggregation threshold and period (for aggregation window)
2. Define the actor against which the threshold should be applied

In this example rule alerts where my institution acts as the ordering bank and sends MT103s with aggregate value, calculated over the past 2 hours, more than 3X the normal average. Split this threshold by each individual beneficiary BIC8 we have sent to over this 2 hour period.



## Edit 'New institution' rule

## 1. General information

Rule title \*

New beneficiary banks in Vietnam

32/100

Rule description

Identify new beneficiary banks in Vietnam

41/256

Rule action \*

Non-Blocking

When the rule is triggered, a non-blocking, acknowledgement-only hit will be generated

## 2. Message type selection

Message type \*

☒ 103 (includes generic MT 103, MT 103 REMIT and MT 103 STP)☐ 202☐ 202.COV

## 3. Select the actors involved

You must select 'My Institution Role' for one of the Actors

Ordering

My institution

Intermediary #1

Ignore

Intermediary #2

Any New

Beneficiary



Country

is in

VN



## 4. Select which currencies to include

Currency (limit to)



Currency

is in

USD

EUR



## Set up a 'New Institution' rule

This rule allows you to identify unusual message flows: by institutional participants, currency and message type.

In this example we are identifying any payment via any new downstream intermediary where the payment goes to a previously unseen beneficiary bank in Vietnam and these payments are in US Dollars and Euros.

Cancel

Save rule



## Edit 'Business calendar' rule

## 1. General information

Rule title \*  21/100

Rule description  47/256

Rule action \*  Decision expiry action \*  47/256

When the rule is triggered, a blocking hit will be generated that puts the message on hold until the alert is handled

## 2. Message type selection

Message type \*

- ☒ 103 (includes generic MT 103, MT 103 REMIT and MT 103 STP)
- ☒ 202
- ☒ 202.COV

## 3. Define regular working hours

Applicable from \*  Applicable to \*

	Working day start	Working day end	00:00	06:00	12:00	18:00	00:00
Monday	08:00	17:00					
Tuesday	08:00	17:00					
Wednesday	08:00	17:00					
Thursday	08:00	17:00					
Friday	06:00	17:00					
Saturday	00:00	00:00					
Sunday	00:00	00:00					

## 4. Set optional overrides for specific dates

	Working day start	Working day end	00:00	06:00	12:00	18:00	00:00
2018-03-30	00:00	00:00					
2018-04-02	08:00	17:00					
2018-05-07	08:00	17:00					

## Set up a 'Business calendar' rule

This rule allows you to identify payments made outside of normal working hours or on non-working days.

In this example my institutions normal working hours are Mon-Fri, 8am to 5pm, with the exception of starting at 6am every Friday. I have also created.

I have also created specific overrides for:

- A working day on the 30<sup>th</sup> of March, where I am now not sending any payments
- 7<sup>th</sup> of May which is a bank holiday but I am going to send payments between 8am to 5pm

SWIFT

Screening Utility

Home

Alerts

Name Screening

Payment Controls

Lists

Administration

demo user

Alert manager

Payment Controls

ONGOING ALERTS

> Assigned to me

107

> Not assigned

1863

> All active alerts

2028

> Not updated in last 24h

2005

> Not updated in last 7 days

1957

> Created in last 7 days

22

> All alerts

2078

> Closed alerts

> True matches

All active alerts > All 2028 alerts are shown

Alert ID

Ordering FI

Beneficiary FI

My role

Direction

Hits

State

Mode

Transaction Reference

Type

Amount

Assignee

Business unit

Created on

Last updated on

1021594

ABCDUSAA

HKCHKHHA

Out

98

▲ 20

Open

Live

Entity Msg 11

103

USD 1,000,000.00

None

EMEA

07 May 2018 02:56 GMT

07 May 2018 02:56 GMT

1021592

ABCDUSAA

HKCHKHHC

Out

98

▲ 20

Open

Live

Entity Msg 10

103

USD 1,000,000.00

None

EMEA

07 May 2018 02:55 GMT

07 May 2018 02:55 GMT

1021590

ABCDUSAA

HKCHKHHA

Out

98

▲ 20

Open

Live

Entity Msg 9

103

USD 1,000,000.00

None

EMEA

07 May 2018 02:55 GMT

07 May 2018 02:55 GMT

1021588

ABCDUSAA

HKCHKHGB

Out

98

▲ 20

Open

Live

Entity Msg 8

103

USD 1,000,000.00

None

EMEA

07 May 2018 02:54 GMT

07 May 2018 02:54 GMT

1021586

ABCDUSAA

EUROBEBB

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98

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Live

Entity Msg 7

103

USD 1,000,000.00

None

EMEA

07 May 2018 02:53 GMT

07 May 2018 02:53 GMT

1021584

ABCDUSAA

EUROBEBD

Out

98

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Open

Live

Entity Msg 6

103

USD 1,000,000.00

None

EMEA

07 May 2018 02:53 GMT

07 May 2018 02:53 GMT

1021582

ABCDUSAA

HKCHKHGC

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98

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Open

Live

Entity Msg 5

103

USD 1,000,000.00

None

EMEA

07 May 2018 02:52 GMT

07 May 2018 02:52 GMT

1021580

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Entity Msg 4

103

USD 1,000,000.00

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EMEA

07 May 2018 02:51 GMT

07 May 2018 02:51 GMT

1021578

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98

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Entity Msg 3

103

USD 1,000,000.00

None

EMEA

07 May 2018 02:51 GMT

07 May 2018 02:51 GMT

1021576

ABCDUSAA

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98

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Live

Entity Msg 2

103

USD 1,000,000.00

None

EMEA

07 May 2018 02:50 GMT

07 May 2018 02:50 GMT

1021574

ABCDUSAA

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98

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Entity Msg 1

103

USD 1,000,000.00

None

EMEA

07 May 2018 02:49 GMT

07 May 2018 02:49 GMT

1021572

ABCDUSAA

HKCHKHHC

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98

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Live

Entity Msg 10

103

USD 1,000,000.00

None

EMEA

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07 May 2018 02:42 GMT

1021570

ABCDUSAA

HKCHKHHA

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Entity Msg 9

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USD 1,000,000.00

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Entity Msg 8

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Entity Msg 7

103

USD 1,000,000.00

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EMEA

07 May 2018 02:40 GMT

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Entity Msg 6

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USD 1,000,000.00

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EMEA

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07 May 2018 02:39 GMT

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Entity Msg 5

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USD 1,000,000.00

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EMEA

07 May 2018 02:39 GMT

07 May 2018 02:39 GMT

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Live

Entity Msg 4

103

USD 1,000,000.00

None

EMEA

07 May 2018 02:38 GMT

07 May 2018 02:38 GMT

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98

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Open

Live

Entity Msg 3

103

USD 1,000,000.00

None

EMEA

07 May 2018 02:37 GMT

07 May 2018 02:37 GMT

1021556

ABCDUSAA

HKCHKHHA

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98

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Open

Live

Entity Msg 2

103

USD 1,000,000.00

None

EMEA

07 May 2018 02:37 GMT

07 May 2018 02:37 GMT

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ABCDUSAA

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Live

Entity Msg 1

103

USD 1,000,000.00

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07 May 2018 02:36 GMT

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USTOBEYD1M

103

LYB 3,000,000.00

None

EMEA

06 May 2018 22:03 GMT

06 May 2018 22:03 GMT

1021452

ABCDUSAA

NKKBEE2A

Out

98

▲ 9

Open

Live

MatchAcct

202 COV

AUD 2,500,000,000,000,000.00

demo user 1

Marketing

23 Apr 2018 10:35 GMT

07 May 2018 10:27 GMT

1017053

ABCDUSAA

ISRAILIA

Out

98

▲ 4

Open

Live

1MatchBene

103

USD 1,000.34

demo user 1

EMEA

24 Mar 2018 20:02 GMT

26 Mar 2018 14:55 GMT

1017051

CHASUS33

CHASUS33

Out

98

▲ 1

Open

Live

16x

103

USD 3.34

demo user 1

EMEA

23 Mar 2018 23:22 GMT

26 Mar 2018 14:55 GMT

1017049

CHASUS33

CHASUS33

Out

98

▲ 1

Open

Live

16x

103

USD 3.34

demo user 1

EMEA

23 Mar 2018 23:21 GMT

26 Mar 2018 14:55 GMT

1017047

CHASUS33

CHASUS33

Out

98

▲ 1

Open

Live

16x

103

USD 3.34

demo user 1

EMEA

23 Mar 2018 23:19 GMT

27 Mar 2018 16:47 GMT

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1

2

3

4

5

6

7

8

>

**Alert Manager** provides an “inbox” for all Payment Controls alerts that allows you to:

- Easily **identify the key participants** in the transactions – your institution’s role and originator and beneficiary
- **Prioritise alerts** based on why they have triggered and operational mode (blocking, non-blocking or test alerts)
- Understand the progression of the alert through the **workflow**
- Capture key **transaction details**

Screening Utility
Home
Alerts ▾
Name Screening ▾
Payment Controls ▾
List
Administration ▾
demo user 1

**Alert manager** ▸ Payment Controls

Overview / All active alerts (1028)

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2,500,000,000,000.00 AUD from ABCD...  
 #1021452 Q2 A4 Open

1,000.34 USD from ABCDUSAA to ISRAILIA  
 #1017053 Q0 A4 Open

3.34 USD from CHASUS33 to CHASUS33  
 #1017051 Q0 A1 Open

3.34 USD from CHASUS33 to CHASUS33  
 #1017049 Q0 A1 Open

3.34 USD from CHASUS33 to CHASUS33  
 #1017047 Q0 A1 Open

3.34 USD from CHASUS33 to CHASUS33  
 #1017045 Q0 A1 Open

1,000.34 USD from CHASUS33 to BNKBEE...  
 #1017043 Q0 A1 Open

1,000.34 USD from CHASUS33 to BNKBEE...  
 #1017041 Q0 A1 Open

1,000.34 USD from CHASUS33 to BNKBEE...  
 #1017039 Q0 A1 Open

1,000.34 USD from CHASUS33 to BNKBEE...  
 #1017035 Q0 A1 Open

1,000.34 USD from CHASUS33 to BNKBEE...  
 #1017033 Q0 A1 Open

1,000.34 USD from ABCDUSAA to HKICHK...  
 #1017031 Q0 A4 Open

1,000.34 USD from ABCDUSAA to HKICHK...  
 #1017029 Q0 A3 Open

1,000.34 USD from ABCDUSAA to HKICHK...  
 #1017025 Q0 A3 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1017023 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1017021 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1017019 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1017017 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1017015 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1017013 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1017011 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1017009 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1017007 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1017005 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1017003 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1017001 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016999 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016997 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016995 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016993 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016991 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016989 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016987 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016985 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016983 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016981 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016979 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016977 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016975 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016973 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016971 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016969 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016967 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016965 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016963 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016961 Q0 A2 Open

1,000.34 USD from ABCDUSAA to UNSTR...  
 #1016959 Q0 A2

**Alert screens** provide a complete picture of information:

- **Navigate quickly and easily through alerts**
- **Quickly view the position of the payment within the payment flow**
- **Easily understand the full content of the payment instruction and the associated rule(s) that triggered the alert**
- **View related transaction information**
- **Navigate through the workflow to release held payments or escalate for further review**

## Preguntas y Respuestas



# ¡Gracias!



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