



**SWIFT
Operations
Forum
Asia Pacific**





Welcome remarks

Harry Newman, Head of Banking, SWIFT



Cross-border payments, transformed



October 2019

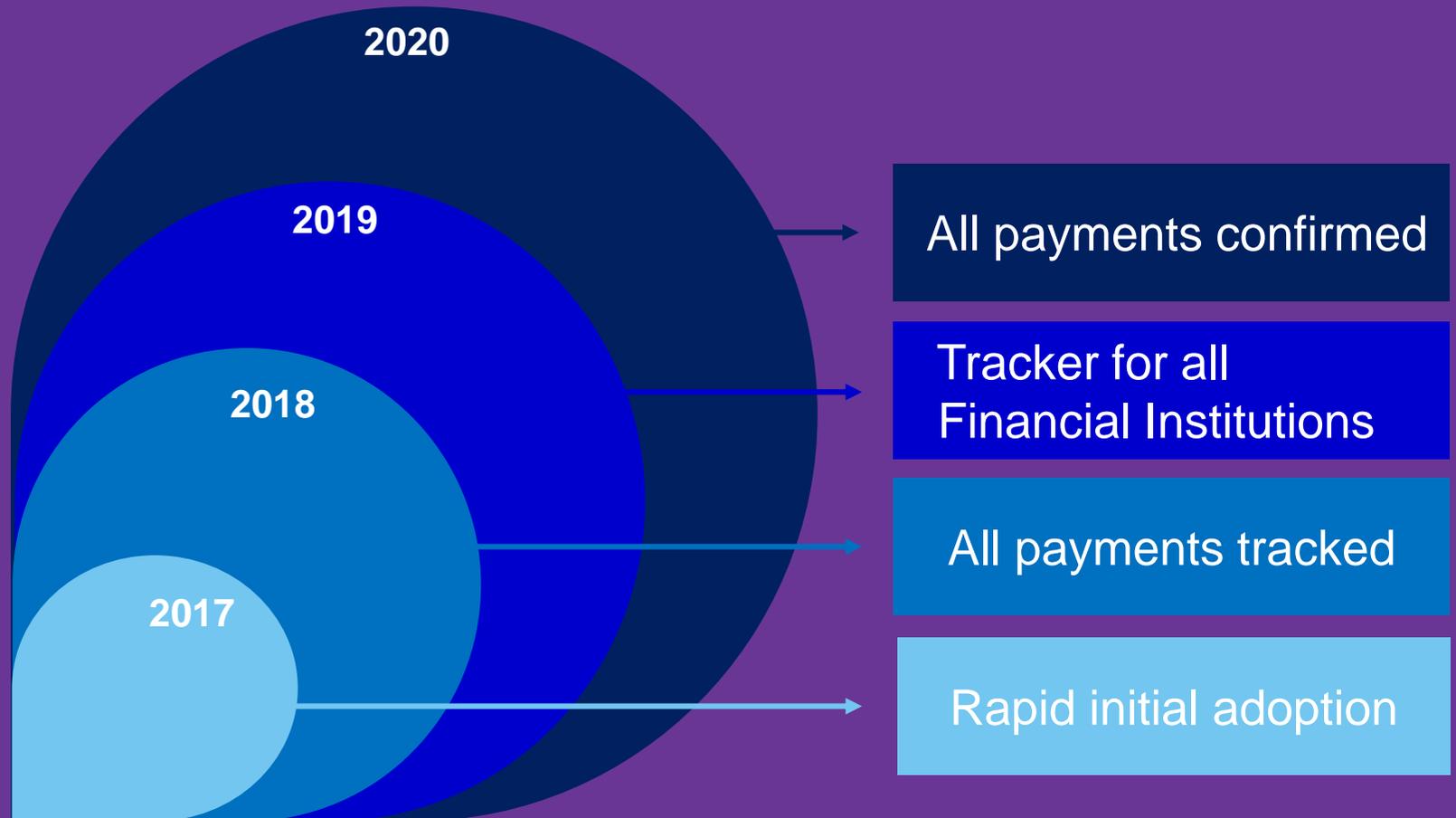
gpi adoption



300,000,000,000 USD
sent daily via gpi



The new norm



So where next?

**To make cross-border
payments as seamless and
convenient as domestic ones:
instant, accessible, ubiquitous
...and data rich**



The future of payments



Cross-border instant payments with gpi



SWIFT gpi tracker



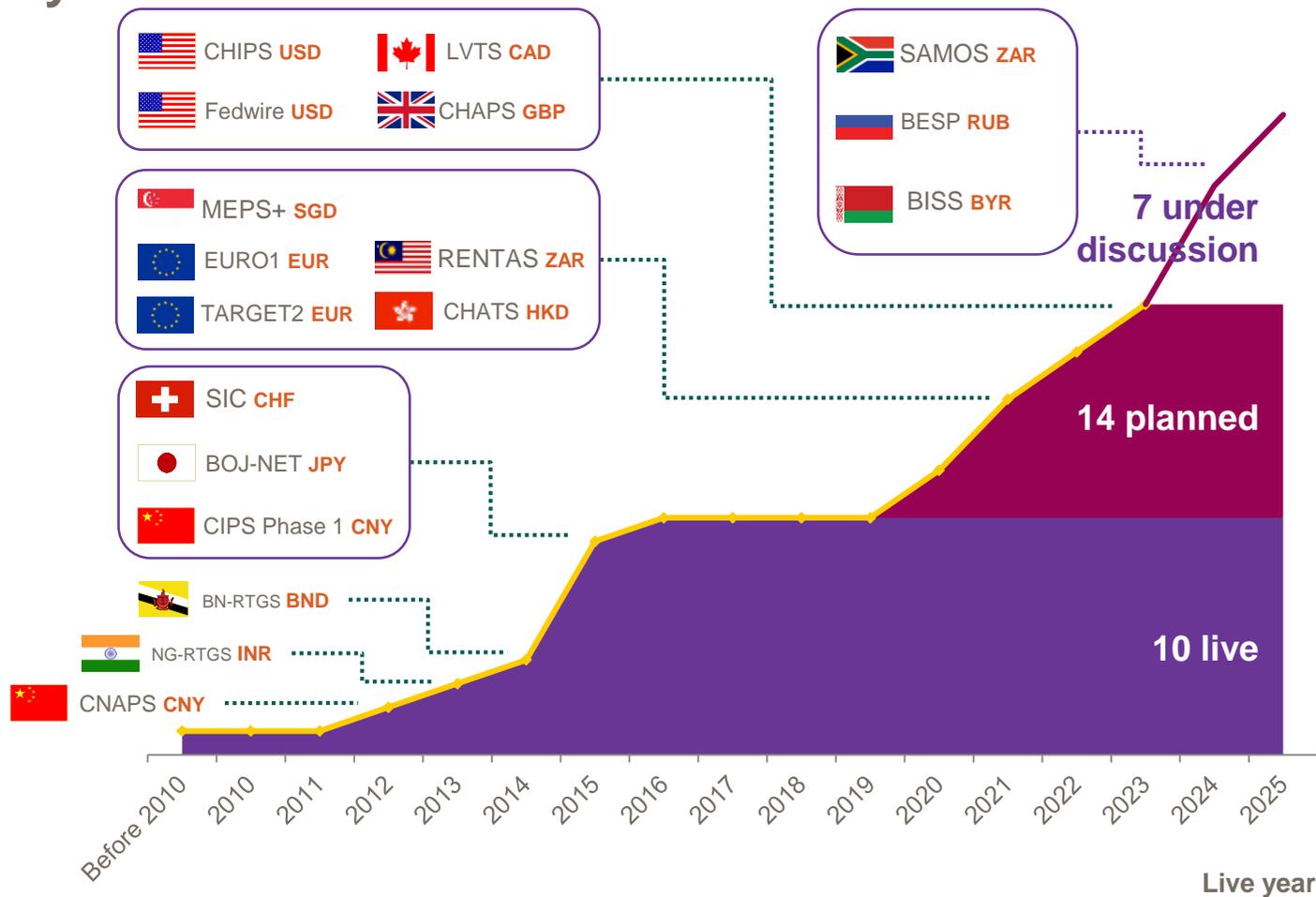
Use case 1 – Real-time cross-border payment, via gpi between 2 banks *In progress*

Use case 2 – Real-time cross-border payment, via gpi into domestic instant payment system *In progress*

Use case 3 – Real-time end-to-end payment, from one domestic instant payment system to another via gpi *Planned*



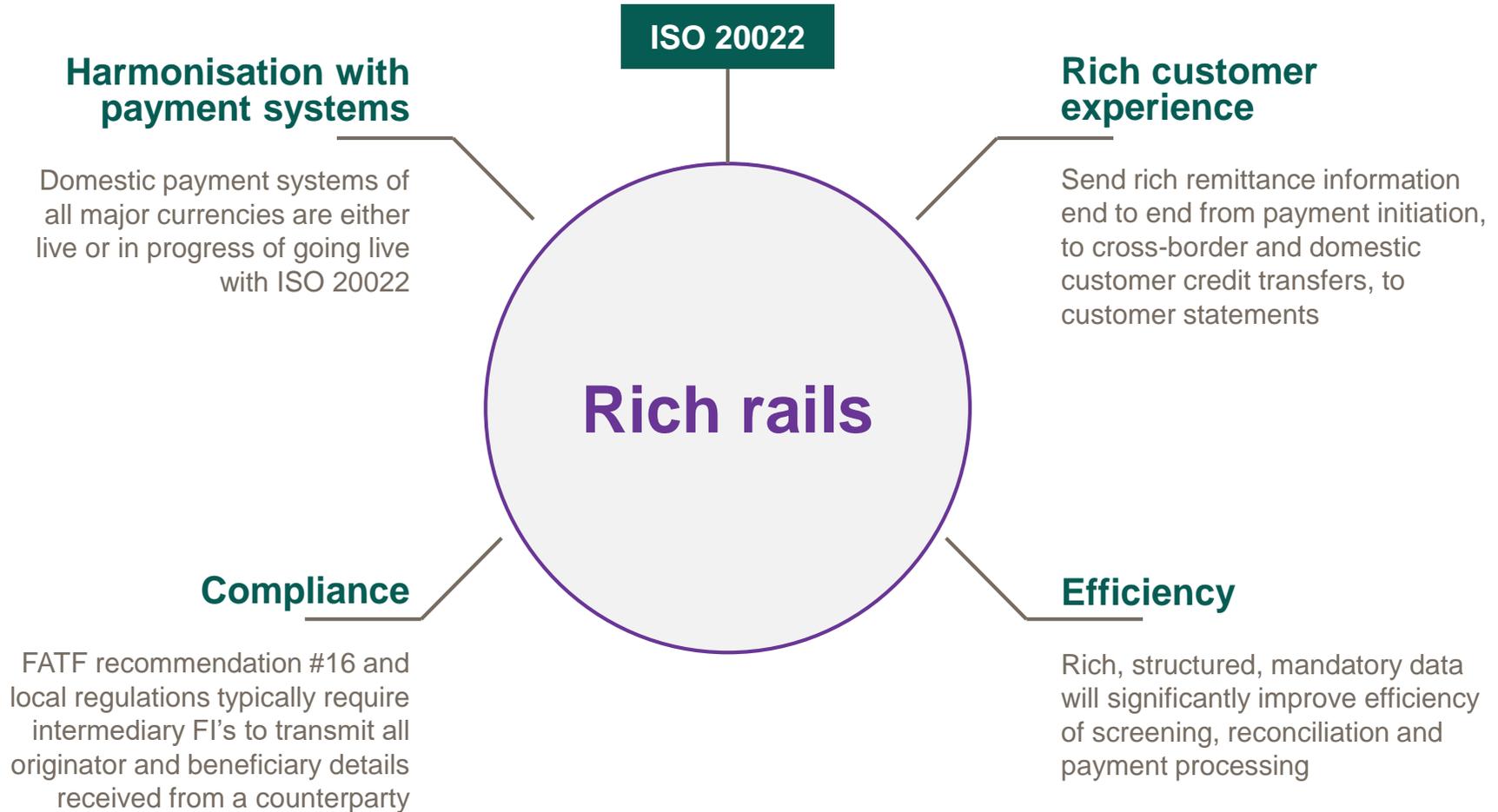
80% of global high value payments volumes will adopt ISO 20022 by 2025



All reserve currencies are either live or have declared a live date: USD, EUR, JPY, GBP, CNY, CHF



ISO 20022 enables



Let's do it together

Let's realise the vision – together



**The foundations
are laid**

gpi is proven and will be ubiquitous by 2020 – the first step in the payments revolution



**A simple
vision**

To make real-time, 24/7 cross-border payments as seamless, convenient, cost-efficient and accessible as domestic ones



**gpi instant and
ISO20022**

Integrating cross border payments with domestic systems in a data rich ISO 20022 environment



A Vision for the Future of Payments

Moderator:

Astrid Coppens, Head of Cloud and Interfaces, Product Management, SWIFT

Speakers:

Judy Bei, Managing Director, Global Head of Payments and Receivables, Standard Chartered Bank

David Koh, Head of Global Liquidity & Cash Management, HSBC Singapore

Michael Moon, Managing Director, Payments, Trade & Communications, APAC, SWIFT

Debopama Sen, Head of Treasury and Trade Solutions, Citibank

Panel Discussion: A Vision for the Future of Payments



Astrid Coppens
SWIFT



Judy Bei
Standard
Chartered Bank



David Koh
HSBC



Michael Moon
SWIFT



Debopama Sen
Citibank



The future of cross-border payments with SWIFTgpi

**(Part 2: Focus on gpi roadmap & new services to
better support the banks and corporates)**

Laetitia Moncarz, Director Payments Markets, APAC, SWIFT

Harry Newman, Head of Banking, SWIFT

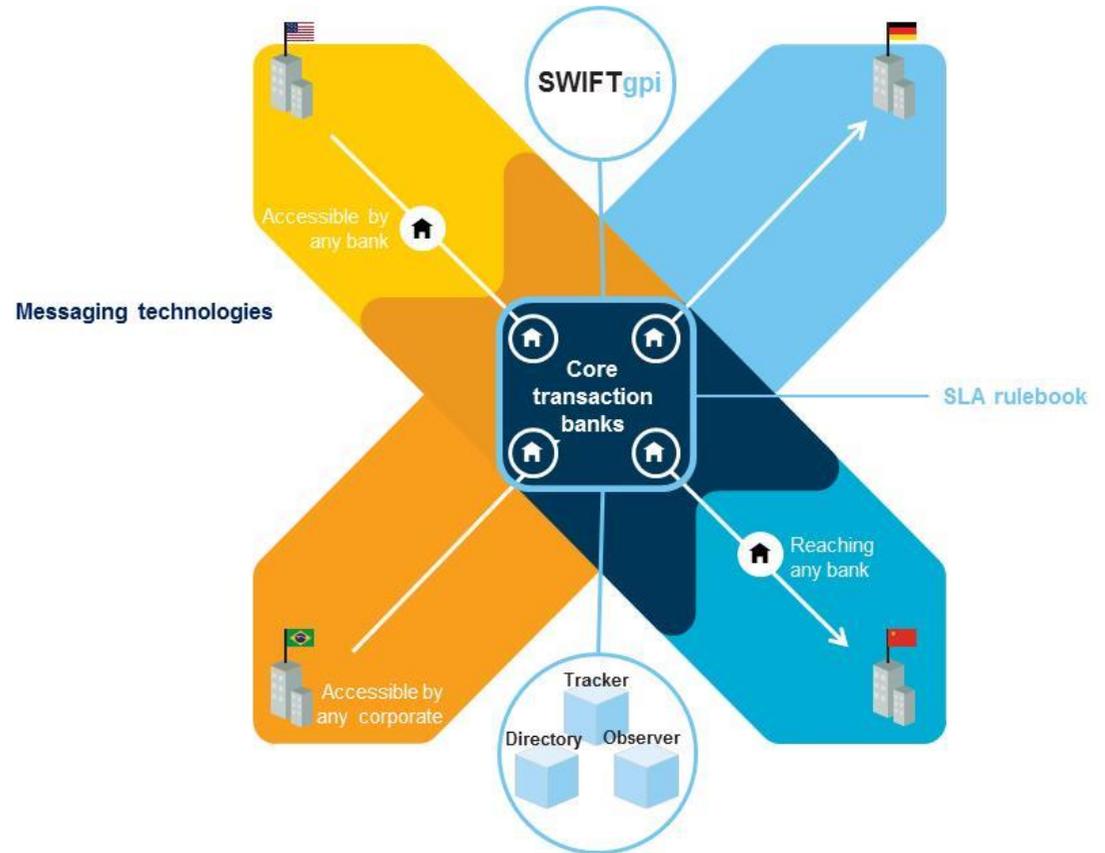
Gpi in a nutshell



SWIFT gpi

Cross-border payments, transformed

- Faster, same day* use of funds
- Transparency of fees
- End-to-end payments tracking
- Remittance information transferred unaltered



Swift GPI benefits in a nutshell

Fast payments

Credit international beneficiaries in seconds and, at most, minutes



Unaltered remittance information

Ensure remittance data is unchanged when payment arrives



Ease of implementation

Use your existing SWIFT set up and go live within three months



End-to-end tracking

Track payments end-to-end in real time



Reduced costs

Benefit from reduced enquiry costs due to ability to track payments



Confirmed credit

Receive a credit confirmation message when your beneficiary has been paid



Fee and FX transparency

See bank fees charged and FX rates applied

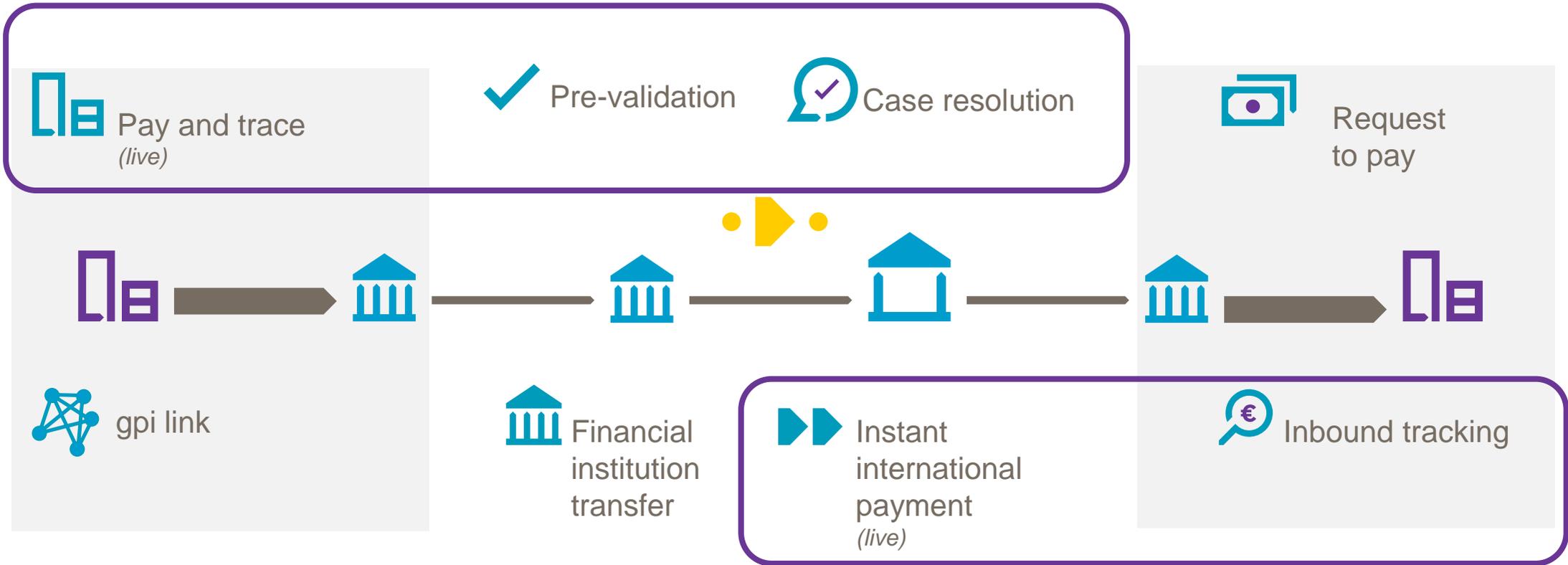


Optimised liquidity

Make the most of your liquidity because of visibility of payments



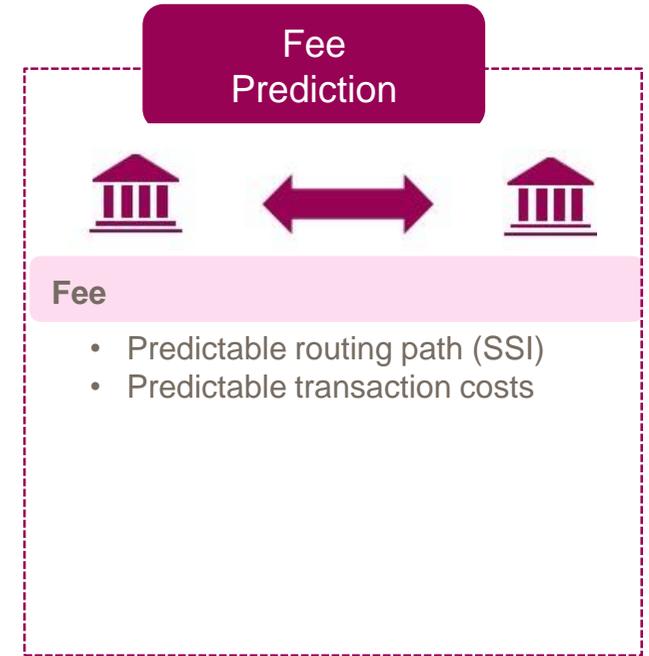
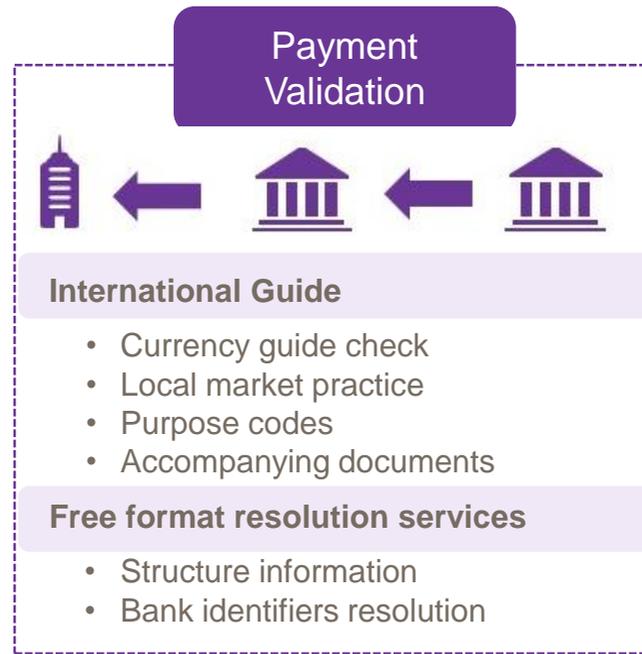
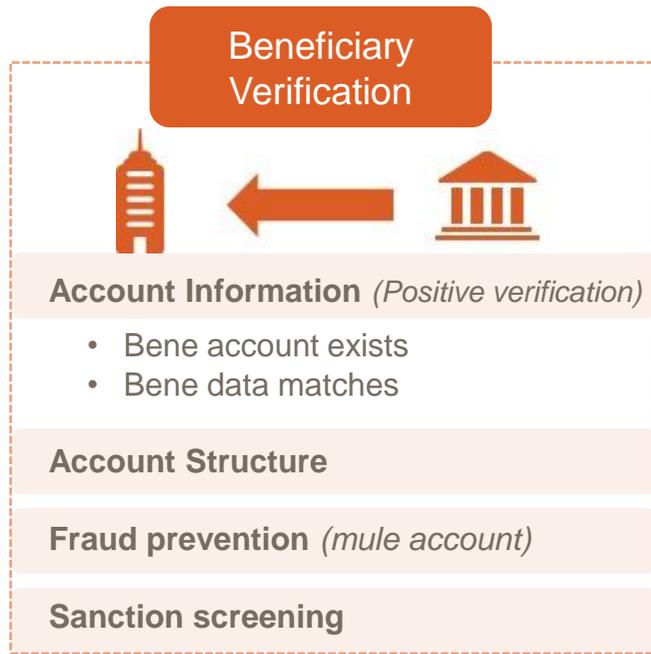
Roadmap



Pre-validation



Pre-validation initiative



Value Proposition

- ✓ **Increase STP rate for cross-border payments**
- ✓ **Predictable outcome**

Service benefits

- **Increased speed:** Speed up the transfer of funds to the end beneficiary
- **Provide value-added service & better experience to end customers**
- **Reduced manual interventions:** Reduce the number of exceptions & investigations by detecting and correcting non-STP situations before initiating a payment

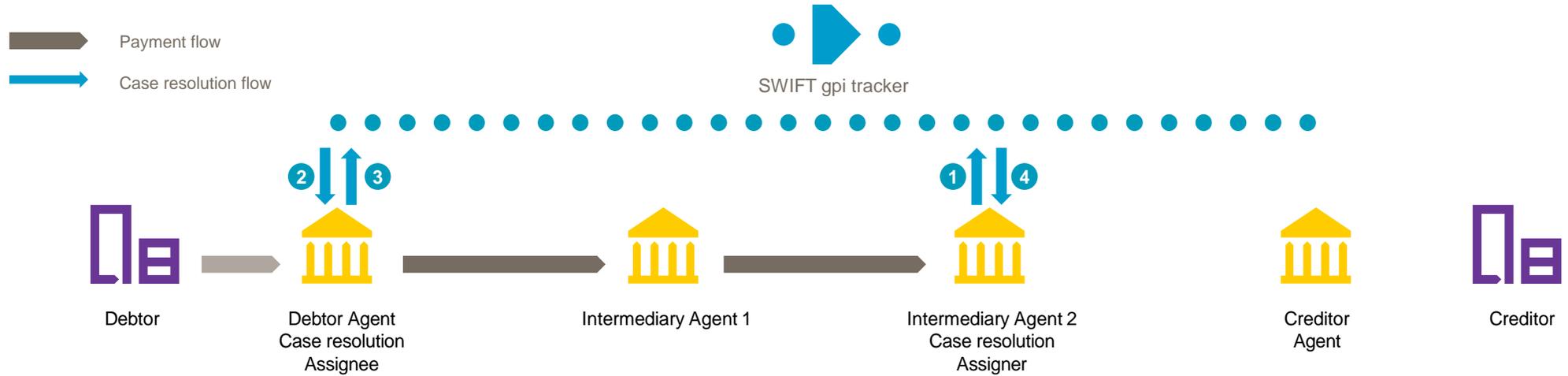


Case Resolution



Case resolution value proposition

Improving customer service and increasing operational efficiencies



Value Proposition

Improved customer service

Increased operational efficiencies



Service benefits

Improved transparency

via the Tracker, follow case requests anywhere in the gpi CUG and record related interbank communications in an audit trail

Shorten resolution time

smartly route enquiry requests to case resolution Assignee using the Tracker and ensure timely follow up with SLAs and RuleBook

Reduced manual intervention:

use structured codes to standardise communications, avoid duplicate inquiries on same payment and facilitate enquiries' process automation by case management software solutions



Gpi Instant



What use cases are in scope for gpi Instant today?



gpi tracker



Use case 1 – Instant cross-border payment, between gpi banks

Use case 2 – Instant cross-border payment, via gpi banks into domestic instant payment system



gpi Instant trials successfully completed with AU-NPP, SG-FAST & EU-TIPS soon!

Why are the trials a success?

- Established **globally scalable model** to integrate gpi flows onward & inward via domestic IP* systems globally.
- Maximised reuse & minimised complexity** in implementing cross-border instant payments
- Industrialised **faster end to end speed** outcomes across multiple country corridors
- Reduced time zone gap for payments from North America and EU to SG. Maximum time difference was **12 hours (Canada-Singapore)**
- Demonstrated **extended operating hours** by successfully processing SWIFTgpi payments outside business hours with AU-NPP and TIPS

	AU	SG	EU
Global Participants	12	17	19
Fastest Time	18	13	41 seconds
Settlement confirmed for all transactions	<60	<25	<60 seconds
Average Time	50	19	81 seconds



*Instant Payments

Gpi for corporates





Corporate

Receivables

Payables

Inbound tracking

Pilot (Sep 2019)

Provides visibility on incoming payments and leverages insights such as proof of execution, short term forecasting and real time confirmation of credit.

Pay & trace

Live

Optimizing your cross border payments with transparency and tracking capabilities directly integrated in your treasury dashboards

Request to pay

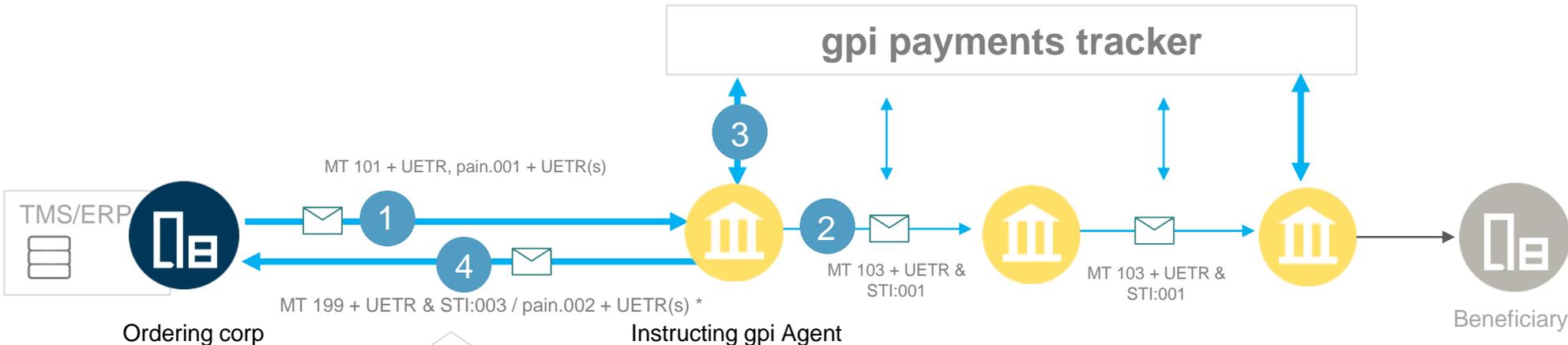
Proof of Concept (2019)

Optimize collection processes by connecting invoice generation data together with payment initiation. Facilitating buyer and seller exchanges in a cross border context.

 **g4C service level agreement rulebook**



Pay & trace



- g4C confirmations**
- Debit confirmation (ordering corporate)
 - Credit confirmation (beneficiary account)
 - Delivery confirmation (bene bank)
 - Rejections
 - Payment has left gpi

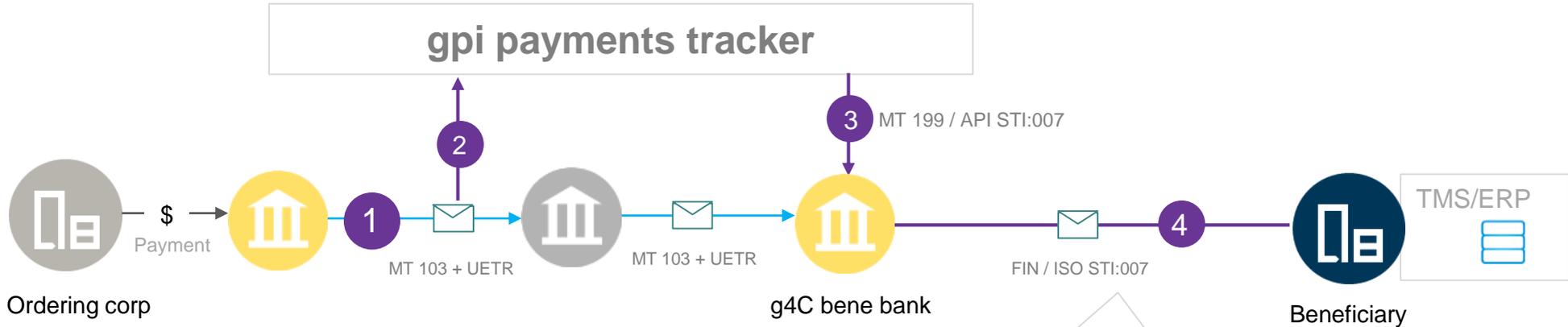
- 1 Corporate generates and includes UETR in the payment instruction (MT 101 – unitary payment / pain.001 – unitary and bulk payments)
- 2 Bank creates MT103 including UETR generated by the corporate
- 3 Tracker delivers B2C specific confirmations to Instructing bank
- 4 Instructing bank relays back to ordering corporate (MT 199* / pain.002) as-it-happens

*Banks can send pain.002 instead of MT 199 (single transaction confirmation as-it-happens) in mutual agreement with their corporate pairs. SWIFT will not support testing or perform format validation in pain.002 in the scope of Early Adopters Phase



Inbound tracking

Draft design



- 1 Payment is initiated in the SWIFT network (MT 103)
- 2 Tracker identify g4C beneficiary bank and extracts payment details
- 3 Tracker delivers payment advice details to beneficiary bank
- 4 Beneficiary bank relays back to beneficiary corporate as-it-happens (FIN/ ISO)

- g4C confirmations**
- Payment advice (ordering bank)
 - Delivery confirmation (at bene bank)
 - Credit confirmation (at bene account)
 - Rejections



Side firechat



**Laetitia
Moncarz**
SWIFT



**Harry
Newman**
SWIFT



Significance of ISO 20022 to financial services industry – translating operational efficiencies into business benefits

Moderator:

Simona Catanescu, Head of Standards and Capital Markets, ASEAN, SWIFT

Speakers:

Cheong Tak Leong, Director of Standards, Enterprise Singapore

Peter Hoogervorst, Regional Head of Transaction Banking Products Asia, Credit Agricole

Sharon Khua, Group Technology Architecture, OCBC

Jatin Praful Sheth, Group Payment Product Manager, DBS Global Transaction Services

Panel Discussion: Significance of ISO 20022 to financial services industry – translating operational efficiencies into business benefits



**Simona
Catanescu**
SWIFT



**Cheong Tak
Leong**
Enterprise
Singapore



Peter Hoogervorst
Credit Agricole



Sharon Khua
OCBC



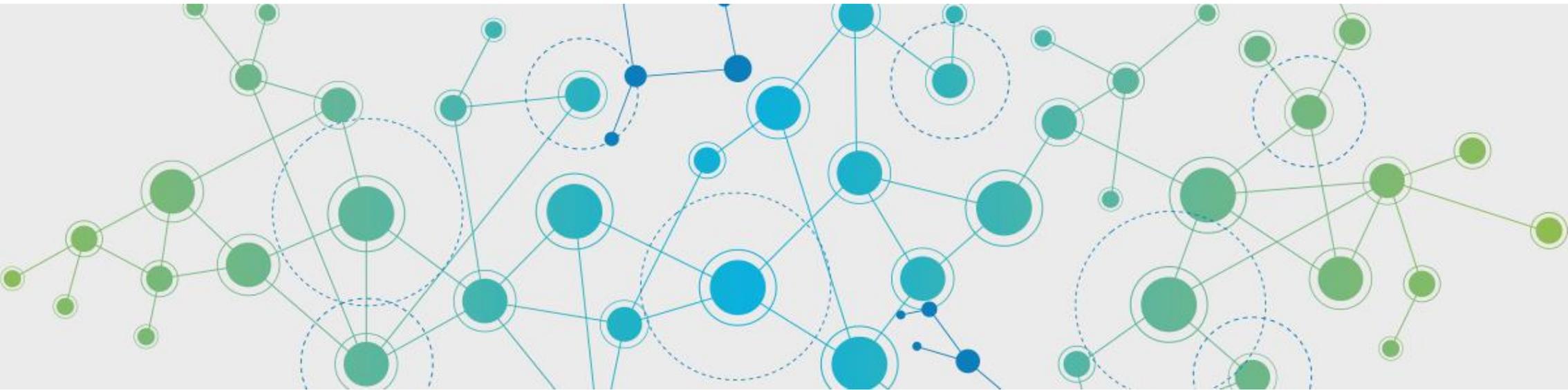
**Jatin Praful
Sheth**
DBS



Adoption of DLT and development of API in Asia Pacific financial services industry

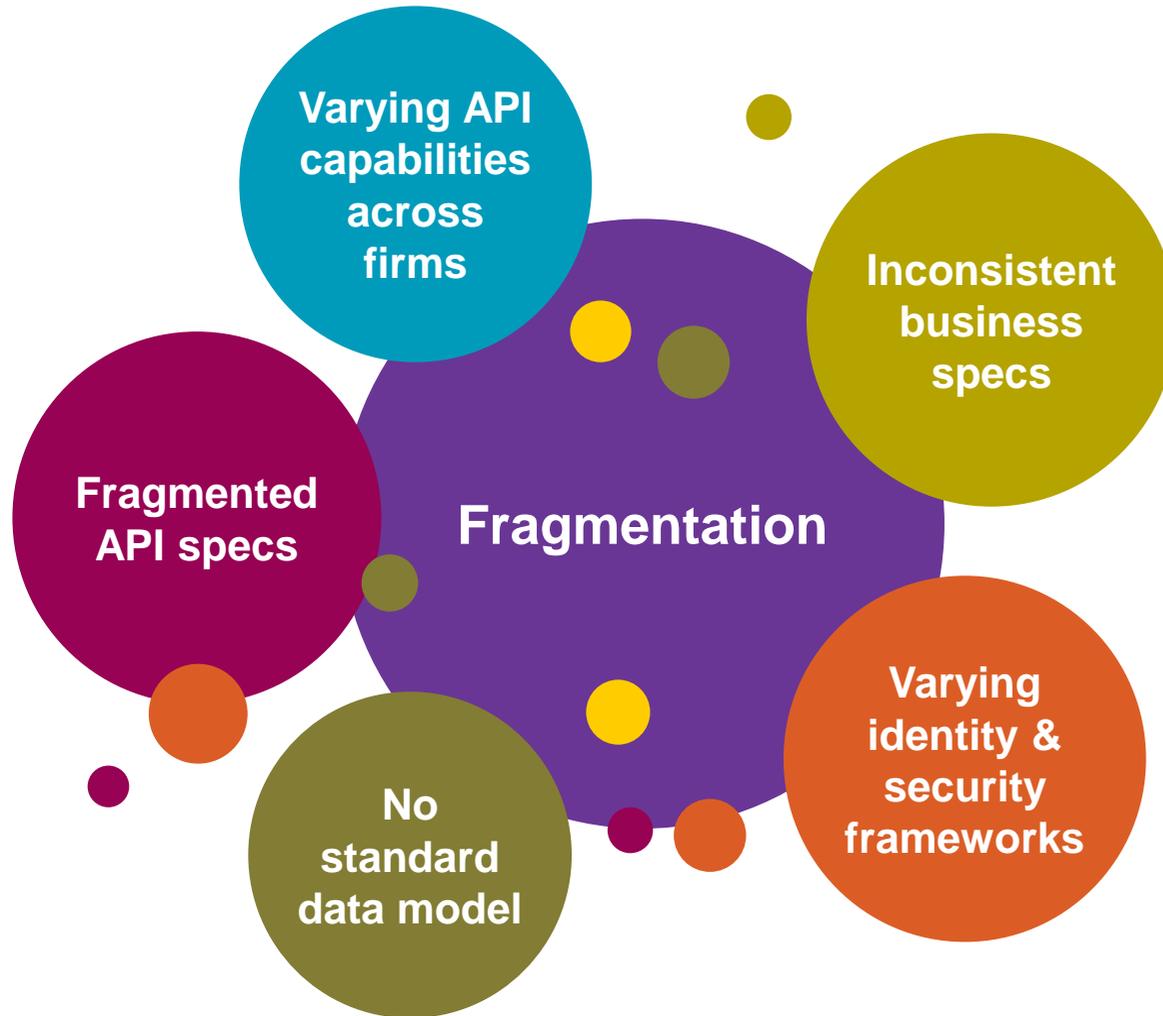
Yin Xu, Product Manager, SWIFT

Tom Alaerts, Principal, Standards Engagement, North Asia,
SWIFT



“Whatever the technology, in multi-party networked business, participants need to agree on the meaning and content of shared data, business processes, roles and responsibilities. This is the domain of *business standards*”

Enduring challenges



While APIs promise much – the API environment in financial services remains highly fragmented

API – Payload Specification with No Standard



**API Spec
Flavor 1**



**API Spec
Flavor 2**

**Challenges /
Risks**

**Value Date
Category Purpose**

VS

**Transaction Date
Purpose**



**Semantics/Meaning -
Misinterpretation**

**BAI Transaction code
Structured Address**

VS

**Proprietary code
Unstructured Address**



**Data Types –
Translation / Conversion**

**Max35Text Reference
2 Lines of Details**

VS

**Max12Text Reference
4 Lines of Details**



**Format – Data loss /
Truncation**

Was conceived to harmonise
fragmented financial
messaging standards
landscape

Platform & Technology Agnostic

Simplifies
API integration
into existing process & systems

Open and
global standard
Methodology
to standardize
financial transaction

Machine-processable
repository of content



First, a short definition of ISO

As **Single Standardisation** approach used by all financial standards initiatives, ISO is...

A recipe to create financial standards...

Business / Conceptual

- Defines **business meaning** of financial **concepts**, e.g., 'Account', data elements

Logical

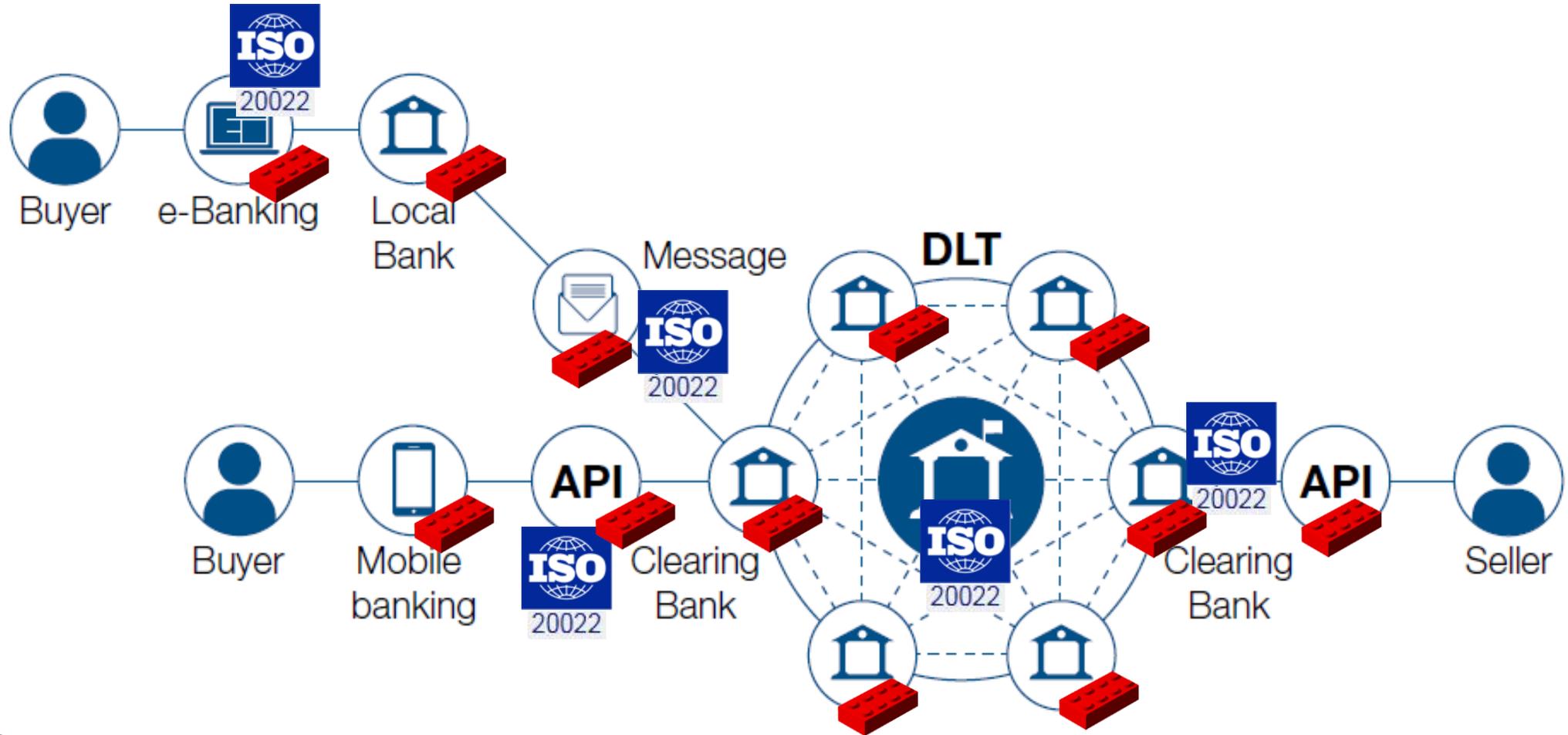
- Defines **the process** required to define financial messages e.g. a 'credit transfer'

Physical

- Defines physical **syntax**, e.g. XML, *or JSON*



The business standards (vocabulary) can remain the same, independent of the underlying technology



Define the API Resources

Full Standards Editor - Standards Creation

File - ISO20022 Add-ins Actions Spreadsheet Window Help

Model Explorer

- Au Npp Api Resources (pain.a00.000.01)
 - Bank To Customer Account Report V06 (camt.052.001.06)
 - Bank To Customer Debit Credit Notification V06 (camt.054.001.06)
 - Bank To Customer Statement V06 (camt.053.001.06)
 - Creditor Payment Activation Request Status Report V06 (pain.014.001.06)
 - Creditor Payment Activation Request V06 (pain.013.001.06)
 - Customer Credit Transfer Initiation V08 (pain.001.001.08)
 - Group Header [1,1] : GroupHeader48
 - Payment Information [1,*] : PaymentInstruction22
 - Payment Information Identification [1,1] : Max35Text
 - Payment Method [1,1] : PaymentMethod3Code
 - Batch Booking [0,1] : BatchBookingIndicator
 - Number Of Transactions [0,1] : Max15NumericText
 - Control Sum [0,1] : DecimalNumber
 - Payment Type Information [0,1] : PaymentTypeInfo19
 - Requested Execution Date [1,1] : DateAndDateTimeChoice
 - Pooling Adjustment Date [0,1] : ISODate
 - Debtor [1,1] : PartyIdentification43
 - Debtor Account [1,1] : CashAccount24
 - Debtor Agent [1,1] : BranchAndFinancialInstitutionIdentification5
 - Debtor Agent Account [0,1] : CashAccount24
 - Instruction For Debtor Agent [0,1] : Max140Text
 - Ultimate Debtor [0,1] : PartyIdentification43
 - Charge Bearer [0,1] : ChargeBearerType1Code
 - Charges Account [0,1] : CashAccount24
 - Charges Account Agent [0,1] : BranchAndFinancialInstitutionIdentification5
 - Credit Transfer Transaction Information [1,*] : CreditTransferTransactionInformation22
 - Payment Identification [1,1] : PaymentIdentification1
 - Payment Type Information [0,1] : PaymentTypeInfo19
 - Amount [1,1] : AmountType4Choice
 - Exchange Rate Information [0,1] : ExchangeRateInformation1
 - Charge Bearer [0,1] : ChargeBearerType1Code
 - Cheque Instruction [0,1] : Cheque7
 - Ultimate Debtor [0,1] : PartyIdentification43
 - Intermediary Agent 1 [0,1] : BranchAndFinancialInstitutionIdentification5
 - Intermediary Agent 1 Account [0,1] : CashAccount24

Business Areas

- Account Management - Latest version - master (acmt)
- APIs(pain)
 - Au Npp Api Resources (pain.a00.000.01)
 - Account Alias [1,1] : AccountAliasResource
 - Customer Credit Transfer Initiation [1,1] : CustomerCreditTransferInitiationResource
 - Instruction Identification [1,1] : Max35Text
 - End To End Identification [1,1] : Max35Text
 - Creation Date Time [1,1] : ISODateTime
 - Initiating Party Name [1,1] : Max140Text
 - Initiating Party BIC [0,1] : AnyBICIdentifier
 - Instruction Priority [0,1] : Priority2Code
 - Service Level [1,1] : Max35Text
 - Local Instrument [1,1] : ExternalLocalInstrument1Code
 - Category Purpose [1,1] : ExternalCategoryPurpose1Code
 - Requested Execution Date [1,1] : ISODate
 - Debtor Name [1,1] : Max140Text
 - Debtor Alias Type [0,1] : ExternalAliasType1Code
 - Debtor Alias Value [0,1] : Max2048Text
 - Debtor Account Identification [0,1] : Max34Text
 - Debtor Account Type [0,1] : ExternalAccountIdentification1Code
 - Debtor Agent BIC [0,1] : AnyBICIdentifier
 - Instructed Amount [1,1] : ActiveOrHistoricCurrencyAndAmount
 - Creditor Name [1,1] : Max140Text
 - Creditor Account Identification [1,1] : Max34Text
 - Creditor Account Type [1,1] : ExternalAccountIdentification1Code
 - Remittance Referred Document Type [0,1] : Max35Text
 - Remittance Referred Document Number [0,1] : Max35Text
 - Remittance Referred Related Date [0,1] : ISODate
 - Remittance Information Unstructured [0,2] : Max140Text
 - Customer Payment Status Report [1,1] : CustomerPaymentStatusReportResource

Selectively reuse existing ISO 20022 components & elements => Custom resource components

No need to use the entire structure of the source component => No deep nesting like in message design



Define the API request/responses based on the Resources

- PSD2 API RESOURCES (pain.a00.000.01)
 - Payment Obligation [1,1] : PaymentObligationResource1
 - Account [1,*] : CashAccountResource1
 - Identification [1,1] : AccountIdentificationAndName5
 - Identification [1,1] : AccountIdentification4Choice
 - IBAN [1,1] : IBAN2007Identifier
 - Other [1,1] : GenericAccountIdentification1
 - Name [0,1] : Max35Text
 - Account Servicer [0,1] : FinancialInstitutionIdentification7Choice
 - Name And Address [1,1] : NameAndAddress5
 - BICFI [1,1] : BICFIIdentifier
 - Clearing System Member Identification [1,1] : ClearingSystemMemberIdentificationChoice
 - Proprietary Identification [1,1] : SimpleIdentificationInformation4
 - Remittance Information [0,1] : RemittanceResource1
 - Payment Instruction [1,*] : PaymentInstructionResource1
 - Remittance Location [0,1] : RemittanceLocationResource1
 - Cash Account Balance Report [0,*] : CashAccountBalanceReportResource1
 - Account Id [1,1] : string
 - Report Time Stamp [1,1] : dateTime
 - Balances [1,1] : CashBalanceResource1

Pick and choose the elements from the Resources to compose your API calls

- Get Accounts (pain.a01.001.01)
 - Request [1,1] : GetAccountsRequest
 - Response [1,1] : AccountsList
 - Account [1,*] : AccountResource
 - Identification [1,1] : Max35Text
 - IBAN [0,1] : IBAN2007Identifier
 - Name [1,1] : Max35Text
 - Details [0,1] : Max140Text
 - Linked Account [0,1] : Max35Text
 - Usage [0,1] : AccountUsage
 - Type [1,1] : CashAccountType6Code
 - Currency [0,*] : CurrencyCode
 - Balances [0,1] : BalancesList
 - PSU Status [0,1] : Max35Text
 - Hal Links [1,1] : AccountLinks

Only use the elements you need for the API call
=> Custom made calls

No need to reuse the entire structure of the Resource
=> No deep nesting like in message design

Add technical elements where appropriate





POC – MyStandards also for API creation and documentation

Payment initiation request

Tag: Payment Initiation Service (PIS)

[general_introduction.pdf](#) [operational_rules.pdf](#) [implementation_guidelines.pdf](#) [V1_3Errata_20181220.pdf](#)

Description

Input Format

Output Formats

post /v1/{payment-service}/{payment-product}

Name	Min	Max	Restrictions
Body			
request_body	0	1	
paymentInitiationSct_json	1	1	
endToEndIdentification	0	1	
debtorAccount	0	1	!!!
instructedAmount	1	1	
creditorAccount	0	1	
creditorAgent	0	1	
creditorName	0	1	◇ !!!
creditorAddress	1	1	
remittanceInformationUnstructured	0	1	
paymentInitiationSctInst_json	1	1	
paymentInitiationTarget2_json	1	1	
paymentInitiationCrossBorder_json	1	1	
periodicPaymentInitiationSct_json	1	1	

debtorAccount

Description

Reference to an account by either

- IBAN, of a payment accounts, or
- BBAN, for payment accounts if there is no IBAN, or
- the Primary Account Number (PAN) of a card, can be tokenised by the ASPSP due to PCI DSS requirements, or
- the Primary Account Number (PAN) of a card in a masked form, or
- an alias to access a payment account via a registered mobile phone number (MSISDN).

Type

accountReference (object)

feedback





Search

Aa ⚙️ 💬 SAVE ▾

Schemas ^

- SCHEMA camt.a01.001.04
- SCHEMA camt.a01.002.03
- SCHEMA camt.a02.002.04
- SCHEMA camt.a04.002.04
- SCHEMA camt.a05.002.04
- SCHEMA camt.a06.001.03
- SCHEMA camt.a06.002.03
- SCHEMA camt.a07.001.03
- SCHEMA camt.a07.002.03
- SCHEMA PaymentStatusRequest
- SCHEMA AnyBICDec2014Identifier
- SCHEMA BusinessService2Code
- SCHEMA Max16Text
- SCHEMA UUIDv4Identifier
- SCHEMA CancellationRequest?

```
19 schemas:
20   camt.a01.001.04:
21     type: object
22     properties:
23       payment_status_request:
24         $ref: '#/components/schemas/PaymentStatusRequest'
25     additionalProperties: false
26     description: 'ISO 20022 JSON Schema PaymentStatusRequest (camt.a01.001.04) Generated by SWIFT Standards 2019-06-20 02:05:03'
27   camt.a01.002.03:
28     type: object
29     properties:
30       payment_status_response:
31         $ref: '#/components/schemas/PaymentStatusResponse'
32     additionalProperties: false
33     description: 'ISO 20022 JSON Schema PaymentStatusResponse (camt.a01.002.03) Generated by SWIFT Standards 2019-06-20 02:05:03'
34   camt.a02.002.04:
35     type: object
36     properties:
37       payment_transaction_details_response:
38         $ref: '#/components/schemas/PaymentTransactionDetailsResponse'
39     additionalProperties: false
40     description: 'ISO 20022 JSON Schema PaymentTransactionDetailsResponse (camt.a02.002.04) Generated by SWIFT Standards 2019-06-28 03:57:40'
```



Examples – APAC & Global



Standardised APIs Spec for Open Banking (PSD2, UK OB)



SWIFT creates financial sector API blueprint

Cooperative expedites standardisation to foster financial industry API adoption

Brussels, 16 October 2018

SWIFT has today published a blueprint for common API standards following collaboration with European banking standards bodies, STET and Berlin Group NextGenPSD2 – who together represent many of the region's banks and payment service providers.

As pressure from regulators and customers shift banking towards more open access to financial services, SWIFT is playing a lead role in unlocking the potential of API technology by providing the neutral collaboration platform to develop the common data standards the industry needs.

SWIFT's white paper, *Towards a global platform for the Financial Services API economy*, published today, concludes that a successful transition to an API-based financial ecosystem is only possible if financial standards bodies converge towards a shared business standardisation methodology.

Regulators around the world have identified the need for interoperability among financial institutions as they move towards a more open banking model. SWIFT, STET and Berlin Group NextGenPSD2 are at the centre of efforts to avoid fragmentation, isolation, and the needless complexities that will frustrate attempts to build the value-added services that customers want.

SWIFT is working to minimise inefficiencies caused by differing regulatory specifications that could limit opportunities for common API frameworks across different regions and potentially require different solutions for every market. The cooperative has lent its long-standing expertise in standards, specifically ISO 20022 – the standard for electronic data interchange between financial institutions – to work alongside STET and Berlin Group NextGenPSD2 in Europe to define the building blocks for the new services that will spring from the new API economy.



Industry standard API for HK Open Banking

SWIFT and HSBC to define industry standard for APIs in Hong Kong

PAYMENTS, 3 OCTOBER 2019



The new standard will ensure higher levels of interoperability and improve customer experience

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Press Releases

31 Jul 2019

Open API Framework for the Banking Sector: One year on

The Hong Kong Monetary Authority (HKMA) announced today (31 July 2019) the implementation progress and the future plans for the Open Application Programming Interface (API) Framework for the Hong Kong Banking Sector (the Framework).

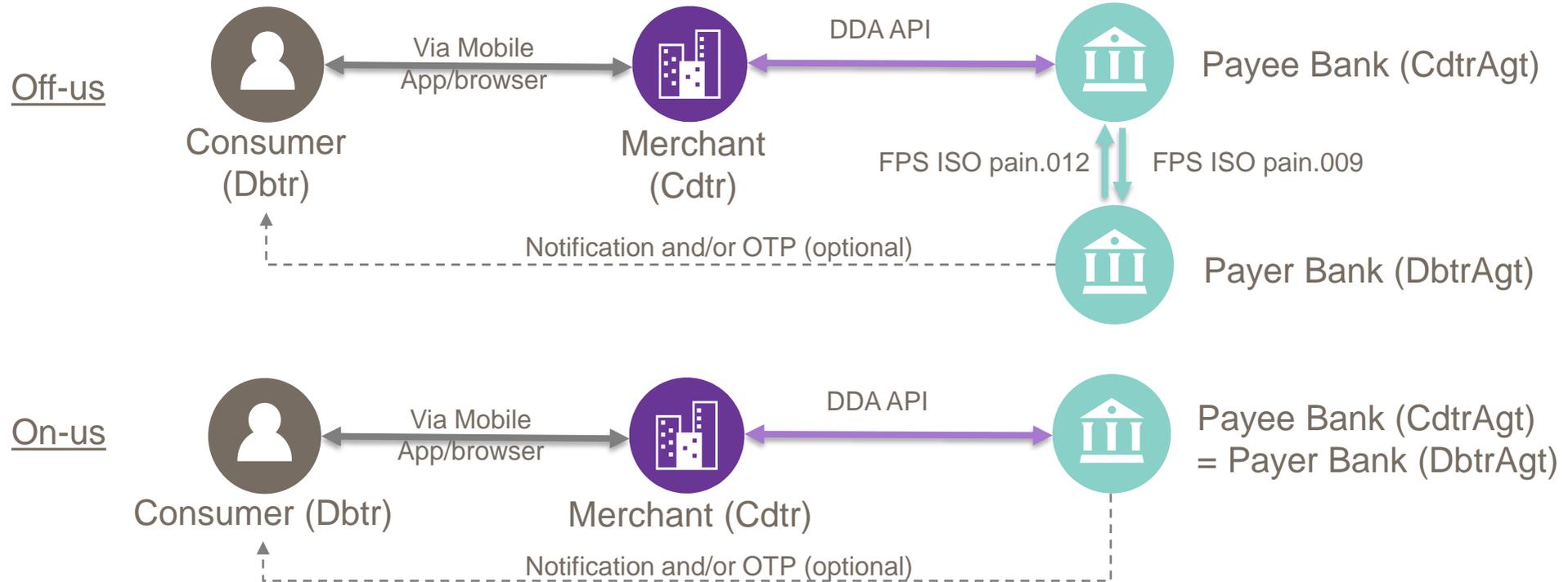
The HKMA introduced the Framework in July 2018, which aims to facilitate the development and wider adoption of APIs by the banking sector. The Framework adopts a four-phase¹ implementation approach. Since the launch of Phase I in January 2019 as scheduled, the 20 participating retail banks have made available more than 500 Open APIs, offering access to information of a wide range of banking products and services. Websites and mobile apps are increasingly making use of these Open APIs in the provision of various services such as foreign exchange rate information, deposit rate and loan product comparison.

The 20 participating retail banks will further launch Phase II Open APIs by end of October 2019 as scheduled² to process applications for banking products and services. However, as in Phase I, it may take time for new applications using these Open APIs to gradually emerge in the market, depending on the complexity of the API design of individual banks.

Since Phase III and IV Open APIs involve access to customer data and processing of transactions, their implementations are more complex and require stronger control measures. Having discussed with the relevant stakeholders, and taken into account the experience in the implementation of Phase I and II as well as relevant international practices, the HKMA considers it desirable to define a more detailed set of standards for Phase III and IV Open APIs to facilitate secure and efficient implementation across the industry before setting out a concrete implementation timetable. By standardising data definitions and transfer processes, accurate data aggregation can be achieved and customer trust in using the related services can be enhanced. In this connection, the HKMA will work with the industry on details of API standardisation in the next few months with a view to publishing a set of technical standards in 2020.

HK Open Banking – ISO 20022 API development support for the community

Example - Direct Debit Authorisation Registration (with HSBC)



- This use case is equivalent to the DDMP (paper based DD mandate) business scenario
- Payee Bank has to signed agreement upfront with merchant to use this service.
- Merchant will usually get consent from its consumer on its website/app to accept the disclaimer before proceeding the registration
- One time password (OTP) from payer bank to consumer (on-us: payee bank = payer bank) is optional



AU NPP API Framework

NPP API Framework v2.0

May 22, 2019



NPP API Framework v2.0

A new version of the NPP API Framework, initially launched in **September 2018**, is now available.

NPP Australia's General Manager of Technology and Operations, Bob Masina, said the updated Framework now includes sample APIs developed in consultation with **NPP participating institutions** to enable a consistent approach to cancelling and returning payments.

"These updated sample APIs are about enabling participating organisations to provide their customers with predictable experiences when it comes to cancelling and returning their payments. They are also about providing the ecosystem what it needs to consider future capabilities of the Platform," he said.

When it first launched in September 2018, CEO of NPP Australia, Adrian Lovney, said the NPP API Framework would constantly evolve to ensure third party service providers, software developers and participating financial institutions could support consistent NPP payment experiences, regardless of the type of innovation being developed.

"What makes the NPP stand apart from other real-time payments platforms around the world is that it has been designed to be inclusive and 'open access'. It's important that companies and innovators can use its world leading capabilities in a way that promotes usability and growth across the entire NPP ecosystem," Adrian said.

To download a copy of the NPP API Framework v2.0, click [here](#).



v1.0

Get Account Service
By Alias

Live

Submit Payment

Live

Get Payment Status

Live

v2.0

Payment Event
Notification (Push)

Live

Payment Event
Details

Live

Cancel Payment

Live

Return Payment

Live



The Problem

- Same-day settlement risk
- Single-sided confirmations open up risk for foreign Asset managers
- Manual, costly and time-consuming reconciliations

The solution

- Post trade, pre-settlement DLT platform streamlining the flows
- Adoption of ISO 20022 for DLT and messaging
- Platform can be accessed both with messages or APIs
- Benefits
 - Visibility across the chain
 - Real-time post-trade status updates
 - Avoid failed settlements and timely reconciliations
 - Ability to execute FX earlier for tighter spreads

Use of ISO 20022

- DLT elements are aligned with ISO 20022
- ISO 20022 message templates use the ISO-aligned elements in the DLT
- APIs using the same ISO-aligned business elements



Why SWIFT?



SWIFTs approach to developing API products, for its own content as well as community content, is founded on three pillars

Modelling

Collaborative process of converting business process into technical specifications to design APIs, and finalize as API contracts.

Publishing

Publishing API contracts on the developer portal for the Community to self serve what is available, and can test using a sandbox

Consumption

Enabling seamless connectivity to consume APIs, bringing content providers and consumers together

SWIFT Content

Community Content

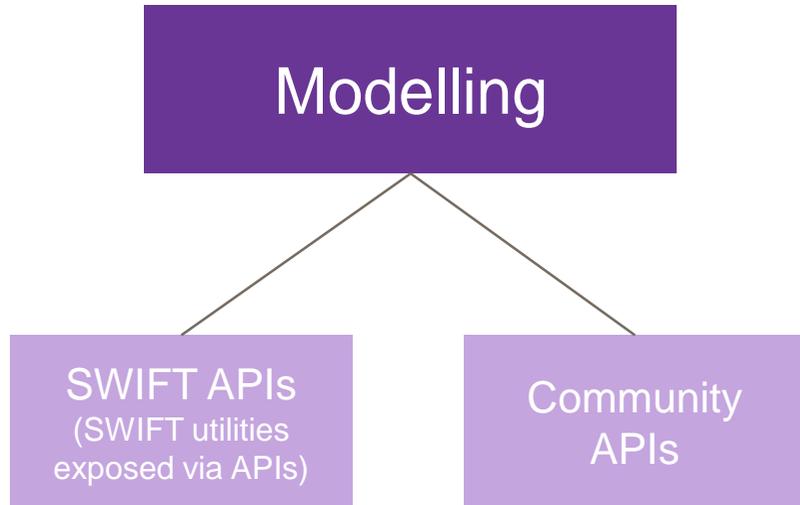
SWIFT Collaborative modeling tools and methodologies, powered by SwaggerHub

SWIFT Developer Portal with Sandboxes and SWIFT API Catalogue

SWIFT API Gateway, with SWIFT content APIs and Community content APIs, with consumption options



SWIFT enables harmonized API contract modelling for our own content, as well as for community content...



Illustrative Examples

	SWIFT APIs	Community APIs
GPI (Get Transaction Details)	Green	Grey
SWIFTRef	Green	Grey
NAV (Net Asset Value)	Grey	Green
GTV (Global treasury Viewer)	Grey	Green

Community Use case details in slide 14 onwards

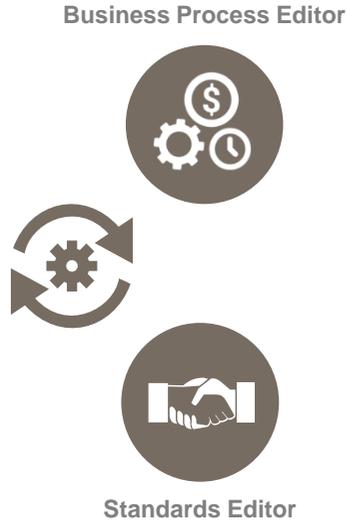


...and follows a collaborative modelling process, powered by SwaggerHub

Business process definition

Conversion to API contract

Collaborate



JSON Schemas

Open API Specification

Swaggerhub



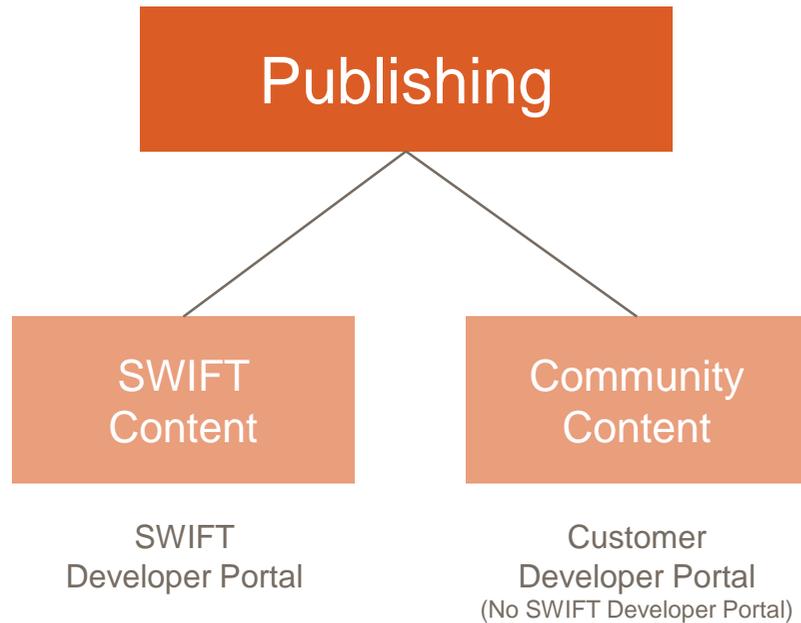
- Business Transactions
- Resources (Message Components)
- ISO 2022 registration process and governance

- API specific information (request parameters, endpoints, URLs,)
- Generic APIs
- OAS 3.0 files
- API registration by SWIFT or ISO 2022

- Enrich with error handling, authentication flows
- Create sandbox
- Create environment for review/comments
- SWIFT governance



SWIFT enables publishing of APIs via our own developer portal, as well as provides the option to publish on the customers developer portal

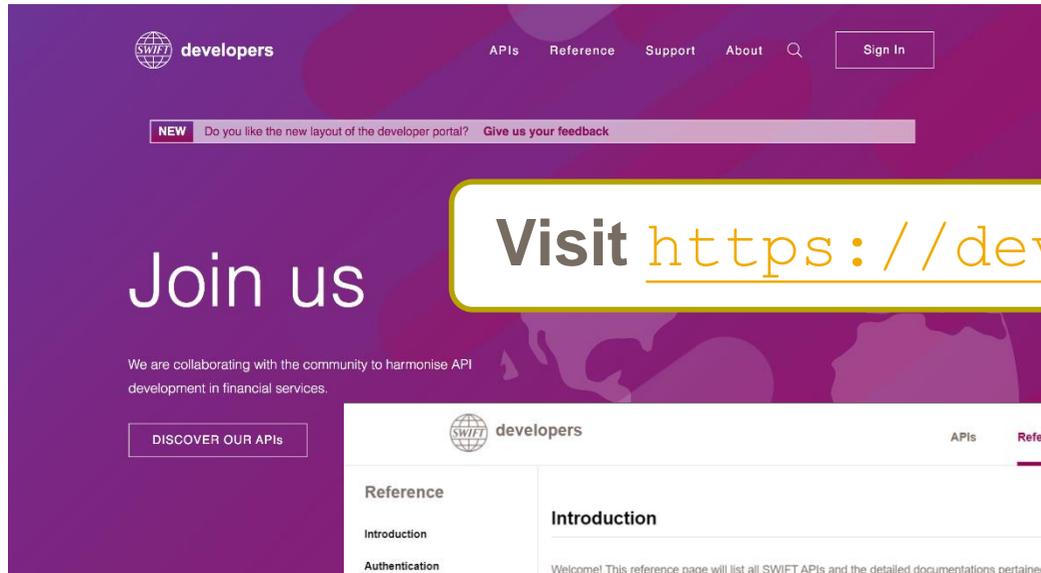


Illustrative Examples	SWIFT Portal	Customer Portal
GPI (Get Transaction Details)	Green	Grey
SWIFTRef	Green	Grey
NAV (Net Asset Value)	Grey	Green
GTV (Global treasury Viewer)	Grey	Green

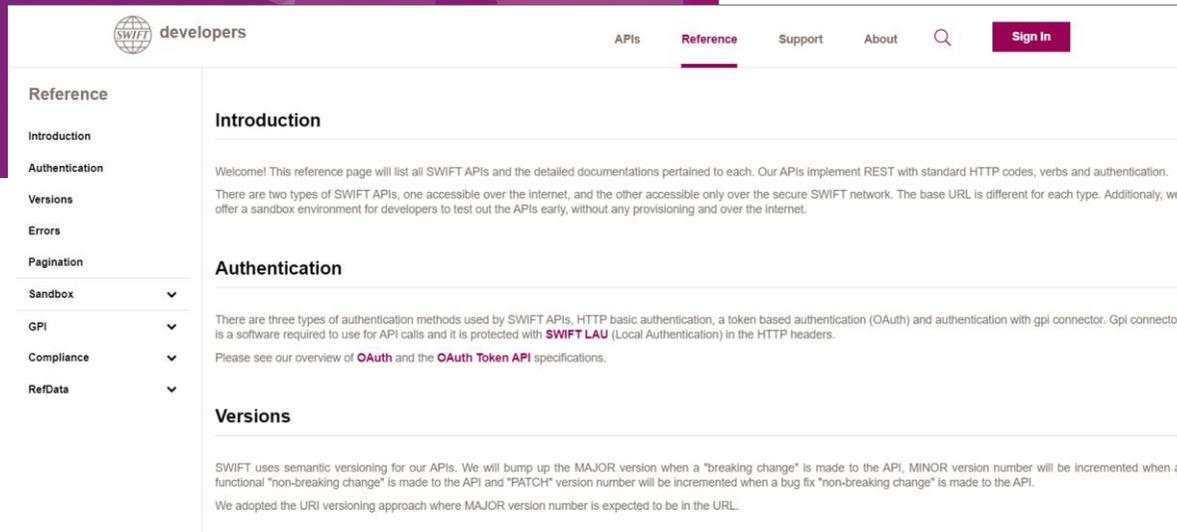
Community Use case details in slide 14 onwards



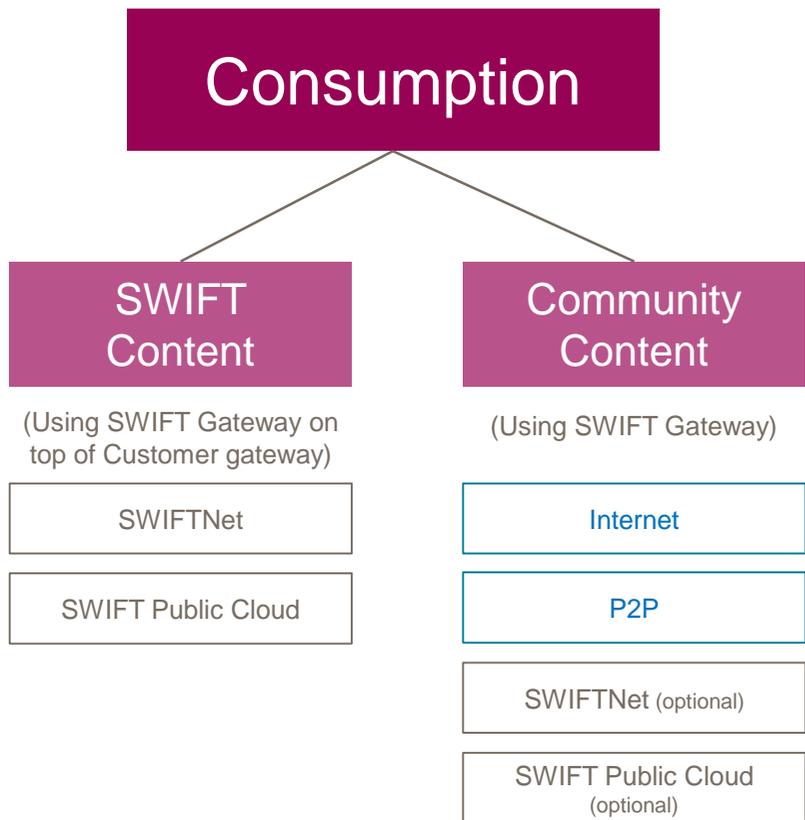
Our developer portal provides easy access to SWIFT content, along with Sandboxes to test and experiment



Visit <https://developer.swift.com>



SWIFT enables API consumption via multiple channels, which may vary based on the use case

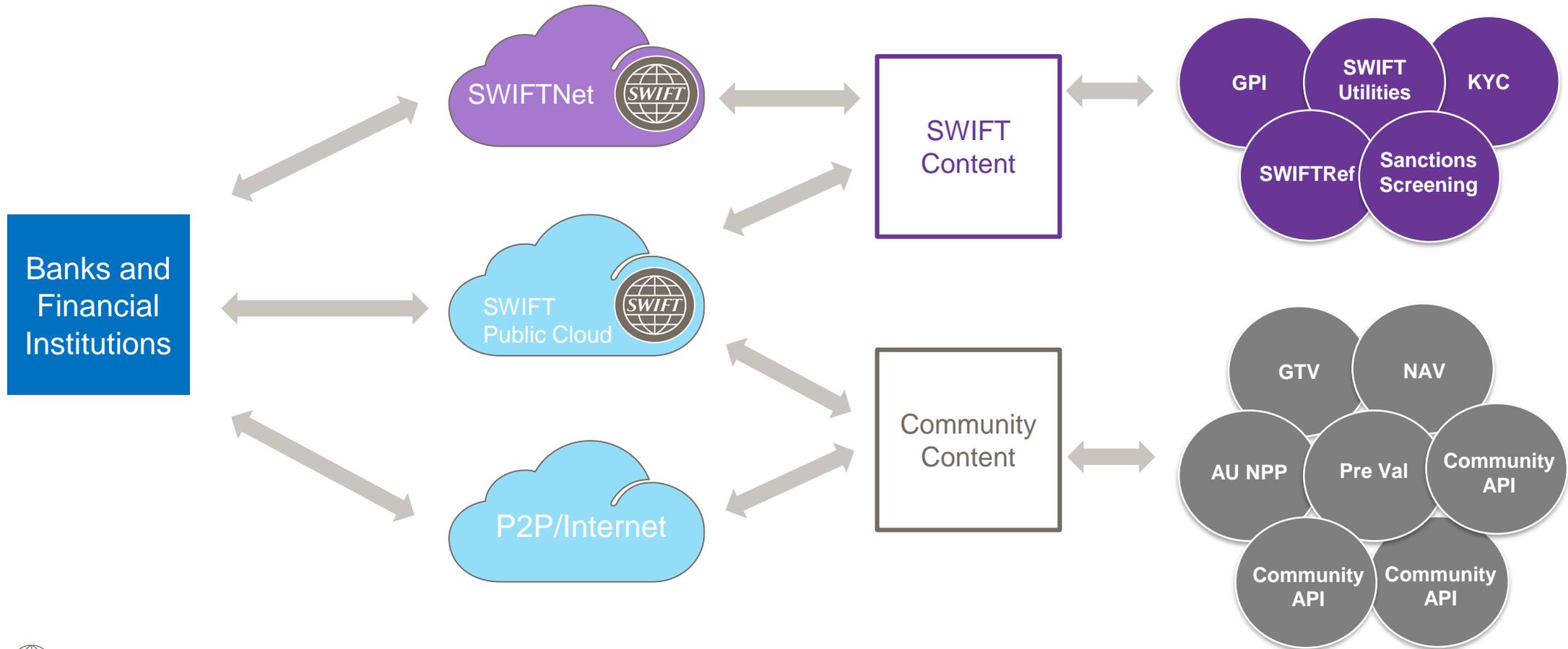


Illustrative Examples	SWIFT Content		Community Content			
	SWIFTNet	SWIFT Public Cloud	Internet	P2P	SWIFTNet	SWIFT Public Cloud
GPI (Get Transaction Details)						
SWIFTRef						
NAV (Net Asset Value)				And / Or	And / Or	And / Or
GTV (Global Treasury Viewer)				And / Or	And / Or	And / Or

Community Use case details in slide 14 onwards

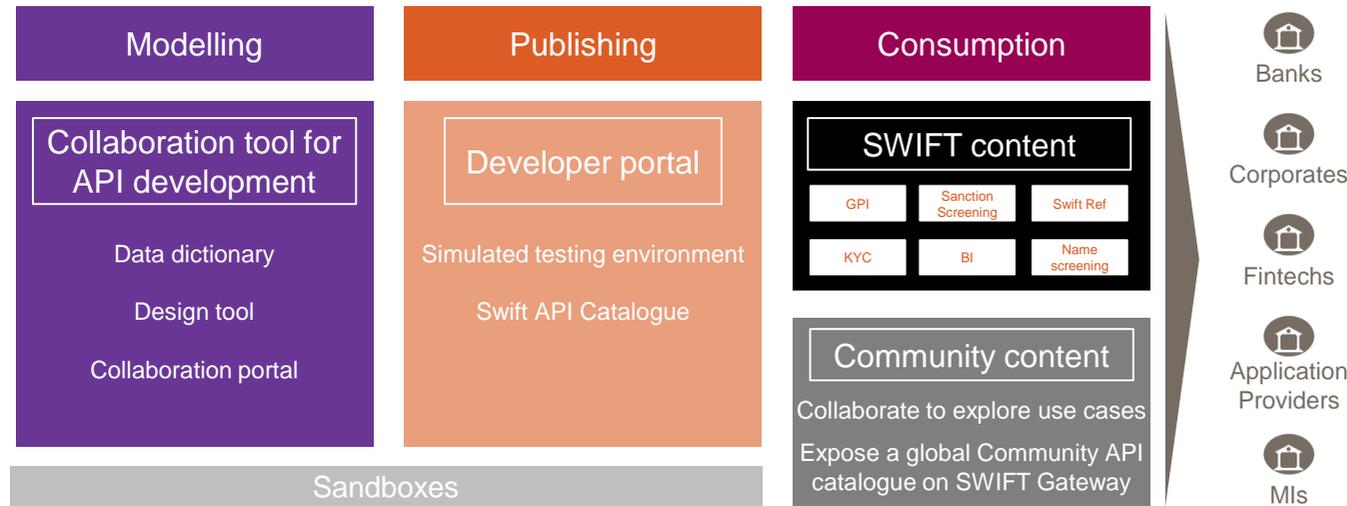


SWIFT content can be consumed via SWIFTNet as well as SWIFT Public cloud via internet, with an additional option of P2P or Internet based consumption for Community content



SWIFT has grown a significant API capability rooted in our core strengths, and emphasizes our role as a “utility” for our Community

API Platform Architecture

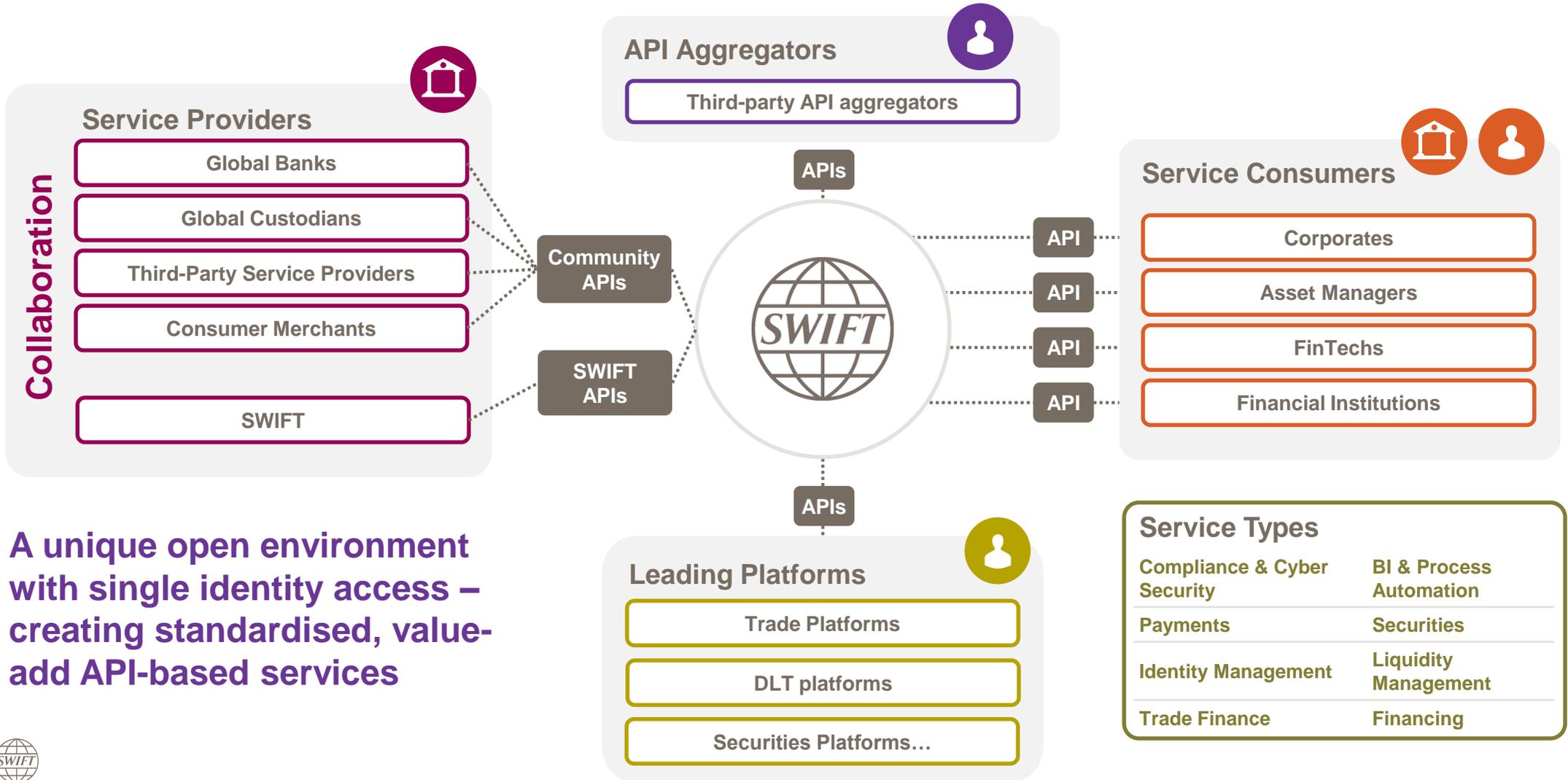


Key features of API offering

- Flexible approach to interoperability
- Security & Identity Management
- Reach
- Added-value through data



SWIFT two-sided platform – vision state



A unique open environment with single identity access – creating standardised, value-add API-based services



Examples of API business use cases for Payments and Securities

SWIFT Products

(consumption over SWIFTNet or Internet)

Payment tracking Live	Cancel Payment Live
KYC Live	SWIFTRef Live
Sanctions screening Live	
Case Resolution Development	Banking Analytics Development

Community APIs

(consumption over SWIFTNet)

Trade status reporting Development	Position/holdings status Development
Net asset value (NAV) Development	Beneficiary pre-validation Development
Corporate actions Development	Syndicated loans Development
Transaction initiation Under consideration	Payment request Under consideration

Community Specification

(Standards – non SWIFTNet)

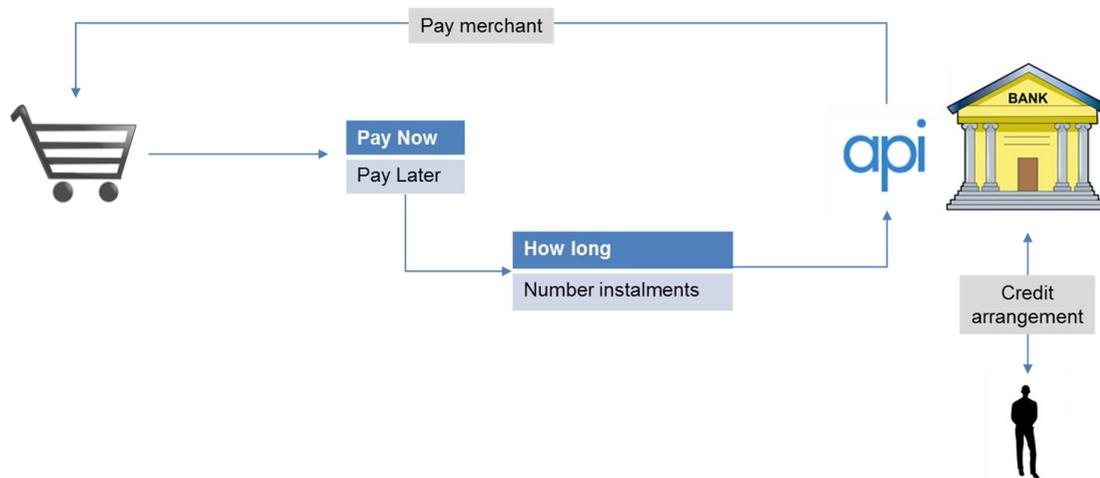
Pay later Development
Pre-authorisation Development
Open Banking (EU, HK,...) Development Support



Community APIs

Use case: Pay Later API Standard

Pay Later is a standardised API solution that supports banks' transition into the world of digital platforms



By selecting Pay Later at the point of purchase, customers are provided with available loans from their banks

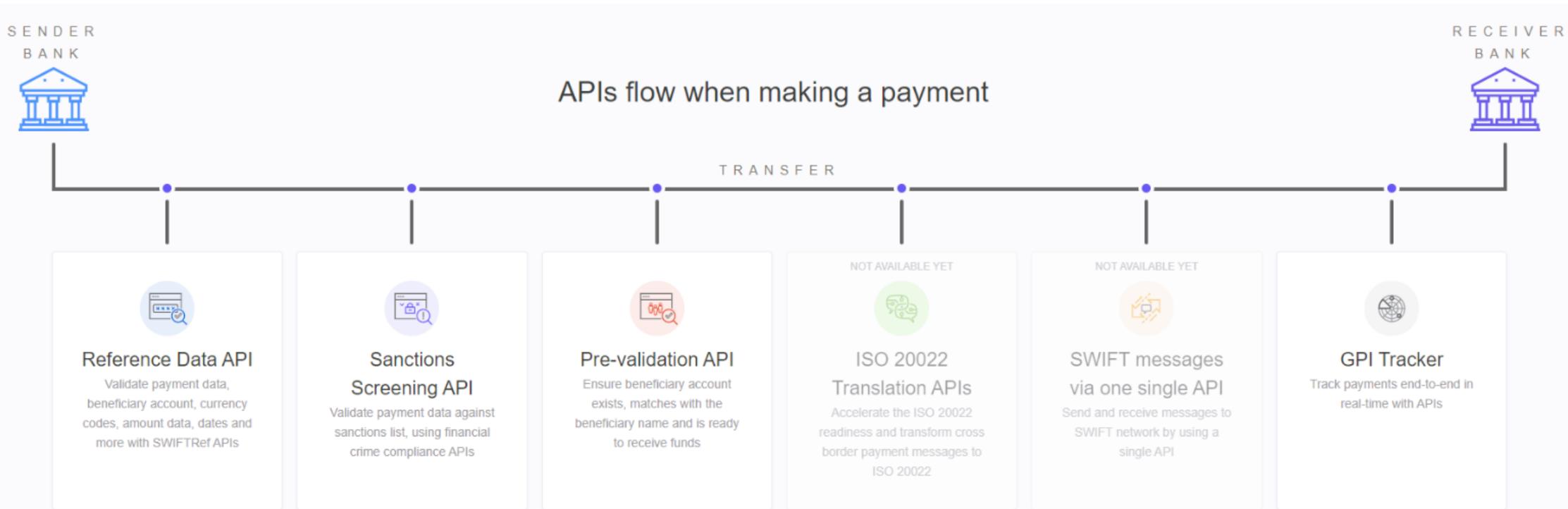
Community APIs are standardised solutions developed by a cross-section of players to solve industry challenges

Banks, vendors and merchants collaborated to develop the Pay Later API – a standard that FIs can easily adopt to move in the e-commerce space



SWIFT APIs (Demo)

SWIFT is currently creating a range of API services - making initiating, translating, validating and tracking payments all possible via API calls



What next?

**Develop your
capability to
consume
APIs**

**Explore our
Developer
Portal**

**Consume our
live SWIFT
APIs**

**Collaborate
to create new
Community
APIs**



1. Standardising APIs



Why bother?

Standardisation is a fundamental requirement for a prosperous API economy in financial services to take root



What's the challenge?

APIs have exploded in recent years with firms developing their own propriety data, business and identity specs



Why SWIFT?

We are leveraging our standards expertise to model, maintain and publish common API specs



What's the benefit?

Common standards will reduce API usage costs, eliminate operational inefficiencies and lower entry barriers

SWIFT is collaborating to harmonise API development in financial services



2. Helping FIs to effectively consume APIs



Why bother?

Many firms are not yet capable of consuming API-based services – let alone developing their own



What's the challenge?

Most FIs run legacy back-office systems that make API adoption challenging



Why SWIFT?

SWIFT has the experience and expertise to help firms accelerate their API capacity to consume APIs



What's the benefit?

All FIs need to be able to effectively consume APIs for a thriving economy to develop in financial services

We can help firms develop their capability to consume API-based services



3. Opening SWIFT up to trusted developers to offer new services



Why bother?

It will provoke competitive innovation and engineer a revolution in the SWIFT customer experience



What's the challenge?

Many closed API platforms exist, offering propriety services to small user bases – the challenge is to unite all players on a single platform



Why SWIFT?

Developing and consuming API services on the SWIFT platform enables users do business with 11,000+ FIs worldwide



What's the benefit?

Our members and trusted third-parties can leverage our platform to offer added-value API-based services to the community

Opening the SWIFT platform up to trusted developers will deliver the next generation of API-based services on our platform



A closed environment



FIIs have traditionally operated like castles protecting their territory, with moats to dissuade outsiders

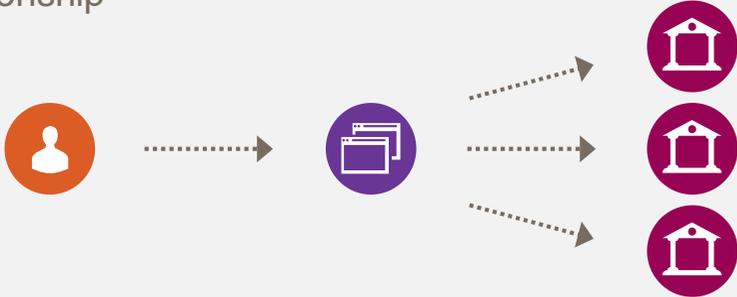
As such, an open platform economy has not flourished in financial services – *until now*

Powering open banking

Closed banking: Bank owns the customer relationship



Open Banking: Bank or third-party owns the customer relationship

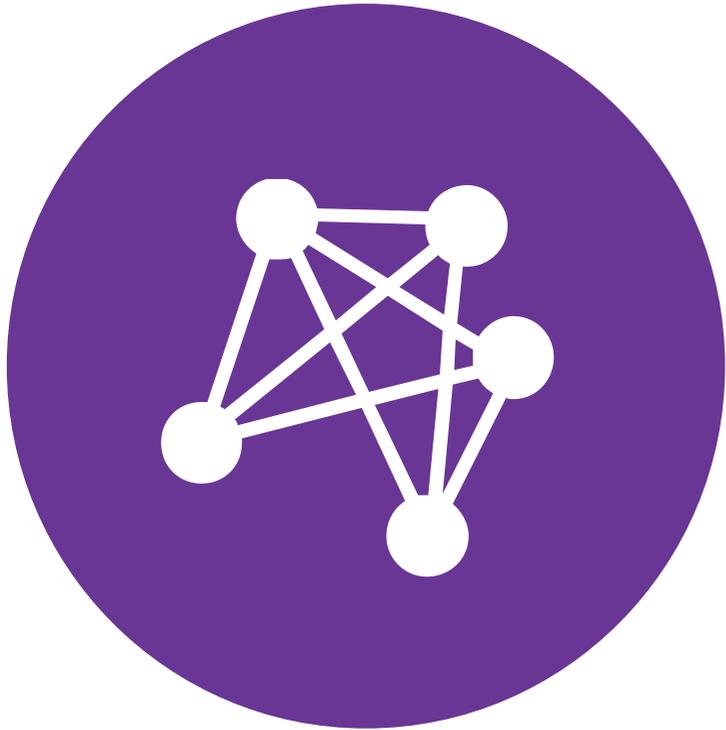


Regulators have seen the power of APIs to open up retail banking markets and spur competition

Pioneered in the EU and UK, Open Banking regulations are now a global phenomenon



Accelerating digital transformation



It's not just compliance – FIs recognise the power of APIs to transform their business models and services

They see APIs as a safe and secure way to stay competitive and outsource non-core services, operations and infrastructures

Growing API economy in financial services

2.2Tn

The estimated global market value of the API economy in 2018

3x

projected growth in number of public APIs in next 12 months

13x

growth in number of public APIs in financial services over the last 10 years, since first PayPal APIs

~75%

of global banks have launched public APIs and open banking payments projects

The API economy has grown exponentially in industries like travel, media and ecommerce

Now APIs are experiencing such growth in financial services



Our unique expertise



Unparalleled reach



**Extensive
compliance expertise**



**Exceptional security
& reliability**



**Unique expertise
in data standards**

**SWIFT is the leader
in secure, compliant
and standardised global
financial
communications**

**We are uniquely
positioned to help the
community overcome
the challenges
and seize the
this opportunity**



The global context



Transforming global business



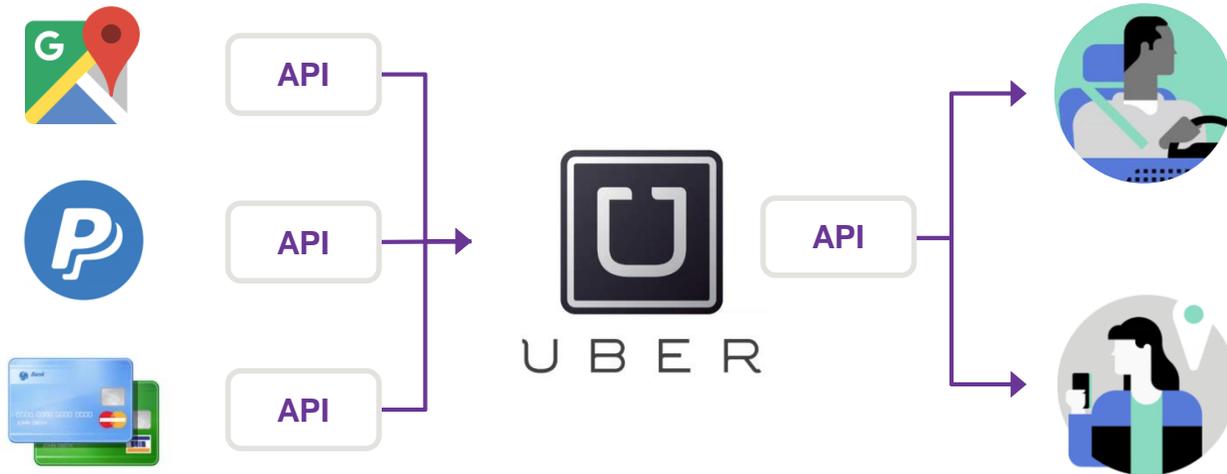
APIs have already transformed global business

They give firms and consumers flexible, real-time access to data and services – whenever and wherever they want



The platform economy

Use case: The Uber Model



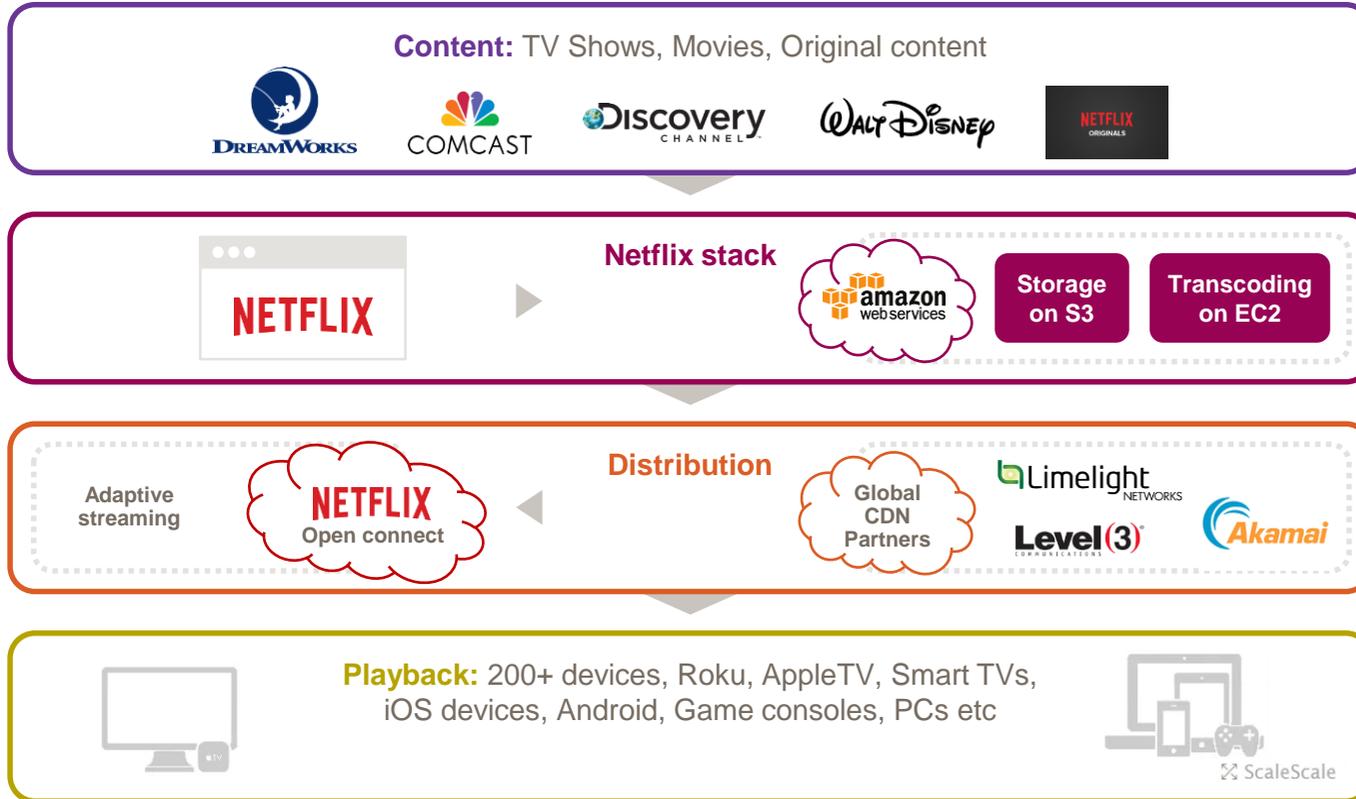
Firms use APIs to connect to existing platforms and focus on their core offer

They don't need to develop and maintain all the infrastructure

By connecting to other platforms via APIs, Uber focuses on their core business – connecting riders and drivers to deliver a seamless customer experience

Cultivating ecosystems

Use case: Netflix tech stack

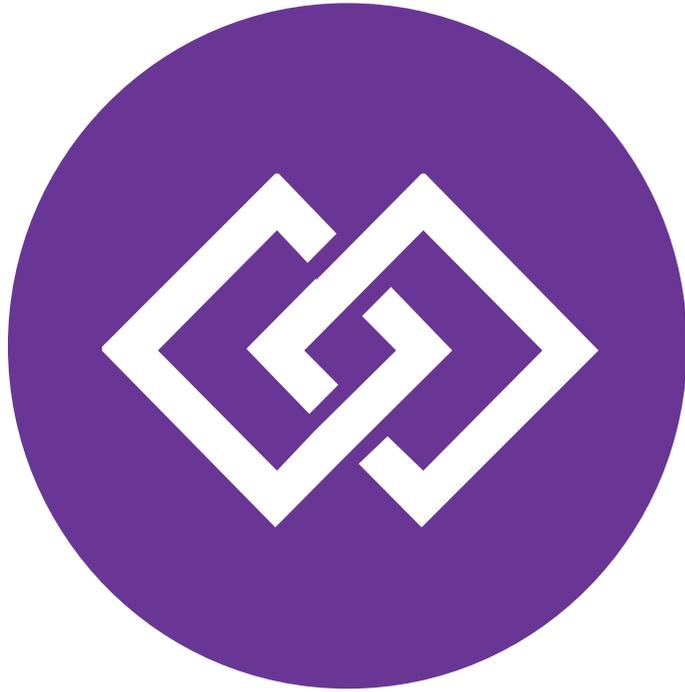


Platforms stimulate whole ecosystems around them

Service providers leverage the infrastructure to offer added value to end-customers



Two-sided platform ecosystems



All platforms are two-sided ecosystems

Service providers exploit the the infrastructure and reach a wide pool of end-customers

End-customers use the platform as a single point to access a range of services



Development of Alliance Access/Entry Portfolio – what's on the 2020/2021 horizon?

Goran Kostic, Head of Integration Portfolio, SWIFT

Philippe Detournay, Head of Integration Services, APAC, SWIFT

Agenda

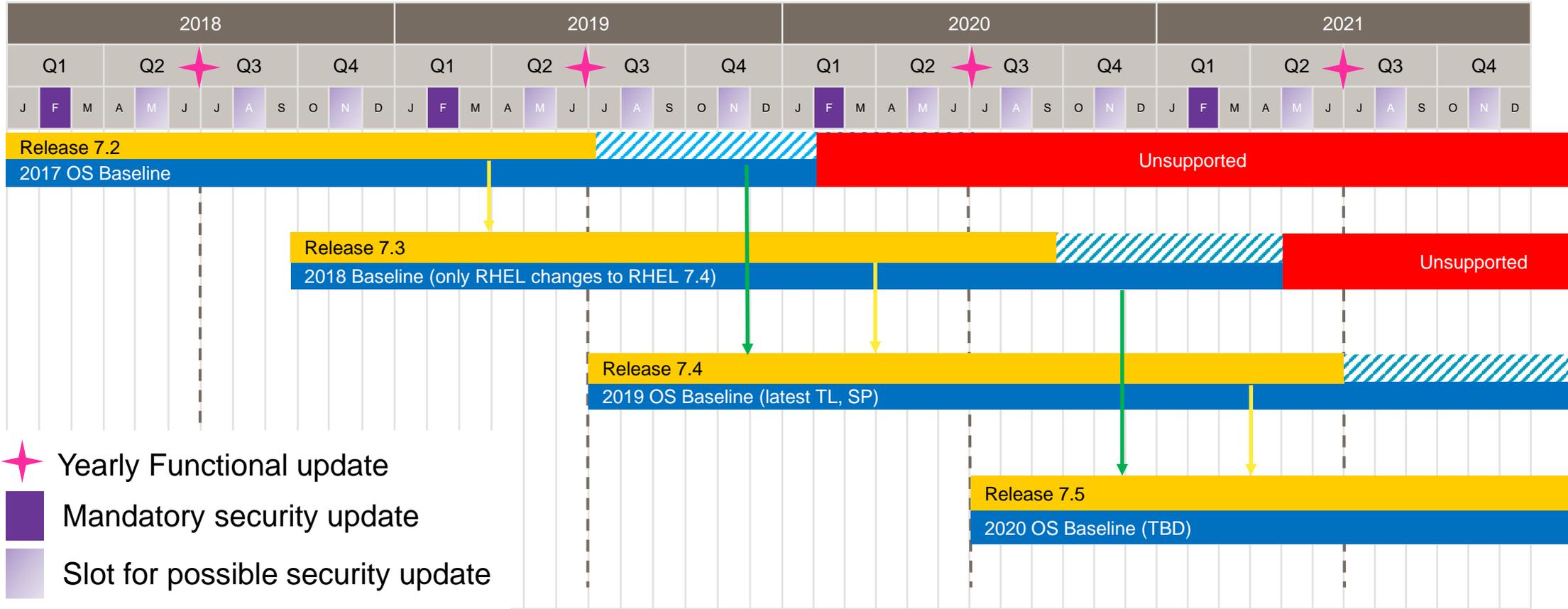
- Release policy
- Roadmap
- 7.2 EOS
- SWIFTNet Root Key Renewal
- 7.4
- 7.5 overview
- 7.5 universal confirmations (+/- 5 slides)
- 7.5 ISO (+/- 10 slides)



[SWIFT Alliance user community](#)



Release Policy Roadmap: In Practice



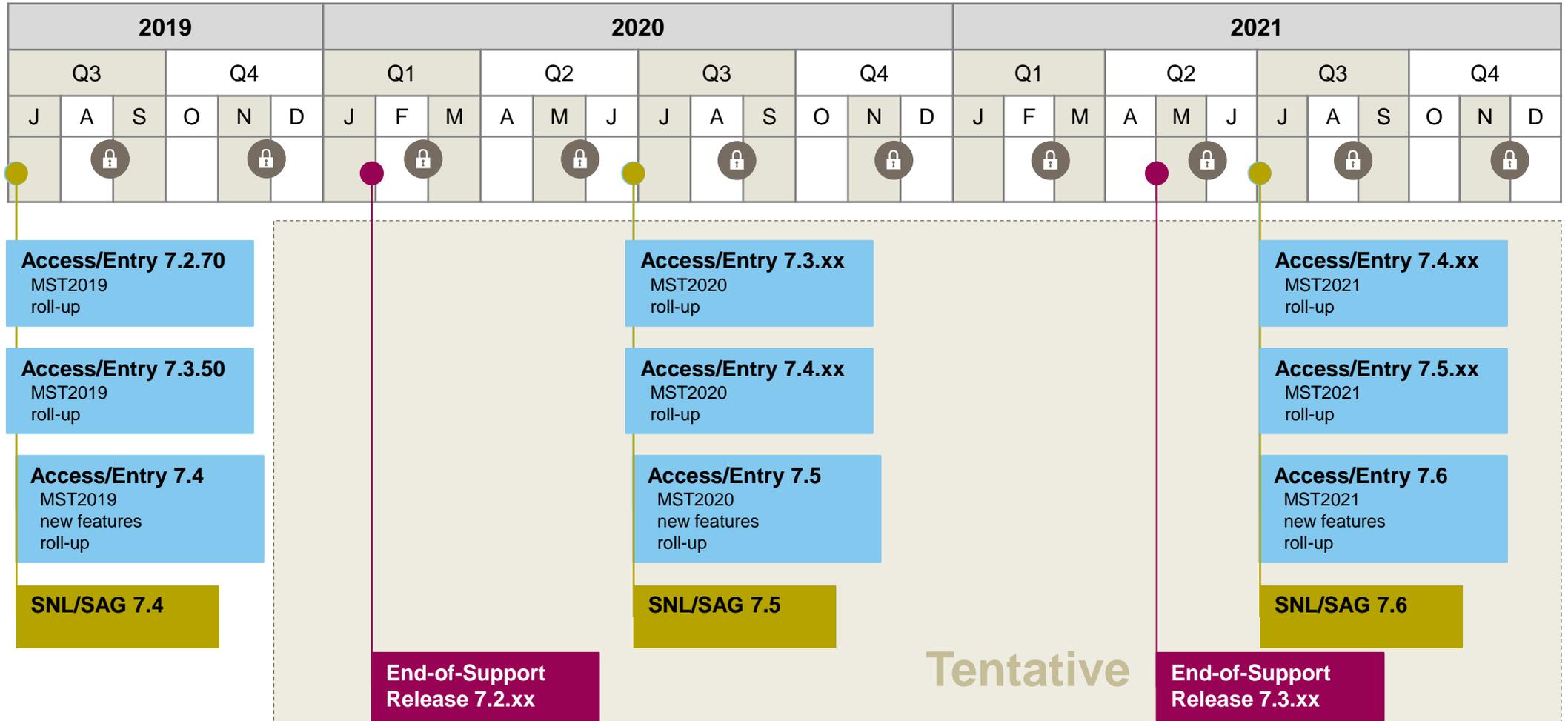
Primary upgrade path – upgrade to following release
24 month migration period

February Security update Mandatory, Others
Optional/Mandatory based on CVSS rating (7 or
above) As per CSP controls, subject to changes

Secondary upgrade path - upgrade to N+2 release
7 month migration period



Access roadmap 2019–2021



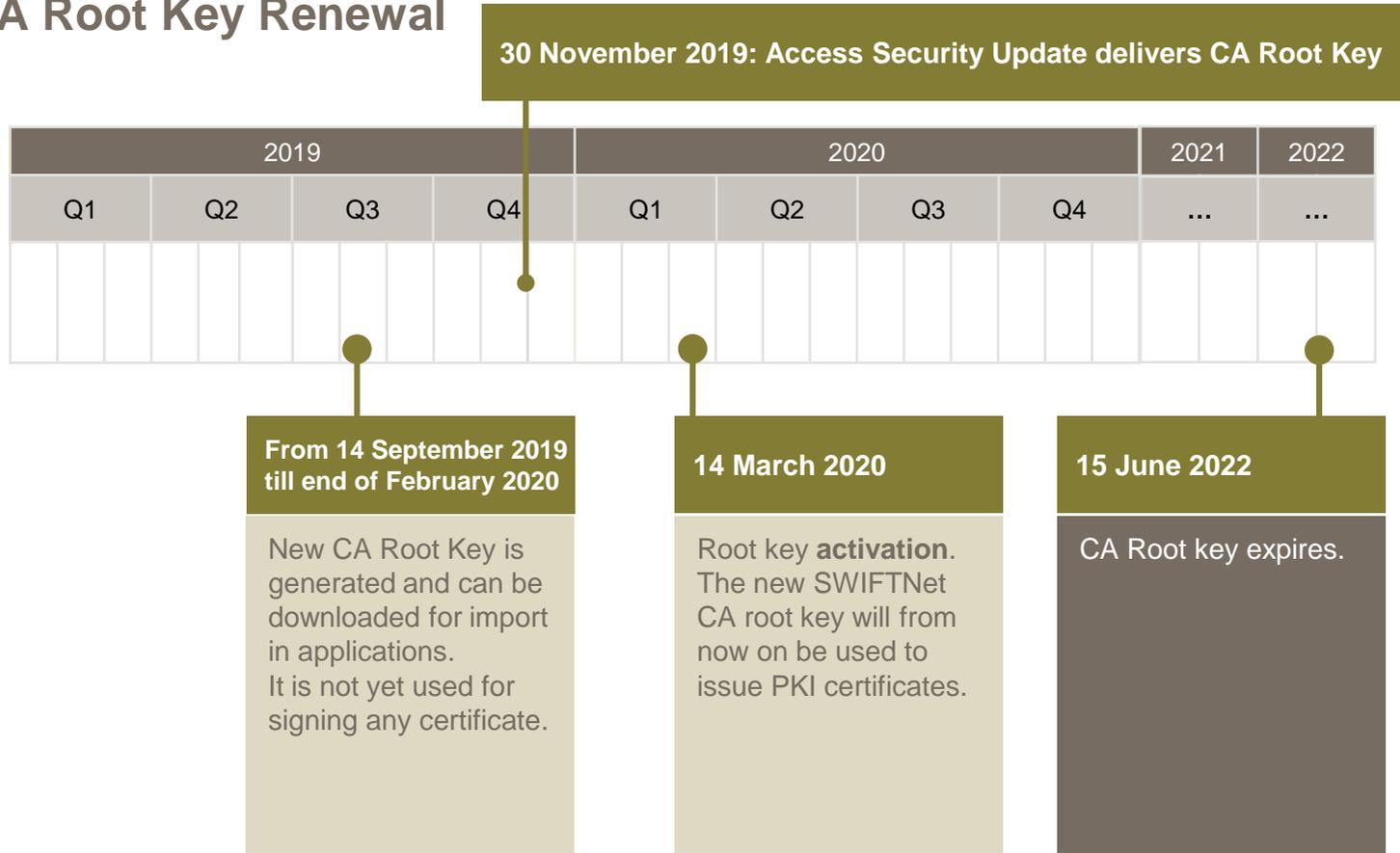
7.2 end-of-support

- **7.2 EOS is end January 2020**
- **No security updates** for 7.2 anymore (as per release policy)
- **No extension** support for 7.2
- **Customers must plan an upgrade to 7.3 or 7.4** (both options are possible)
- **SR2019** is available for **7.2, 7.3 and 7.4**

- **Impact of missing the deadline**
 - Fail to comply with **CSCF control 2.2**
 - Unable to implement **standards 2020**
 - Still need to upgrade to 7.3 /7.4 before being able to upgrade to 7.5/7.6 for **ISO 2022 migration and ESMIG**
 - New **SWIFTNet Root Key**, must be implemented **manual on Access/Entry**



SWIFTNet CA Root Key Renewal



Any component that uses SWIFTNet PKI certificates is required to trust both the old and the new CA certificates

See tip [5022806](#)



Alliance Access/Entry Optional update 7.4

July 12, 2019

- Standards Release 2019
- New security features
- Functional enhancements
- Maintenance fixes
- Installable on top of 7.2 and 7.3
- **MQ 9.1** support
- **Refreshed OS baseline**
 - AIX 7.2 TL3
 - RHEL 7.6
 - Solaris 11.4
 - Windows Server 2016
 - Windows 10 for the client side
- **ADK Components will need to be recompiled**

Supported until end January 2022

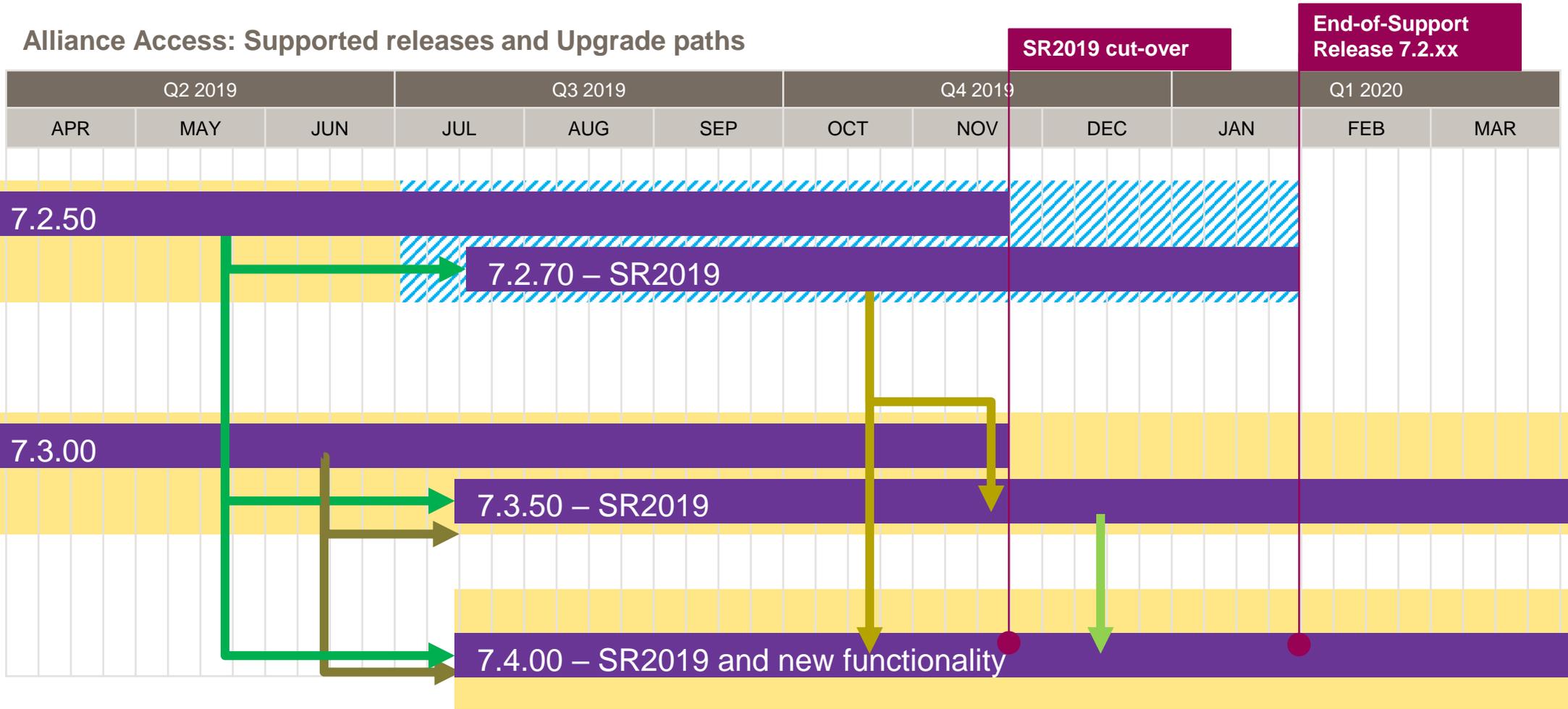


- **Functional enhancements**
 - Easier cross-product Access Control management
 - Improvements of the command line based tools
 - Send *saa_supportinfo* via FileAct to SWIFT support
 - Optimizations for integration with Alliance Warehouse
- **New security features**
 - AES-GCM based authentication for IBM MQ-based flows
 - Local Authentication based on PKI certificates for IBM MQ-based flows
- **Replacement of the transformation tool for IPLA**
 - **Validate compatibility of custom IPLA code** with your provider
- **Use Connector for Sanctions 1.2.50, Connector for T2S 1.2.40**

Supported until end January 2022



Alliance Access: Supported releases and Upgrade paths

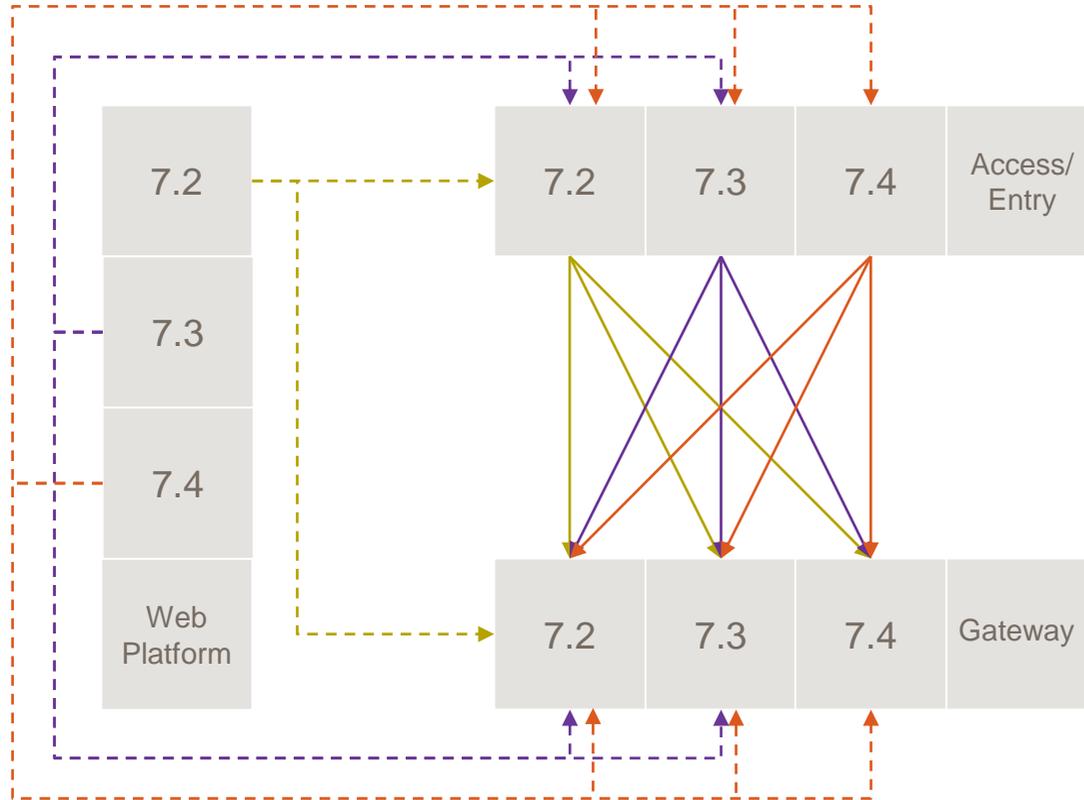


1. Upgrade the OS to the baseline of the target release (supported by tip [1212959](#))
2. Upgrade Web Platform SE to appropriate minor release
3. Upgrade Access/Entry

Tentative



Release 7.2, 7.3, 7.4 – high level compatibility



See tip [5023285](#)



Alliance Access/Entry Optional update 7.5

Mid July, 2020

- Standards Release 2020
- New security features
- Functional enhancements
 - Support **ISO20022** programme
 - Support **ESMIG**
 - Support **Universal conformations** from CSV
- Maintenance fixes
- Installable on top of 7.3 and 7.4
- Potential OS evolution
 - AIX 7.2 TL3
 - **Red Hat Enterprise Linux 8**
 - **Windows Server 2019**
- **IPLA components will need to be changed**

Supported until end January 2023

Tentative



Universal Confirmation

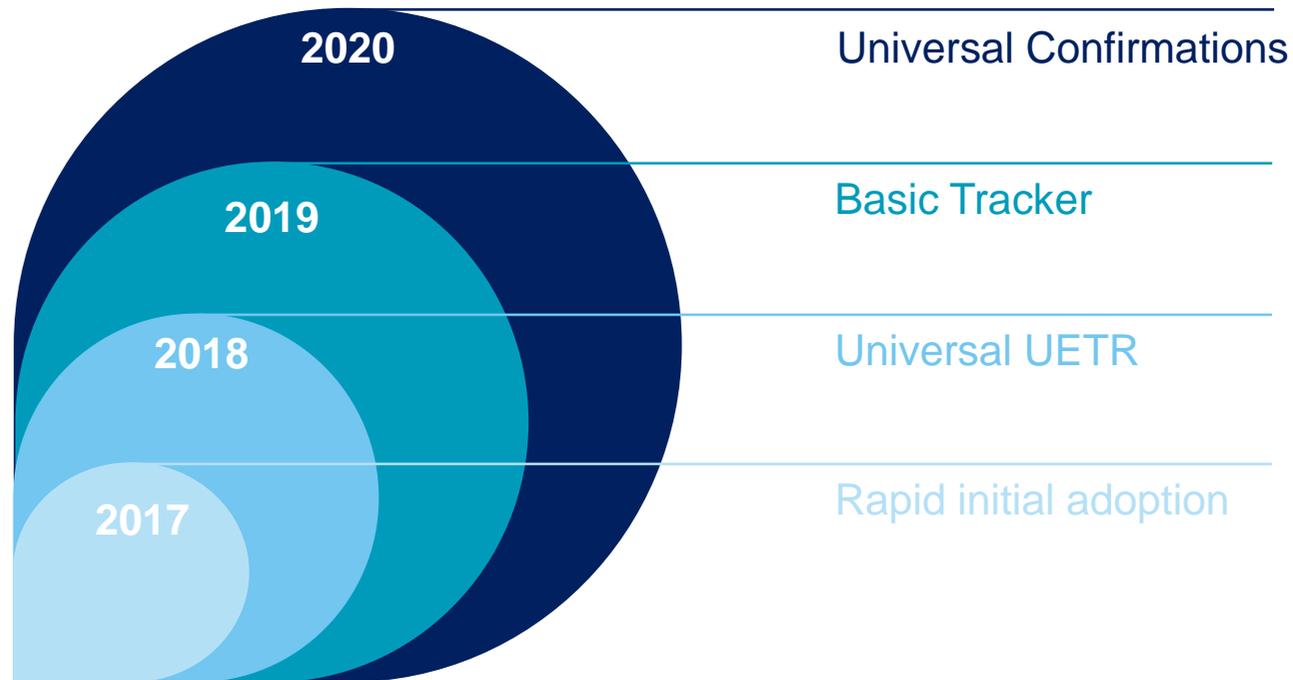
See also www.swift.com/confirm



Global adoption: By end 2020, all SWIFT FIs will benefit from tracking and credit confirmations

To build a world where customers have certainty on all their payments, all financial institutions will need to confirm payments by 2020

“Tracker for all financial institutions” vision is a key enabler to reach that ambition



Business rules for Universal Confirmations – all financial institutions



Rulebook

This document sets out the business rules and technical specifications applicable to FIN users ⁽¹⁾ to provide confirmations to the Tracker for received MT 103 on FIN.

Providing confirmations will be optional as of 17 November 2019 and will become mandatory as of 22 November 2020 for all MT 103 receivers on FIN.

Full version on:

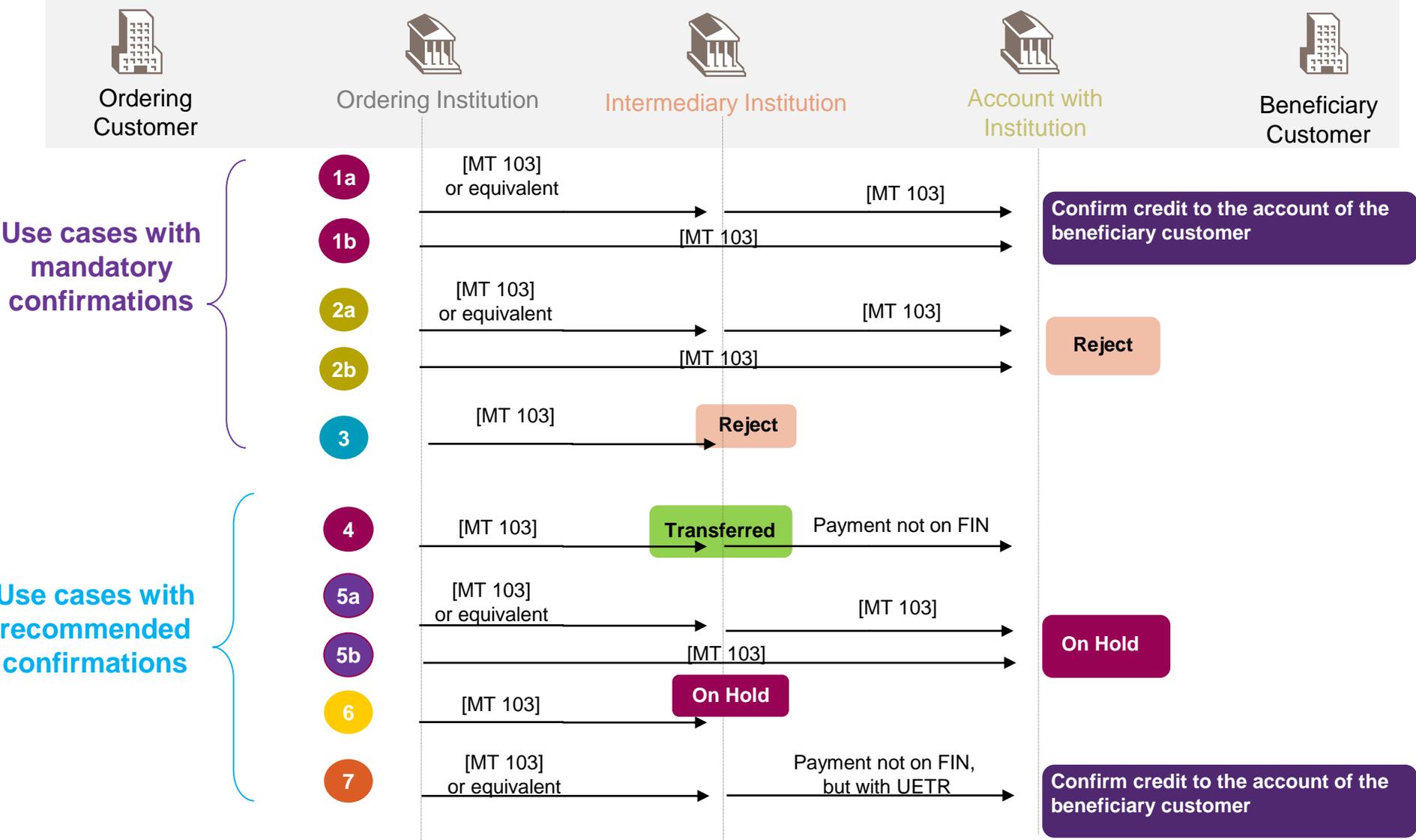
www.swift.com/confirm



(1) FIN Users in user categories Supervised Financial Institution (SUPE) and Payment System Participant (PSPA)



The diagram below indicates the different roles the receiver can play and the different use cases:



There will be different channels to help banks generate confirmations

Options to provide confirmations

Manual

1	Basic Tracker GUI (*)	Live in Nov'2019
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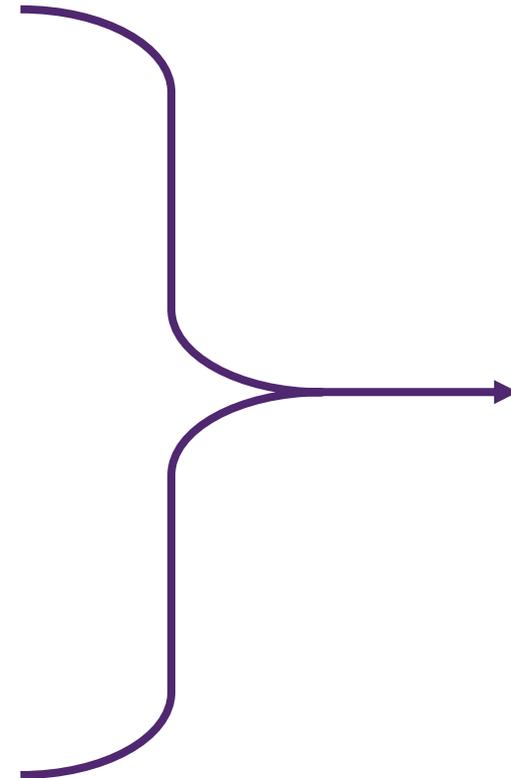
Automated

2	MT 199 Confirm for All	SR 2019
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3	API Confirm for All	SR 2019 – requires gpi Connector
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4	ISO 20022	SR 2020 – specifications ready in Nov'2019
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5	Batch confirmations	SR 2020
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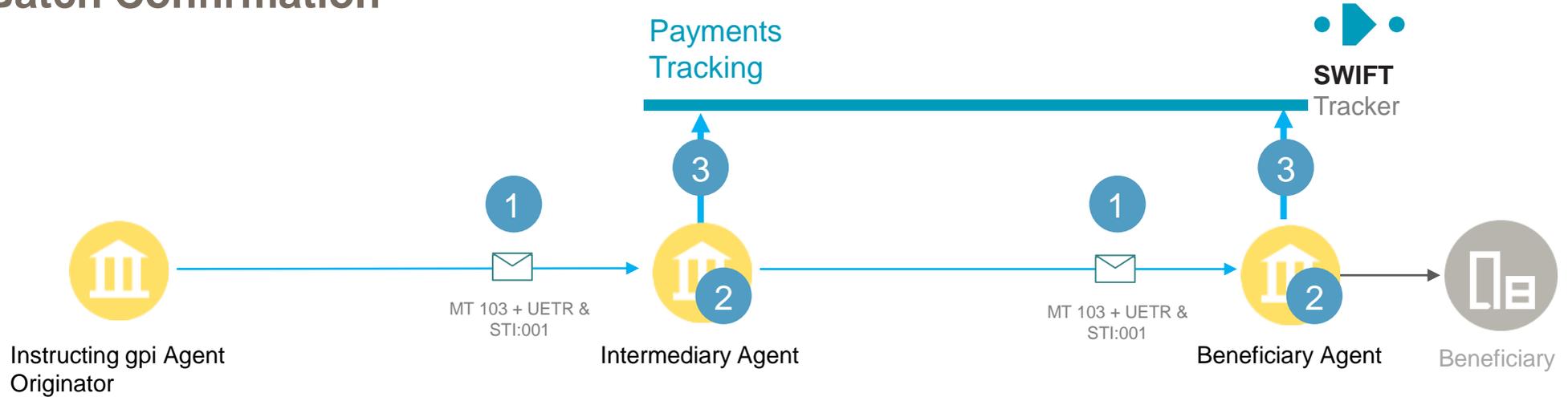
Payments
Tracking



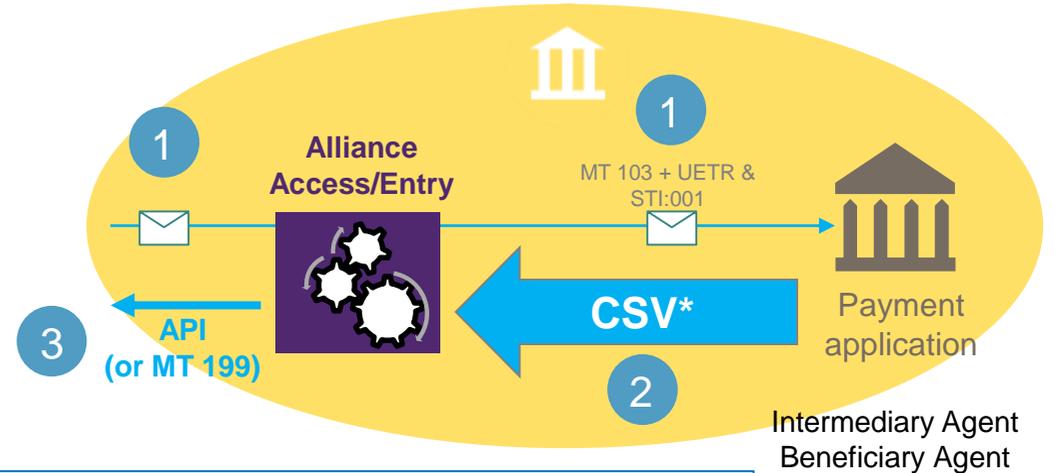
(*) gpi members use the full SWIFT gpi Tracker GUI for manual confirmations



Batch Confirmation



- 1 Intermediary or Beneficiary bank receives MT 103 with UETR and passes MT 103 to payment application
- 2 End of day report: payment application builds the list of confirmed payments in CSV file with UETR
- 3 Alliance interfaces convert CSV to API call and updates the Tracker for all status in CSV file



(*) CSV Comma Separated Values, flat file format generated by many systems
 File generated by Payment System containing for each payment:

1. the UETR or MT 103 Transaction Reference (TRN)
2. the payment status (confirmed or rejected)
3. credited amount & currency
4. date and time of credit



Batch Confirmation – 2 CSV formats to confirm payments

1 Universal Confirmation

Universal Confirmation rulebook

- ✓ Any SWIFT user can confirm
- ✓ **2 statuses: Confirmed and Rejected**
- ✓ UETR is expected
- ✓ If no UETR: the interface will retrieve the original MT 103 using the Transaction Reference (field 20)

2 gpi bank

gpi rulebook

- ✓ gpi BIC can confirm with gpi SLA
- ✓ non-gpi BIC can confirm
- ✓ **All gpi statuses supported (ACCC, ACSP, RJCT, RETN)**
- ✓ UETR is expected
- ✓ If no UETR: the interface will retrieve the original MT 103 using the Transaction Reference (field 20)

1 Universal Confirmation

“UC-CSV1”, [“UETR”] (UIDv4Identifier), “Related_Reference” (16x), “DateTime”(YYMMDDHHMM±HHMM), “Status_Code”(ACCC or RJCT), [“Reason Code”], “StatusOriginator” (4!a2!a2!c[3!c]), “Currency”(3!a), “Amount”(15d), [“Original_Currency”](3!a), [“Target_Currency”](3!a), [“Exchange_Rate”](12d)

DRAFT

Samples:

“UC-CSV1”, “fba18c49-7a48-4f5c-b890-bb3bf47f5807”, “Ref123”, “2012011102+0100”, “ACCC”, “BANKBEBBXXX”, “EUR”, “10000,00” ,,,

“UC-CSV1”, “Payment0123444”, “2012011000+0100”, “RJCT”, “DUPL”, “BANKBEBBXXX”, “EUR”, “9500,” ,,,

“UC-CSV1”, “bf95b4d4-b675-4f7e-886d-36d8765b7e32”, “Reference0009654”, “2012011659+0100”, “ACCC”, “BANKBEBBXXX”, “USD”, “12000,” “EUR”, “USD”, “0,91”

2 gpi bank

“GPI-CSV2”, [“UETR”] (UIDv4Identifier), “Related_Reference” (16x), “DateTime”(YYMMDDHHMM±HHMM), “Status_Code” (ACCC, ACSP, RJCT, RETN), [“Reason Code”] (See code list), “StatusOriginator” (4!a2!a2!c[3!c]), [“ForwardedToAgent”] (4!a2!a2!c[3!c]), [“SettlementMethod”] (INGA, INDA, COVE, CLRG), [“ClearingSystem”] (see code list), “ConfirmedCurrencyAndAmount” (3!a15d), [“ChargeCode”](OUR, BEN, SHA), [“Original_Currency”] (3!a), [“Target_Currency”] (3!a), [“Exchange_Rate”] (12d), [“Deduct”] (3!a15d)(repetitive)



Samples:

“GPI-CSV2”, “97ed4827-7b6f-4491-a06f-b548d5a7512d”, “Ref123”, “PYMT123”, “2012011102+0100”, “ACCC”, “BANKBEBBXXX” ,,, “EUR10000,00” ,,,,

“EUR10,” “EUR20,”

“GPI-CSV2”, “Payment0123444”, “2012011402+0100”, “RJCT”, “DUPL”, “BANKBEBBXXX” ,,,, “EUR9500,” ,,,,

“GPI-CSV2”, “76ed3716-6b5f-2291-a06f-b548d5a7512d”, “Ref123”, “Reference0009654”, “2012011659+0100”, “ACSP”, “G000”, “BANKBEBBXXX”, “GPICBICXXX”,

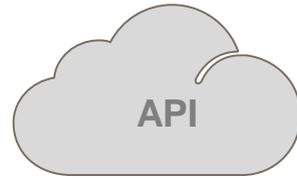
“INGA”, “USD12000,” “BEN”, “EUR”, “USD”, “0,91”, “EUR10,” “USD20,”



Alliance Access/Entry

Optional update 7.5: Universal Conformations in batch via CSV

Mid July, 2020

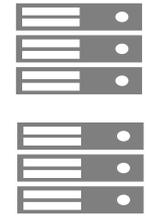


LT

_SI_to_SWIFT



Business Applications



1) CSV file is received as proprietary format and routed to `_BS_gpi_batch`

2) `_BS_gpi_batch` processes each line in the CSV, reconciles it with the received MT 103 and creates a Credit Confirmation

4) If no API can be sent, an MT199 Credit Confirmation is sent to the gpi Tracker instead

Reception profile

_SI_to_SWIFTNet



3) The gpi Tracker is updated with the Credit Confirmation via an API



Tentative

- Configuration to send as API or MT 199 based on standardised CSV
- Lookup of UETR if not provided by back office
- Possibility to define standard deducts

Event Log Details			
Name	Gpi CSV No or Multiple MT103 Found	Number	2304
Class	System	Application	Base Server
Severity	WARNING	Function	
Date & Time	2019/10/09 14:34:24	Sequence	2147484159
Alarm	None	Security	<input type="checkbox"/>
		Configuration Management	<input type="checkbox"/>
		Operator	System
		Host Address	klwx0341
		Browser Address	
		Browser Hostname	
Description	Multiple UETR match or no UETR match found for MT103 UETR : Fvqn5MQbEIr4kta3PvlfN1MzzAQc8U8QXMgb. MT199 is generated and routed to _MP_mod_text queue, modification is required		



- **Configuration option to schedule end-of-day Universal Confirmation generation**
 - At the end of the day (configurable), for each received MT 103/pacs.008 for which no Confirmation was sent, the tracker will be informed with ACSP/G002 (credit to Creditor's account may not be confirmed same day, update will follow)
 - This feature is not compatible with manual confirmation using the GPI tracker
 - Events that indicate when the process starts and stops
 - Optional event for every generated Universal Confirmation

Alliance Access/Entry

Optional update 7.5: Universal Conformations – Message Search

Mid July, 2020

- **Message Search Enhancements**
 - New Search criteria for *Payment Status*
 - New *Payment Status* column in tabular view
- **Message Detail Enhancements**
 - Display *Payment Status*



Tentative

ISO 20022 programme



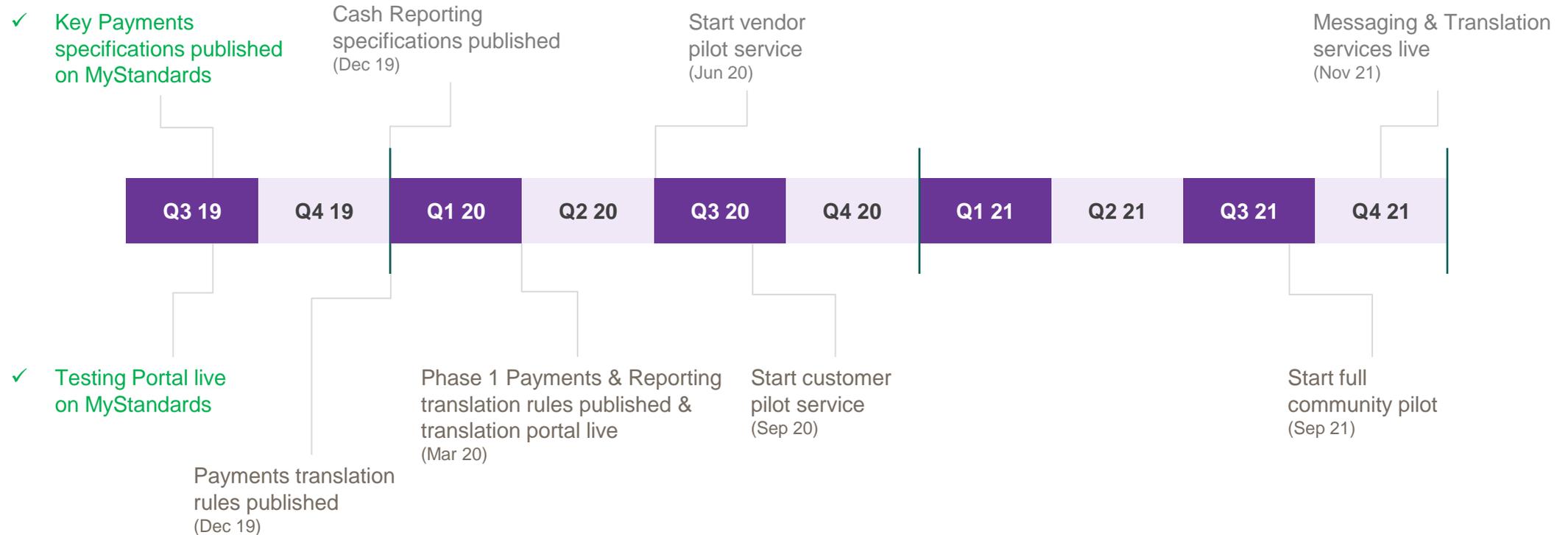
ISO 20022
Programme

See also www.swift.com/standards/iso-20022-programme



ISO 2022 Programme

CBPR+ related deliverables



Note: A plan for Phase 2 to publish CBPR+ approved usage guidelines (UGs) for MT 204, n95, 103 REVERSE will be defined in Q1 2020

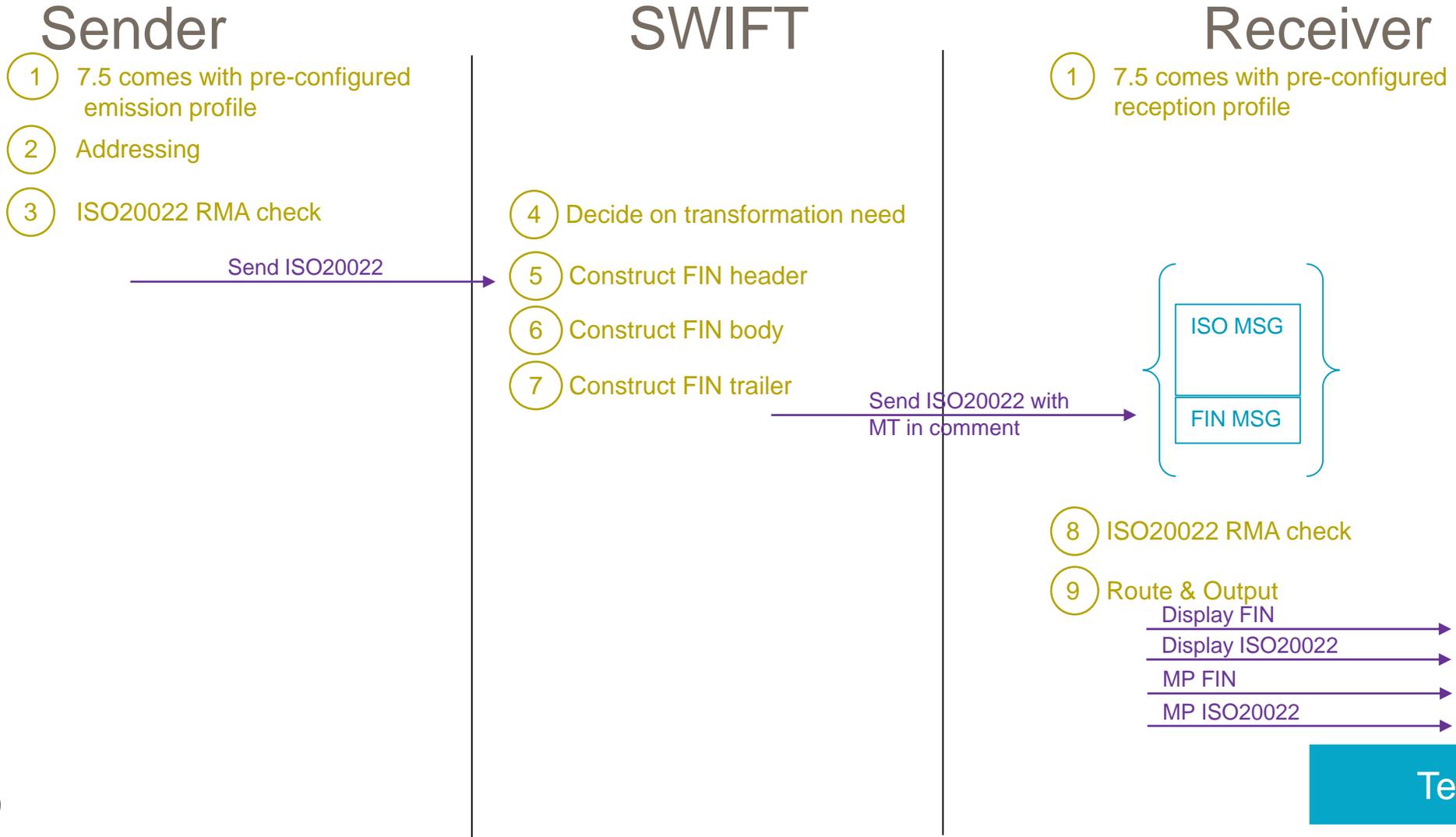
- **Minimise the impact** of the first day of the ISO20022 migration window
 - Make sure that ISO 20022 payment messages can be received with minimum impact
- **Automatic configuration** during software update
 - Pre-configured reception profiles
 - Handle received multi-format MX as MT following the same routing as if it was FIN (_SI_from_SWIFT)
- **Able to import the centrally translated RMA bootstrap** records
- **Create/update the ISO 20022 RMA** record when FIN RMA record is created/changed
- **Message display** will be able to show both the MT and MX view
- **Allow output Message Partners** to be configured whether MT or MX has to be used
- **Allow ADK and IPLA custom code** to handle multi-format MX
 - ADK will work based on the Format type (FIN, MX), with routing allowing to change the format.
 - IPLA will be enhanced to support local translation (MX-MT and MT-MX)
- **Allow custom translation on the edge via IPLA**



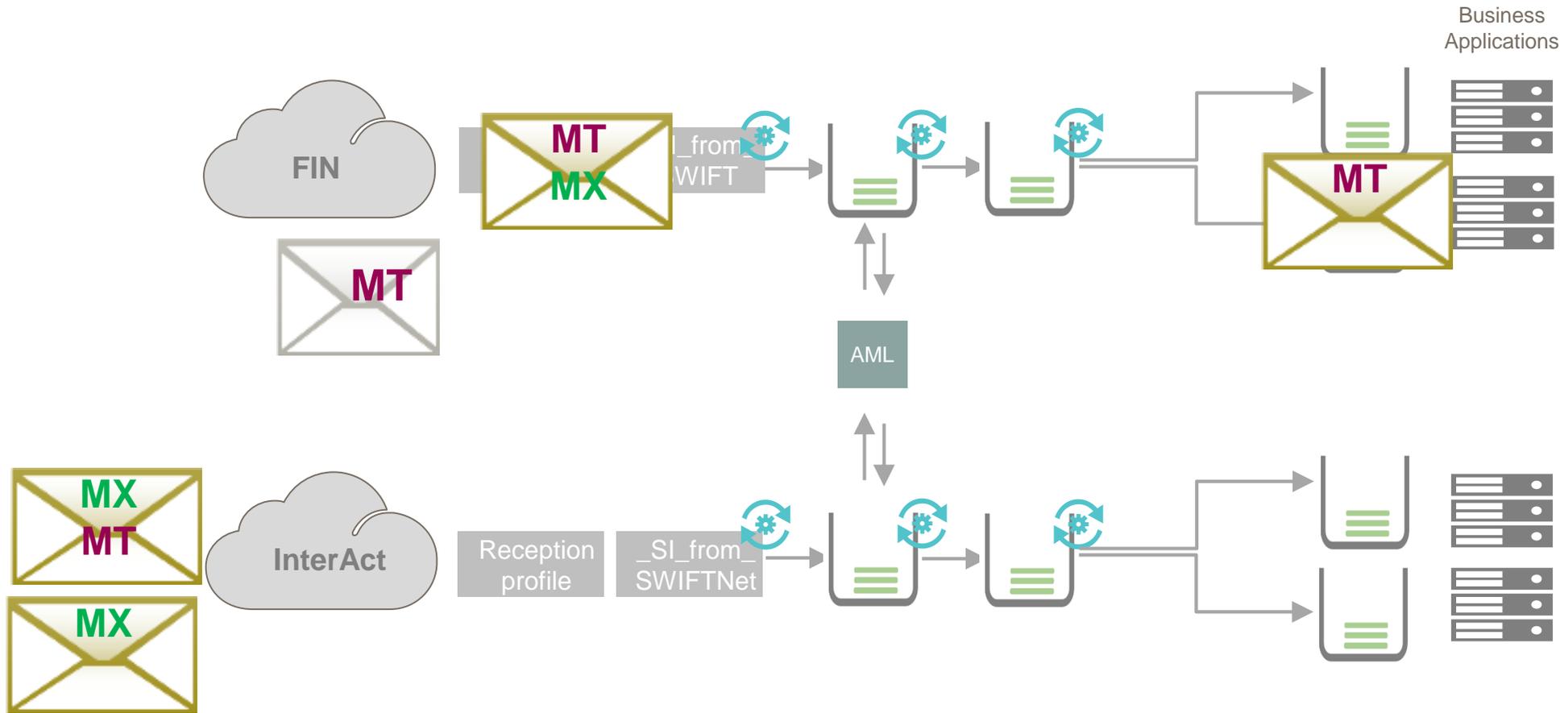
- **RMA bootstrap**
 - Access/Entry supports RMA export/import already
 - Access/Entry supports RMA for InterAct already
 - Access/Entry 7.4 (and 7.3.50, 7.2.70) allow granular RMA for everybody
 - Access/Entry 7.5 will **auto generate RMA records for ISO20022 migration when a FIN RMA is changed**
- **BIC vs DN**
 - Enforced level 3 DN format **ou=branch,o=bic8,o=swift** (e.g. ou=bbb,o=ppppccpp,o=swift)
 - No bic0 for test as there is a separate test service
 - Access/Entry supports already the selection from recently used DNs (matching a substring)
 - Once Reach+ Directory is updated Access/Entry supports lookup from it
- **Translation ISO20022 to MT**
 - End goal must be to have ISO20022 native at the back-office
 - Access/Entry 7.5 will support ISO20022 messages with attachment of the **central translation to MT**
 - Access/Entry 7.5 will support **on-the-edge translation via IPLA custom code**
 - Access/Entry 7.5 will **not** support the **APIs to call on-demand the central translation**



How Access/Entry plans to handle central translation



Day 1: how will a received ISO 20022 payment be processed by Access/Entry



Tentative

- At reception **routing keywords** from both **MX and MT** will be extracted
- **Multi-format MX will be handled as MT by default**
 - i.e. the message will have the keyword Format = SWIFT (which means FIN)
 - Option to re-configure the behaviour and handle them as MX
 - Option to change the value of the Format to MX
- **ADK components** will only see the payload set by the Format keyword
- **IPLA components** will be able to look at both MX and MT payload
- **Message Partner** can be configured to provide **MX or MT payload**

Alliance Access/Entry

Optional update 7.5: How will the FIN message be different?

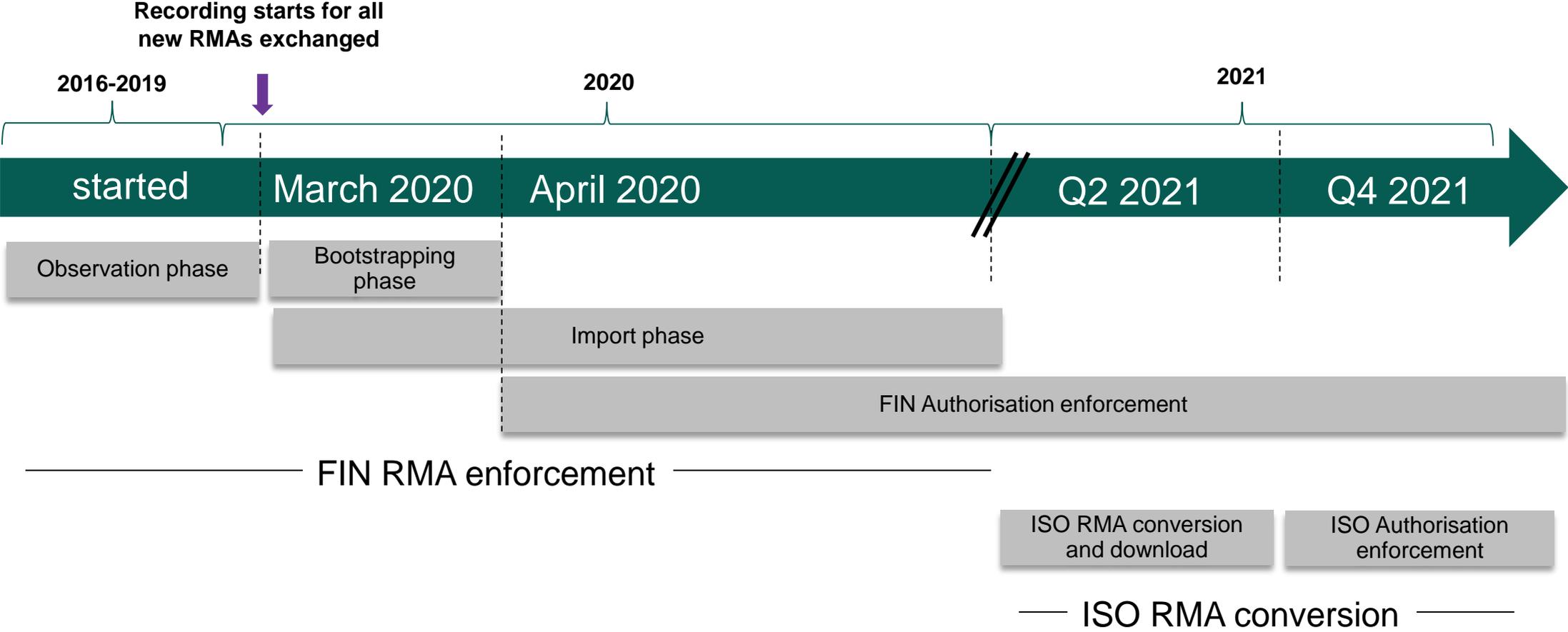
End June, 2020

- **Block 1**
 - Session and Sequence number will be 0000 000000
 - LT is always X
- **Block 2**
 - Message Input Reference (MIR) will end with 0000000000 (due to sess/seq number)
 - LT is always X
- **Block 3**
 - Some fields will not be used:
 - Banking Priority
 - Message User Reference (MUR)
 - Related Reference for MIRS
- **Block 4**
 - Fields that are truncated will end with +
- **Block 5**
 - Empty {PDE:} when the MX message has a duplication indication
 - {PAC:}, {SYS:}, {PDM:}, {DLM:}, {MRF:} not used

See also Vendor Specification on www.swift.com

Tentative

Updated RMA plan timeline



Suggested rules to build Distinguish Names out of registered BIC11

Production BIC11

<u>PPPP</u>	<u>CC</u>	<u>PP</u>	<u>BBB</u>
Prefix	Country	Suffix	Branch
Identifies an entity			a unit

Test BIC11

PPPP CC P0 BBB

For the new service, there will be no need to use the 0 identifier to differentiate test and production. A dedicated SWIFTNet many-to-many test service will be created and marked as such (!p). eg. "ServiceName"!p

To Distinguish Names

Distinguish names for production traffic will be derived from the registered BIC11 as follows:

- Always level 3 DN:
$$\frac{\text{ou=Branch}}{3}, \frac{\text{o=BIC8}}{2}, \frac{\text{o=SWIFT}}{1}$$
- A valid DN would be: ou=bbb,o=ppppccpp,o=swift

For test traffic, same rule unless there are multiple test BICs for a single production BIC.

- By default, DN will be similar to production and have a level 3
- By exception, if there are multiple test BICs for a single production BIC, a level 4 will be used:
$$\frac{[\text{cn=ZTESTBIC,}]}{4}, \frac{\text{ou=branch}}{3}, \frac{\text{o=BIC8}}{2}, \frac{\text{o=SWIFT}}{1}$$
- A valid DN would still be: ou=bbb,o=ppppccpp,o=swift

Helping to embrace the ISO 20022 programme (beyond the first day of the migration window)

- Ability to define **User Defined Keywords** for ISO 20022 messages
- Input message partners will perform **syntax validation** for ISO 20022 messages
- During message creation **GUI assists in DN selection** when user knows the BIC
- Enhancements on **reference data**



Tentative

Where can I get more help?



Webinars & work sessions

Join a [webinar](#) or [work session](#) near you to learn why ISO 2022 adoption is necessary, how to make the change and what support SWIFT will provide

SWIFTSmart

The [SWIFTSmart](#) e-learning training platform includes an introduction to ISO 2022. A formal curriculum will be published by end of the year



ISO 2022 hub

The [ISO 2022 Programme hub](#) provides more information on the programme, timeline, transition period and resources

MyStandards

The [CBPR+ MyStandards page](#) hosts all usage guidelines, a readiness portal for testing your back office applications and coming soon a mapping sandbox to publish translation rules

Knowledge Centre

The [Knowledge Centre](#) hosts detailed documentation on SWIFT products services, including the [SWIFTNet messaging service](#) that will be the basis for the new InterAct service to support CBPR+ compliant flows



Adoption services

[Expert standards and technical consultants](#) are available to help you assess impact of ISO 2022, get trained, define your project and support your implementation. Contact your account manager to find out more

Vendor support

SWIFT has provided registered partners with necessary information to incorporate CBPR+ guidelines into their core banking, middleware, screening, reconciliation and other financial products

Customer support

[SWIFT Customer Support](#) is available to answer questions if you do not find the information you are looking for





SWIFTSmart



SWIFTSmart learning platform

Interactive, cloud-based service that provides more than 200 courses in multiple languages. Whether you are looking for basic introduction to SWIFT messages or advanced curriculums on SWIFT products and services, the platform gives you the flexibility to train your staff anytime anywhere from any device.

Introduction to ISO 20022

Follow this introductory course to discover what ISO 20022 is and why it is used. Understand how financial messaging standards are built using ISO 20022. Discover who is using ISO 20022 and the role of SWIFT.

Introduction to Standards MX

Follow this introductory course to understand what Standards MX is. Learn the basics of XML. Discover how an MX is identified, structured and formatted.

Customer Payments and Transaction Reporting

Follow this intermediate course to understand the SWIFT customer payment message flows and related transaction reporting, to identify the various parties involved in a customer payment and to understand the differences of a customer payment made with the serial method and the cover method.

(Planned) What you need to know about ISO 20022 adoption in payments & reporting?

(Planned) The move from Category 1 / 2 / 9 MT to ISO 20022 CBPR+ messages

Key messages

- **Remember 7.2 end-of-support date of 31 January 2020**
- **Time to think forward**
 - When will your back office systems be ISO 20022 ready
 - When will your back office systems be GPI ready
 - What do you require to bridge the gap and for how long
 - Develop a multi-year plan that has release 7.5 on it





Closing remarks

Philippe Detournay, Head of Integration Services, APAC, SWIFT

See you in 2020!

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